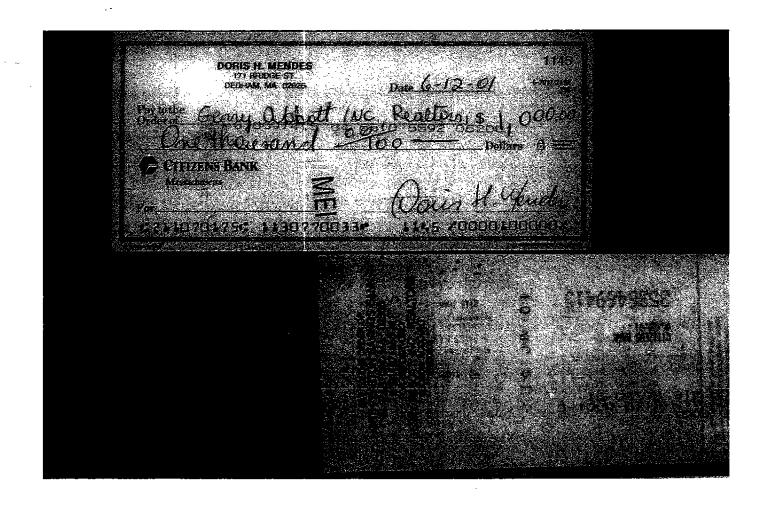
Exhibit G

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107687118-0 PAGE 1

METROPOLITAN CREDIT UNION PO BOX 9100 CHELSEA, MA 02150-9100 PHONE NO. 800-225-5908

JAN 01, 2001

, *[*;

107687118-0

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JAN 31, 2001

DORIS H MENDES 171 BRIDGE ST MA 02026-1740 DEDHAM

476232JUN2701 10000.04247%15.500

```
*** GREAT RATES AVAILABLE ON NEW AND USED AUTOS! APPLY FOR A ***
*** METRO AUTO LOAN AT 800-225-5908 AND GET PRE-APPROVED
*** TODAY FOR PRESIDENTS' DAY SHOPPING!
                                                                                      INTEREST PAID ON LOAMS-----59.13
                          DIVIDENDS EARNED-----1.52
                2001
                CHARE ACCOUNT PREVIOUS BALANCE
                                                                                           450.13
                                                                         35.00
                PAYROLL - DE DUCTION
0104
                                    PACIFIC COM SYS
                99801
                                                                                           485.13
                                                                         35.00
                PAYROLL-DEDUCTION
0111
                                    PACIFIC COM SYS
                                                                                           520.13
                PAYROLL-DEDUCTION
99801 PACIFIC COM SYS
                                                                         35.00
ባ ! 18
                PAYROLL-DEDUCTION 313
99801 PACIFIC COM SYS
D I V I D E N D * P A I D 1.05 556.18
FOR 1/1/01 THROUGH 1/31/01 WHICH IS AN ANNUAL PERCENTAGE VIELD EARNED OF 2.55% BASED ON AVERAGE DAILY BALANCE OF $489.65
0125
0131
                                                                                            195.61
210.61
                CHRISTMAS CLUB PREVIOUS BALANCE PAYROLL-DEDUCTION
99801 PACIFIC COM SYS
                                                                         15.00
0104
                PAYROLL - DEDUCTION
99801 PACIFIC COM SYS
PAYROLL - DEDUCTION
                                                                                            225.61
                                                                          15.00
0111
                                                                         15.00
                                                                                            240.61
0118
                                     PACIFIC COM SYS
                 99801 PACIF
PAYROLL-DEDUCTION
                                                                                            255.61
                                                                          15.00
                99801 PACIFIC COM SYS .47 256.00
D I V I D E H D + P A I D .47 256.00
FOR 1/1/01 THROUGH 1/31/01 WHICH IS AN ANNUAL PERCENTAGE YIELD EARHED OF 2.46% BASED ON AVERAGE DAILY BALANCE OF $227.55
0125
0131
                                                                                                                                    5,092.34
5,103.19
                 ACCOUNT PREVIOUS BALANCE THEOLOGY
                                                                                                            10.85
MDL_IHSUR
0102
                                                                                                                                    5,018,33
                                                                                                           100,00
                                                                                                                        15,14
                 PAYROLL - DEDUCTION
0104
                                     PACIFIC COM SYS
                 49801
                                                                                                                                    4,933.25
                                                                                                                        14.92
                                                                                                           100,00
                 PAYROLL - DEDUCTION
0111
                                     PACIFIC COM SYS
                 99801
                                                                                                                                    4,847.91
                                                                                                           100.00
                                                                                                                         14.66
                 PAYROLL-DEDUCTION
99801 PACIFIC COM SYS
0118
                                                                                                                                    4,762.32
                 PAYROLL-DEDUCTION
PAYROLL-DEDUCTION
PACIFIC COM SYS
                                                                                                           100.00
                                                                                                                         14.41
0125
```

METROPOLITAN CREDIT UNION PO BOX 9100 CHELSEA, MA 02150-9100 PHONE NO. 800-225-5908

107687118-0 FEB 01, 2001 FEB 28, 2001

DORIS H MENDES 171 BRIDGE ST DEDHAM MA 02026-1740

442765AU60101 10000.04247%15.500

| | *** METRO OFFERS A WIDE RANGE OF FINANCIAL P *** SERVICES - VISIT US ONLINE AT WWW.METROC *** TO LEARN MORE ABOUT METRO OR TO APPLY FO | R A LOAN! | *** *** **** | 114 32 |
|-------------|---|---|--------------------|-----------------------|
| | 2001 DIVIDENDS EARNED2.60 INT | EREST PAID ON LO | 1110 | 11,,,,,,, |
|) 9201 | SHARE ACCOUNT PREVIOUS BALANCE PAYROLL-DEDUCTION THE | 556.18 591.18 | | |
| • | 99801 HUL THE 35.00 | 626.18 | | |
| 0208 | 99801 ALL TIME 500.00- SHARE WITHDRAWAL 150.00 | 126.18 276.13 | | |
| 0215 | ALL TIME 99801 150.00 | 426.18 | | |
| 0223 | ALL TIME 99801 15.00- | 411.18 | | |
| 02230222 | TO SHARE MCCOUNT, 107687118-0.5 TO SHARE MCCOUNT, 107687118-0.5 TRANSFER DECREASE | 396.18 | | |
| 02230215 | TO SHARE ACCOUNT: TO BOTTO 100.00- | 296.18 | | |
| 02230232 | TO LOAN ACCOUNT: 10/08/110 0.100.00- | 196.18 | | |
| 0228 | TRANSPER DECORMENT: 107687118-0.1 TO LOAH HCCOUNT: 107687118-0.1 D I V I D E N D * P A I D FOR 2/1/01 THROUGH 2/28/01 WHICH IS AN ANNUA EARNED OF 2.54% BASED ON AVERAGE DAILY BALAN | 196.73 PERCENTHGE YIEU CE OF \$285.82 | . D | |
| 5 0201 | CHRISTMAS CLUB PREVIOUS BALANCE PAYROLL-DEDUCTION 15.00 | 256.08 271.08 | | |
| 0208 | 99801 ALL TIME PAYROLL-DEDUCTION 15.00 | 286.08 | | |
| 0333 | 99801 ALL TIME 15.00 | 301,08 | | |
| 00230233 | FROM SHARE ACCOUNTS TO SOLVE 15.00 | 316.08 | | |
| 0354 | TRANSER TORGODAT: 102687118-0.1 FROM SHARE ACCOUNT: 102687118-0.1 FOR 2/1/01 THROUGH 2/28-01 WHICH IS AN ANNUA ENRHED OF 2.43% BASED ON AVERAGE DAILY BALAI | 3)6.61 L PERCENTAGE VIE (6 00 \$\$37.15 | L Ծ | |
| | ACCOUNT PREVIOUS BALANCE PAYROLL-DEDUCTION | | 14.16 | 4,7626.48 4,626.48 |
| 0201 | - AUGUS | 10,14 | 107 1105 | 4,606.68 |
| 0201 | ให้รี่มีหักหรอ PREMIUM | MĐL I 100.00 | 13,93 | 4,600.55 |
| 0208 | PAYROLL-DEDUCTION 99801 ALL TIME 99801 AUGUST OON TRANSFER | 100,00 | 13.68 | 4,514.23 |
| 02230215 | PAYMENT SHAREZLOAN TRANSFER FROM SHARE ACCOUNT: 107687118-0.1 | 100.00 | 15,42 | 4,427.65 |
| 08530555 | PAYMENTSHAREZLÖAN TRANSFER FROM SHARE ACCOUNT: 107687118-0.1 | Å | | |

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107687118-0

PAGE 1

METROPOLITAN CREDIT UNION PO BOX 9100 CHELSER, MA 02150-9100 PHONE NO. 800-225-5908

> MAR 31, 2001 MAR 01, 2001 107687118-0

p.

DORIS H MENDES 171 BRIDGE ST DEDHAM MA 02026-1740

10000,04247%15.590 4098258EP1201

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NEED TO GET AWAY? A METRO VACATION CLUB ACCOUNT CAN HELP • YOU DO JUST THAT! CAN'T WAIT? A METRO VACATION LOAN CAN • ALLOW YOU TO GO TODAY! CALL 800-225-5908 AND SIGN UP TODAY!•
                                                                       INTEREST PAID ON LOANS-----165.49
                     DIVIDENDS EARNED------3.55
             2001
                                                                           196.73
             SHARE ACCOUNT PREVIOUS BALANCE
                                                            35.00
             PAYROLL - DEDUCTION
0301
                              ALL TIME
              99801
                                                                             31.73
                                                           200.00-
              SHARE WITHDRAWAL
                                                                             66.73
0301
                                                            35.00
              PAYROLL-DEDUCTION
0308
                              ALL T'ME
              99801
                                                                            101.73
                                                            35.00
              PAYROLL-DEDUCTION
0315
                              ALL
              99801
                                                                            136.73
                                                            35.00
              PAYROLL-DEDUCTION
0322
                              ALL TIME
              99801 ATSHARE DEPOSIT
                                                                            286.73
                                                           150.00
              DEUTSCHES ALTEN99801
DEUTSCHES ALTEN99801
J V I D E N D + P A I D
FOR 3/1/01 THROUGH 3/31/01 WHICH IS AN ANNUAL PERCENTAGE VIELD
0329
0331
              EARNED OF 2.60% BASED ON AVERAGE DAILY BALANCE OF $100.92
                                                                            316.61
           5 CHRISTMAS CLUB PREVIOUS BALANCE
                                                                            331.61
                                                             15.00
              PAYROLL-DEDUCTION
99801 ALL TIME
PAYROLL-DEDUCTION
0301
                                                             15.00
                                                                            346.61
0308
                                    TIME
                               ALL
              99801
                                                             15.00
                                                                            361.61
              PAYROLL - DEDUCTION
0315
                              ALL TIME
              99801
                                                                            376.61
                                                             15.00
              PAYROLL-DEDUCTION
              9801 ALL TIME
9801 TIME
173 7 1.34
D I V I D E N D • P A I D
FOR 3/1/01 THROUGH 3/31/01 WHICH IS AN ANNUAL REENTAGE
EARNED OF 2.45% BASED ON AVERAGE DAILY BALANCE OF $354.35
0322
                                                                                RCENTAGE YIELD
0331
                                                                                                             4,427.65
              ACCOUNT PREVIOUS BALANCE
                                                                                                             4,340.81
                                                                                         100.00 13.16
               PAYROLL-DEDUCTION
0301
                                    TIME
               99801
                              ALI
                                                                                                             4,350.24
                                                                                           9,43
               INSURANCE PREMIUM
                                                                                          MDL INSUR
0301
                                                                                                   12.93
                                                                                                             4,263,17
                                                                                         100.00
               PAYROLL-DEDUCTION
0308
                               ALL TIME
                                                                                                             4,175.84
               99801
                                                                                                   12.67
                                                                                         100.00
               PAYROLL-DEDUCTION
 0315
                                                                                  J,
                               ALL TIME
                                                                                                             4,088.25
               99801
                                                                                         100.00
                                                                                                   12.41
               PAYROLL - DEDUCTION
 0322
                               ALL TIME
```

PAGE 1 167687118=0

METROPOLITAN CREDIT UNION PO BOX 9100 CHELSEA, MA 02150-9100 PHONE NO. 800-225-5908

DORIS H MENDES 171 BRIDGE ST DEDHAM MA 02025-1740

APR 30, 2001 APR 01, 2001 107687118-0 3756350CT2401 10000.04247%15.500

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** TAKE ADVANTAGE OF METRO'S LOW LOAN RATES! IF YOU ARE
** PURCHASING A CAR, BUYING A HOME, TAKING A VACATION OR
** PAYING FOR COLLEGE, PUT METRO'S LOW RATES TO WORK FOR YOU!
                                                                                                          INTEREST PAID ON LOANS-----224.88
                              DIVIDENDS EARNED------5.09
                    2001
                    SHARE ACCOUNT PREVIOUS BALANCE
TRANSFER DECREASE
TO SHARE ACCOUNT: 107687118-0.5
PAYROLL-DEDUCTION
                                                                                                                 286.95
271.95
                                                                                          15.00-
04030329
                                                                                          35.00
                                                                                                                 306.95
                    99801 DEUTSCHES ALTENH
PAYROLL-DEDUCTION
99801 DEUTSCHES ALTENH
PAYROLL-DEDUCTION
0405
                                                                                                                 341.95
                                                                                          35.00
0412
                                                                                                                 376.95
                                                                                          35.00
0419
                    PAYROLL-DEDUCTION
99801 DEUTSCHES ALTENH
99801 JEUTSCHES ALTENH
99801 DEUTSCHES ALTENH
99801 DEUTSCHES ALTENH
70 412.65
DIVIDEN DR PAID
FOR 4/1/01 THROUGH 4/30/01 WHICH IS AN ANNUAL PERCENTAGE YIELD
EARNED OF 2.54% BASED ON AVERAGE DAILY BALANCE OF $338.62
0426
0430
                5 CHRISTMAS CLUB PREVIOUS BALANCE
TRANSFER INCREASE
FROM SHARE ACCOUNT, 107687118-0.1
PAYROLL-DEDUCTION
99801 DEUTSCHES ALTENH
PAYROLL-DEDUCTION
99801 DEUTSCHES ALTENH
PAYROLL-DEDUCTION
99801 DEUTSCHES ALTENH
PAYROLL-DEDUCTION
99801 DEUTSCHES ALTENH
                                                                                           15.00
04030329
                                                                                                                  407.34
                                                                                           15.00
0405
                                                                                                                  422.34
                                                                                           15.00
0412
                                                                                                                  437.34
                                                                                           15.00
0419
                     99801 DEUTSCI
PAYROLL-DEDUCTION
                                                                                                                  452.34
                                                                                           15.00
                     99801 DEUTSCHES ALTENH
D I V I D E N D * P A I D
FOR 4/1/01 THROUGH 4/30/01 WHICH IS AN ANNUAL PERCENTAGE VIELD
EARNED OF 2.45% BASED ON AVERAGE DAILY BALANCE OF $422.34
 0426
 0430
                                                                                                                                                                   4,088.25
4,096.96
                  1 ACCOUNT PREVIOUS BALANCE
INSURANCE PREMIUM
                                                                                                                                      8.71
MDL INSUR
 04020401
                                                                                                                                                                   4,021.28
                      PAYROLL-DEDUCTION
AGROL DEUTSCHES ALTENH
                                                                                                                                     100.00
                                                                                                                                                     24.32
 0405
                      99801 DEUTSCI
                                                                                                                                                                   3,933.23
                                                                                                                                     100.00
                                                                                                                                                     11.95
 0412
                                             DEUTSCHES ALTENH
                                                                                                                                                                   3,844.92
                       99801
                                                                                                                                                     11.69
                                                                                                                                     100.00
                       PĂŸŘÔLL-DEDŪČŤION
 0419
                      99801 DEUTSCHES ALTENH
                                                                                                                                                                   3,756.35
                                                                                                                                     100.00
                                                                                                                                                     11,43
  0426
                                             ĎĔŮŤŠCHES ALTENH
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107687118-0

99801

METROPOLITAN CREDIT UNION -PO BOX 9100 CHELSEA, MA 02150-9100 PHONE NO. 800-225-5908

107687118-0

MAY 01, 2001

MAY 31, 2001

DORIS H MENDES 171 BRIDGE ST DEDHAM MA 02026-1740

3217650501901

321765DEC1901 10000.04247%15.500

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MORTGAGE FINANCING - A SMART INVESTMENT AT METRO!
LOW RATES AND MANY PROGRAMS AVAILABLE.
CALL 800-225-5908 TODAY FOR MORE INFORMATION!
                                                                                                         INTEREST PAID ON LOAMS-----278.18
                                 DIVIDENDS EARNED-----7.14
                    1005
                    SHARE ACCOUNT PREVIOUS BALANCE PAYROLL-DEDUCTION
                                                                                                               412.65
0503
                                                                                         35.00
                    99801
                                           DEUTSCHES ALTENH
                                                                                                                482.65
                    PAYROLL-DEDUCTION
                                                                                         35.00
0510
                    PATROLL-DEDUCTION
PAYROLL-DEDUCTION
99801 DEUTSCHES ALTENH
PAYROLL-DEDUCTION
99801 DEUTSCHES ALTENH
PAROLL-DEDUCTION
                                                                                                                517.65
                                                                                         35.00
0517
                                                                                         35.00
                                                                                                                552.65
0524
                    PĂŸŘÔLL-DEDŰČŤÍŎŇ
0531
                                                                                         70.00
                                                                                                                622.65
                    99801 DEUTSCHES ALTENH
SHARE WITHDRAWAL 350.00- 272.65
D I V I D E N D * P A I D 1.05 273.70
FOR 5/1/01 THROUGH 5/31/01 WHICH IS AN ANNUAL PERCENTAGE YIELD EARNED OF 2.54% BASED ON AVERAGE DAILY BALANCE OF $491.68
0531
0531
                5 CHRISTMAS CLUB PREVIOUS BALANCE
PAYROLL-DEDUCTION
99801 DEUTSCHES ALTENH
                                                                                                                453.18
468.18
                                                                                         15.00
0503
                    PAYROLL-DEDUCTION
                                                                                         15.00
                                                                                                                483.18
0510
                   PAYROLL-DEDUCTION 15.00 483.18
99801 DEUTSCHES ALTENH
99801 DEUTSCHES ALTENH
PAYROLL-DEDUCTION 15.00 498.18
99801 DEUTSCHES ALTENH
PAYROLL-DEDUCTION 15.00 513.18
99801 DEUTSCHES ALTENH
PAYROLL-DEDUCTION 30.00 543.18
99801 DEUTSCHES ALTENH
DIVIDEN PAID 1.00 544.18
FOR 5/1/01 THROUGH 5/31/01 WHICH IS AN ANNUAL PERCENTAGE YIELD EARNED OF 2.44% BASED ON AVERAGE DAILY BALANCE OF $487.05
0517
0524
0531
0531
                1 ACCOUNT PREVIOUS BALANCE INSURANCE PREMIUM
                                                                                                                                                                3,756.35
3,764.35
                                                                                                                                      8.00
0501
                                                                                                                                    MDL INSUR
                    PAYROLL-DEDUCTION
99801 DEUTSCHES ALTENH
PAYROLL-DEDUCTION
                                                                                                                                  100.00
                                                                                                                                                  11.18
                                                                                                                                                                3,675.53
0503
0510
                                                                                                                                  100.00
                                                                                                                                                  10.93
                                                                                                                                                                3,586.46
                    99801 DEUTSCHES ALTENH
PAYROLL-DEDUCTION
99801 DEUTSCHES ALTENH
                                                                                                                                  100.00
                                                                                                                                                  10.56
                                                                                                                                                                3,497.12
0517
0524
                    PAYROLL-DEDUCTION
                                                                                                                                  100,00
                                                                                                                                                  10.40
                                                                                                                                                                3,407.52
                                           DEUTSCHES ALTENH
                     99801
                    PAYROLL-DEDUCTION
                                                                                                                                  200.00
                                                                                                                                                                 3,217.65
0531
                                                                                                                                                  10.13
                                           DEUTSCHES ALTENH
```

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METROPOLITAN CREDIT UNION PO BOX 9100 CHELSEA, MA 02150-9100 PHONE NO. 800-225-5908

107687118-0 JUN 01, 2001 JUN 30, 2001

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DORIS H MENDES 171 BRIDGE ST DEDHAM MA 02026-1740

296179JAN2302 10000.04247%15.500

| | | ### METRONET OFFERS ### AND BILL PAYMENT ### WWW.METROCREDITU | SERVICES HI | | *** *** |
|------|---|---|--------------------------------------|--|----------------------|
| | ; | 2001 DIVIDENDS EARNED | 8.91 INT | EREST PAID ON LOA | NS315.47 |
| 0607 | | SHARE ACCOUNT PREVIOUS BALANCE PAYROLL-DEDUCTION | 35.00 | 273.70 308.70 | |
| 0621 | | 99801 DEUTSCHES ALTENH Payroll-deduction | 35.00 | 343.70 | |
| 0628 | | 99801 DEUTSCHES ALTENH PAYROLL-DEDUCTION | 35.00 | 378.70 | |
| 0630 | | 99801 DEUTSCHES ALTENH DIVIDEND*PAID FOR 5/1/01 THROUGH 6/30/01 WHICH EARNED OF 2.55% BASED ON AVERAGE | .65 IS AN ANNUAL DAILY BALANC | 379.35 PERCENTAGE YIELD DE OF \$313.37 | · |
| 0607 | | CHRISTMAS CLUB PREVIOUS BALANCE | 15.00 | 544.18 559.18 | |
| 0621 | | 99801 DEUTSCHES ALTENH PAYROLL-DEDUCTION | 15.00 | 574.18 | |
| 0628 | | 99801 DEUTSCHES ALTENH PAYROLL-DEDUCTION | 15.00 | 589.18 | |
| 0630 | | 99801 DEUTSCHES ALTENH D I V I D E N D * P A I D FOR 6/1/01 THROUGH 6/30/01 WHICH EARNED OF 2.46% BASED ON AVERAGE | 1.12 IS AN ANNUAL DAILY BALANG | 590.30 L PERCENTAGE YIELD CE OF \$561.18 | 3 |
| 0601 | | ACCOUNT PREVIOUS BALANCE INSURANCE PREMIUM | | 6.85 MDL 1NS | 3,217.65 3,224.50 |
| 0607 | | PAYROLL-DEDUCTION | | 100.00 | 9.59 3,134.09 |
| 1 | | 99801 DEUTSCHES ALTENH | | 100.00 | 18.63 3,052.72 |
| 0621 | | PAYROLL-DEDUCTION 99801 DEUTSCHES ALTENH | | 100.00 | 9.07 2,961.79 |
| 0628 | | PAYROLL-DEDUCTION 99801 DEUTSCHES ALTENH | | 100.00 | J.J |

107687118-6 PASE 1

METROPOLITAN CREDIT UNION PO BOX 9100 CHELSEA, MA 02150-9100 PHONE NO. 800-225-5908

107687118-0 JUL 01, 2001 JUL 31, 2001 260175FEB2702 10000.04247%15.500

DORIS H MENDES 171 BPIDGE ST DEDHAM MA 02026-1740

METRO'S CHECK CARD (DEBIT CARD) OFFERS MORE CONVENIENCE THAN AN ATM CARD. IT CAN BE USED AT ANY ATM OR LOCATION WHERE VISA IS ACCEPTED. *** *** INTEREST PAID ON LOAMS-----349,12 DIVIDENDS EARHED------11.14 2001 379.35 414.35 SHARE ACCOUNT PREVIOUS BALANCE 35.00 PAYROLL - DE DUCTION 0705 DEUTSCHES ALTENH 99801 449.35 35.00 PAYROLL-DEDŰČŤIÓN 0712 DEUTSCHES ALTENH 998UL DEDUCTION 35.00 484.35
PAYROLL-DEDUCTION 35.00 519.35
PAYROLL-DEDUCTION 35.00 519.35
PAYROLL-DEDUCTION 35.00 520.31
D I V I D E N D * P A I D 520.31
FOR 7/1/01 THROUGH 7/31/01 WHICH IS AH ANNUAL PERCENTAGE VIELD FOR 7/1/01 THROUGH 7/31/01 WHICH IS AH ANNUAL PERCENTAGE VIELD FOR 7/1/01 THROUGH 7/31/01 WHICH IS AH ANNUAL PERCENTAGE VIELD FOR 7/1/01 THROUGH 7/31/01 WHICH IS AH ANNUAL PERCENTAGE VIELD FOR 7/1/01 THROUGH 7/31/01 WHICH IS AH ANNUAL PERCENTAGE VIELD FOR 7/1/01 THROUGH 7/31/01 WHICH IS AH ANNUAL PERCENTAGE VIELD FOR 7/1/01 THROUGH 7/31/01 WHICH IS AH ANNUAL PERCENTAGE VIELD FOR 7/1/01 THROUGH 7/31/01 WHICH IS AH ANNUAL PERCENTAGE VIELD FOR 7/1/01 THROUGH 7/31/01 WHICH IS AH ANNUAL PERCENTAGE VIELD FOR 7/1/01 THROUGH 7/31/01 WHICH IS AH ANNUAL PERCENTAGE VIELD FOR 7/1/01 THROUGH 7/31/01 WHICH IS AH ANNUAL PERCENTAGE VIELD FOR 7/1/01 THROUGH 7/31/01 WHICH IS AH ANNUAL PERCENTAGE VIELD FOR 7/1/01 THROUGH 7/31/01 WHICH IS AH ANNUAL PERCENTAGE VIELD FOR 7/1/01 THROUGH 7/31/01 WHICH IS AH ANNUAL PERCENTAGE VIELD FOR 7/1/01 THROUGH 7/31/01 WHICH IS AH ANNUAL PERCENTAGE VIELD FOR 7/1/01 THROUGH 7/31/01 WHICH IS AH ANNUAL PERCENTAGE VIELD FOR 7/1/01 THROUGH 7/31/01 WHICH IS AH ANNUAL PERCENTAGE VIELD FOR 7/1/01 THROUGH 7/31/01 WHICH IS AH ANNUAL PERCENTAGE VIELD FOR 7/1/01 THROUGH 7/31/01 WHICH IS AH ANNUAL PERCENTAGE VIELD FOR 7/1/01 THROUGH 7/31/01 WHICH IS AN ANNUAL PERCENTAGE VIELD FOR 7/1/01 THROUGH 7/31/01 WHICH IS AN ANNUAL PERCENTAGE VIELD FOR 7/1/01 WHICH IS AN ANNUAL PERCENTAGE VIELD FOR 99801 0719 0726 0731 590.30 605.30 CHRISTMAS CLUB PREVIOUS BALANCE PAYROLL-DEDUCTION 99801 DEUTSCHES ALTENH PAYROLL-DEDUCTION 15.00 0705 620.30 15.00 99801 DEUTSCHES ALTENH PAYROLL-DEDUCTION 99801 DEUTSCHES ALTENH PAYROLL-DEDUCTION 0712 635.30 15.00 0719 650.30 PHYROLL-PEDUCTION 15.00 550.30
99801 DEUTSCHES ALTENH 1.27 651.57
D I V I D E N D + P A I D 1.27 651.57
FOR 7/1/01 THROUGH 7/31/01 MHICH IS AN ANNUAL PERCENTAGE YIELD EARNED OF 2.44% BASED ON AVERAGE DAILY BALANCE OF \$620.30 0726 0731 2,961.79 1 ACCOUNT PREVIOUS BALANCE 2,968.10 6.31 ADE 145UR 100.00 8 INSURANCE PREMIUM 0702 8.81 2,876.91 PAYROLL-DEDUCTION 99801 DEUTSCHES ALTENH PAYROLL-DEDUCTION 0705 3.55 2,785.46 100.00 0712 DEUTSCHES ALTENH 2,693.74 9.28 99801 100.00 PAYROLL - DEDUCTION 99801 DEUTSCHES ALTENH 0719 2,601.75 3.01 100.00

99801

0726

PAYROLL - DEDUCTION

DÉÚTSCHES ALTENH

107687118=0 PAGE 1

METROPOLITAN CREDIT UNION PO BOX 9100 CHELSEA, MA 02150-9100 PHONE NO. 800-225-5978

107687118-0 AUG 01, 2001 AUG 31, 2001

DORIS H MENDES 171 BRIDGE ST DEDHAM MA 02026-1740

214329APR2402 10000.04247%15.500

| | | **** **** | f | A MET | YOUR RO C HOLI | HPI | TMAS | CLUB | OR THE ACCOU | HOL HT A | IDAYS, ND EXP | OPE! | HCE | ** | * * * * * * | |
|--------------|---|---------------------------------------|-------|-------|----------------------|------|------------|--------------|------------------------|-------------|--------------------------|-------|----------------|-----------|----------------|----------------------|
| | | 2001 D | IVIDE | ENDS | EARN | E D | | | -13.20 | I | NTERES | T PA | ID ON | LOAN | \$ | 385.12 |
| 0802 | 1 | SHARE A PAYROLL 99801 | -DEDU | JCTIC | | | | ÇE | 35.60 | | 520. 555. | | | | | |
| 0809 | | PAYROLL 99801 | -DEDI | JCTIC | | | | | 35.00 | l | 590. | 31 | | | | |
| 0814 0816 | | SHARE W PAYROLL 99801 | ITHDI | RAWAL | • | | | | 550.00 35.00 | | 40. 75. | | | | | |
| 0823 | | PAYROLL 99801 | -LeDi | JCTIC | N SCHES | | | | 35.00 |) | 110. | 31 | | | | |
| 0830 | | PAYPOLL | -DEDI | JCTIC | | | | | 35.00 |) | 145. | 31 | | | | |
| 0831 | | 998-1 P : V I TUR 8/1 EARNED | DE | N D | * P | A. I | D Ori W | HICH RAGE | .65 IS AN Daily | ANNU | 145. AL PER NCE OF | RCENT | AGE YI 3.37 | ELD | | |
| 0902 | 5 | CHRISTM PAYROLL 99801 | -DEDI | JCTIO | PREVI ON SCHES | | | NCE | 15.00 |) | 651. 666. | | | | | |
| 9609 | | PAYROLL 99801 | -DEDI | UCTIO | ON SCHES | _ | | | 15.00 | 3 | 681. | 57 | | | | |
| 0816 | | PÄŸŔŌLL | -DED | ĴĈŤÍĠ | | | | | 15.00 | 1 | 696. | 57 | | | | |
| 0823 | | 99801 PAYROLL | -DED | JCTIC | | | | | 15.00 |) | 711. | 57 | | | | |
| 0830 | | 99801 PAYROLL | -DEDI | ŪČŤIO | 110 | | | | 15.00 |) | 726. | 57 | | | | |
| 0831 | | 99801 D I V I FOR 8/1 EARNED | DE | N D | 16H 8 | A I | D Ol W | HICH RAGE | 1.41 IS AN Daily | ANNU | 727. AL PER | RCENT | AGE YI 7.86 | ELD | | |
| 0801 | 1 | ACCOUNT INSURAN | | | | ANCE | | | | | | | 5.5 M D L | 4 Insu | R | 2,601.75 2,607.29 |
| 0802 | | PAYROLL | | | | 01 T | ENU | | | | | | 100.0 | | 7.74 | 2,515.03 |
| 0809 | | PAYROLL | -DED | UCTIO | | | | | | | | 4 | 100.0 | 0 | 7.48 | 2,422.51 |
| 0816 | | 99801 Payroll | -DED | ŬĈŤĬ | | | _ | | | | | Å. | 100.0 | 0 | 7.20 | 2,329.71 |
| 0823 | | 99801 Payroll | -DED | UCTI | | | | | | | | | 100.0 | 0 | 6.93 | 2,235.64 |
| 0830 | | 99801 Payroll 99801 | -DED | ÜČŤI | SCHES ON SCHES | | | | | | | | 100.0 | 0 | 6.65 | 2,143.29 |

107687118-0

PAGE 1

METROPOLITAN CREDIT UNION PO BOX 9100 CHELSEA, MA 02150-9100 PHONE HO. 800-225-5908

3EP 30, 2001 SEP 01, 2001 107687118-0

J,

DORIS H MENDES 171 BRIDGE ST DEDHAM MA 02026-1740

10000.04247%15.500 1972550010801

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***** METRO OFFERS CHECKING AND SAVINGS ACCOUNTS WITH NO ***** MONTHLY SERVICE FEE FOR MEMBERS 18 AND YOUNGER OR 65 ***** AND OLDER - CALL 800-225-5908.
                                                                                                                                                ****
                                                                                                                                                 ****
                                                                                                          INTEREST PAID ON LOAMS-----409.81
                                DIVIDENDS EARNED-----15.32
                    2001
                                                                                                                145.96
                    SHARE ("COUNT PREVIOUS BALANCE
                    PAYROLL-DEDUCTION
99801 DEUTSCHES ALTENH
PAYROLL-L-DUCTION
                                                                                                                180.96
                                                                                          35.00
0906
                                                                                                                315.96
                                                                                        135.00
0913
                    99801 NEUTSCHES ALTENH
PAYROLL-DENDCTION
99801 DEUTSCHES ALTENH
                                                                                                                450.96
                                                                                        135.00
0920
                    0927
0930
                                                                                                                 727.98
742.98
                   CHRISTMAS CLUB PREVIOUS BALANCE PAYROLL-DEDUCTION
                                                                                          15.00
0906
                                           DEUTSCHES ALTENH
                     99801
                     99801 DEUTSCHES ALTERN 15.00 757.98
PAYROLL-DEDUCTION 15.00 772.93
PAYROLL-DEDUCTION 15.00 772.93
PAYROLL-DEDUCTION 15.00 787.96
PARROLL DEUTSCHES ALTENH 15.00 789.48
PARROLL DEUTSCHES ALTENH 15.00 787.96
PAYROLL DEUTSCHES ALTENH 15.00 787.98
                                                                                                                 757.98
                                                                                          15,00
 0913
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                                                                                                                                                                   2,143.29 2,147.86
                  1 ACCOUNT PREVIOUS BALANCE
INSURANCE PREMIUM
                                                                                                                                      4.57
MDL_INSUR
 0904
                                                                                                                                    100.00
                                                                                                                                                       6.37
                                                                                                                                                                   2,054.23
                      PAYROLL-DEDUCTION
 0906
                      99801 DEUTSCHES ALTENH
PAYROLL-DEDUCTION
                                                                                                                                                                   1,972.55
                                                                                                                                    100.00
                                                                                                                                                    18.32
  0927
                                            DEUTSCHES ALTENH
                      99801
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107687118-0 PAGE 1

METROPOLITAN CREDIT UNION PO BOX 9100 CHEL8EA, MA 02150-9100 PHONE NO. 800-225-5908

OCT 31, 2001 107687118-0 OCT 01, 2001 159857HOV1901 10000.04247%15.500

J.

1

DORIS H MENDES 171 BRIDGE ST DEDHAM MA 02026-1740

| # APPLY FOR METRO'B HOLIDAY LOAN TODAY AND BEAT THE HOLIDAY # * STRESS! VISIT OUR WEBSITE AT WWW.METROCREDITURIOH.ORG, OR # * STRESS! VISIT FOR FOR MORE INFORMATION. | |
|--|-------|
| * STAFES UISIT OUR WEBSITE AT WHO METADLE TO THE WEST OF THE WEST | |
| | |
| | : 3 |
| 2001 DIVIDENDS EARNED16.64 INTEREST PAID ON LOAMS431. | - |
| 400 50 | |
| 1 SHORE ACCOUNT PREVIOUS CHLANCE 35 OO 551.58 | |
| 1004 PRYROLL-BEDUCITOR OLTENH | |
| AND PARTICITION | |
| agani Deutbente Helenn ne on Eqi 58 | |
| 1018 PAYROLL-DEDUCTION | |
| 99801 - 00100000 401000 35.00 626.58 | |
| """ | |
| TIUT DE NO # PRIO TENO ONNIO PERCENTAGE VIELD | |
| FOR 10/1/01 THROUGH 10/31/01 WHICH 15 HR HANGE OF \$561.10 EARNED OF 2.55% BASED ON AVERAGE DAILY BALANCE OF \$561.10 | |
| | |
| 5 CHRISTMAS CLUB PREVIOUS BREHNCE 789.4800 | |
| 1001 SHARE WINDERCOUNT - CHECK ISSUED | |
| l mana maundi i marbii ci i lun | |
| l addu Denteches Helevu 12 00 34 44 | |
| 1011 PAYROLL-DEDUCTION OF THE DITEMP | |
| Lana AAUBOLLABENUCTION 13.00 | |
| """ | |
| 1025 PAYROLL-DEDUCTIONER OF TENH | |
| 99801 DEUTSCHES HITERN 12 60.12 1031 DIVIDE N.D. # PAID HATCH IS AN ANNUAL PERCENTAGE YIELD | |
| 1031 DIVIDENDE PAID FOR 10/1/01 THROUGH 10/31/01 WHICH IS AN ANNUAL PERCENTAGE VIELD FOR 10/1/01 THROUGH 10/31/01 WHICH IS AN ANNUAL PERCENTAGE VIELD FOR 10/1/01 THROUGH 10/31/01 WHICH IS AN ANNUAL PERCENTAGE VIELD FOR 10/1/01 THROUGH 10/31/01 WHICH IS AN ANNUAL PERCENTAGE VIELD FOR 10/1/01 THROUGH 10/31/01 WHICH IS AN ANNUAL PERCENTAGE VIELD FOR 10/1/01 THROUGH 10/31/01 WHICH IS AN ANNUAL PERCENTAGE VIELD FOR 10/1/01 THROUGH 10/31/01 WHICH IS AN ANNUAL PERCENTAGE VIELD FOR 10/1/01 THROUGH 10/31/01 WHICH IS AN ANNUAL PERCENTAGE VIELD FOR 10/1/01 THROUGH 10/31/01 WHICH IS AN ANNUAL PERCENTAGE VIELD FOR 10/1/01 THROUGH 10/31/01 WHICH IS AN ANNUAL PERCENTAGE VIELD FOR 10/1/01 THROUGH 10/31/01 WHICH IS AN ANNUAL PERCENTAGE VIELD FOR 10/1/01 THROUGH 10/31/01 WHICH IS AN ANNUAL PERCENTAGE VIELD FOR 10/1/01 THROUGH 10/31/01 WHICH IS AN ANNUAL PERCENTAGE VIELD FOR 10/1/01 THROUGH 10/31/01 WHICH IS AN ANNUAL PERCENTAGE VIELD FOR 10/1/01 THROUGH 10/31/01 WHICH IS AN ANNUAL PERCENTAGE VIELD FOR 10/1/01 THROUGH 10/31/01 WHICH IS AN ANNUAL PERCENTAGE VIELD FOR 10/1/01 THROUGH 10/31/01 WHICH IS AN ANNUAL PERCENTAGE VIELD FOR 10/1/01 THROUGH 10/31/01 WHICH IS AN ANNUAL PERCENTAGE VIELD FOR 10/1/01 THROUGH 10/31/01 WHICH IS AN ANNUAL PERCENTAGE VIELD FOR 10/1/01 THROUGH 10/31/01 WHICH IS AN ANNUAL PERCENTAGE VIELD FOR 10/1/01 THROUGH 10/31/01 WHICH IS AN ANNUAL PERCENTAGE VIELD FOR 10/1/01 THROUGH 10/1/01 WHICH IS AN ANNUAL PERCENTAGE VIELD FOR 10/1/01 THROUGH 10/1/01 WHICH IS AN ANNUAL PERCENTAGE VIELD FOR 1 | |
| EARNED OF 2.49% BASED ON HOURAGE SHOEL SHO | . 55 |
| T OCCUENT PREVIOUS BALANCE 4.20 1,976 | . 75 |
| 1001 INSURANCE PREMIUM | 63 |
| 100.00 5.07 1,000 | , 6 - |
| agen1 DEUT8CHE8 HLICAN 100.00 5.60 1,700 | . 22 |
| 1011 PAYROLL-DEDUCTION | EA |
| 99801 DEUISCHES HEIEN | . 34 |
| 1018 PAYROLL-DEUTECHES ALTENH 100.00 5.03 1,598 | . 57 |
| nove november of the second se | |
| 99801 DEUTSCHEB ALTENH | |

107687118-0 PAGE 1

METROPOLITAN CREDIT UNION PO BOX 9100 CHELSEA, MA 02150-9100 PHONE NO. 800-225-5908

107687118-0 HOV 01, 2001 NOV 30, 2001

DORIS H MENDES 171 BRIDGE ST DEDHAM MA 02026-1740 121874DEC3101 10000.04247%15.500

| 1108 1101 | * APPLY FOR METRO'S HOLIDAY LOA * STRESS! VISIT OUR WEBSITE AT * CALL 800-225-5908 FOR MORE IN 2001 DIVIDENDS EARNED | (EOKMULTON | | | * * * | -448.40 |
|--------------|--|-----------------------------|---|------------------|-------------|----------|
| 1115 | 99801 BEDTSCRES HE SHARE WITHDRAWAL | 600.00- 35.00 | 47.78 82.78 | | | |
| 1130 | 99801 DIVIDEND*PAID FOR 11/1/01 THROUGH 11/30/01 WHI EARNED OF 1.75% BASED ON AVERAGE | .65 CH IS AN DAILY BA | 83.43 ANNUAL PERCEN LANCE OF \$455 60.12 | TAGE YIEL .78 | D | |
| 1101 | 5 CHRISTMAS CLUB PREVIOUS BALANCE PAYROLL-DEDUCTION 99801 DEUTSCHES ALTENH PAYROLL-DEDUCTION PAYROLL-DEDUCTION | 15.00 15.00 | 75.12 90.12 | | | |
| 1108 | 99801 DEDUCTION | 15.00 | 105.12 | | | |
| 1121 | 99801 DEDUCTION OF TENH | 15.00 .16 | 120.12 | | | |
| 1130 | 99801 DEUTSCHES HELD D I V I D E N D * P A I D FOR 11/1/01 THROUGH 11/30/01 WH EARNED OF 2.01% BASED ON AVERAGE | | ANNUAL PERCEN ALANCE OF \$97. | es Luce Ale | | 1,598.57 |
| 1101 | 1 ACCOUNT PREVIOUS BALANCE PAYROLL-DEDUCTION PAYROLL-DEDUCTION PROTECTION PRO | | | 3.40 MDL INS | 4.75 UR | 1,503.32 |
| 1101 | INSURANCE PREMIUM | | | 100.00 | 4.48 | 1,411.20 |
| 1108 | PAYROLL-DEDUCTION 99801 DEUTSCHES ALTENH 99801 DEUTSCHES | | | 100.00 | 4.19 | 1,315.39 |
| 1115 | PAYROLL-DEDUCTION 99801 DEUTSCHES ALTENH 99801 DEUTSCHES | | 1 | 100.00 | 3.35 | 1,218.74 |
| 1121 | PAYROLL-DEDUCTION 99801 DEUTSCHES ALTENH | | p; | | | |

107687118-0

107687118~0 PAGE 1

METROPOLITAN CREDIT UNION PO BOX 9100 CHELSEA, MA 02150-9100 PHONE NO. 800-225-5908

107697118-0 DEC 01, 2001 DEC 31, 2001

Filed 09/22/2006

DORIS H MENDES 171 BRIDGE ST DEDHAM MA 02026-1740

83832FEB1102 10000.04247%15.500

| | •• | | A S | SAFE, | HEALTHY | AND HAPPY | | | • • | |
|------|----------------------|---------------------------|------------------|--------|---------------|------------------------------------|---|--------------------|---------|----------------------|
| | 2001 | DIVIDE | NDS EA | ARNED- | | 17.87 | INTEREST PA | ID ON LOA | N\$ | 465.38 |
| | 1 ACCOU | JNT PRES | TOUS 1 | | | | 83.43 | 2.60 | | 1,218.74 1,221.34 |
| 1203 | INSUF . A | RANCE PR | EMIUM | | | | | MDL INS | | 1,129.11 |
| 1206 | 9980 | | EUTSCI | HES AL | TENH | 35.00 | 118.43 | 100.00 | , | ., |
| 1206 | 9980 | | EUTSCI | HES AL | TENH | 35.00 | 110143 | 100.00 | 3.36 | 1,032.47 |
| 1213 | 9980 | OLL-DEDU 1 0LL-DEDU | EUTSC! | HES AL | TENH | 35.00 | 153.43 | | | |
| 1213 | 9980 | | EUTSC | HES AL | TENH | | | 100.00 | 3 - 07, | 935.54 |
| | 9980 | | EUTSC | HES AL | TENH | 35.00 | 188.43 | | | |
| 1220 | 9980 | | EUTSC | | TENH | | | 100.00 | 2.78 | 838.32 |
| 1227 | 9980 | | DEUTSC | HES AL | TENH | 35.00 | 223.43 | | | |
| 1227 | 9980 | 1 | PEUTSC | HES AL | , D | . 16 | 223.59 | | | |
| 1231 | | | T 11 0 0 11 | AU 49 | /7 | UNICH IS AN | ANNUAL PERCE | NTAGE YII 18.91 | ELD | |
| | 5 AUDT | STMAS C | 110 DD | EUTOHS | MALAN | CE | 120.28 | | | |
| 1206 | PAYR | OLL-DED | UCTION DEUTSC | | | 15.00 | 135.28 | | | |
| 1213 | | OLL-DED | | | • | 15.00 | 150,28 | | | |
| 1220 | 9980 Payr 9980 | OLL-DED | | | | 15.00 | 165.28 | | | |
| 1227 | | OLL-DED | | i | | 15.00 | 180.28 | | | |
| 1231 | DI | VIDE | N D + | P A : | I D /31/01 | .26 Which Is an age daily be | 180.54 Annual Perci Alance of \$1 | ENTAGE YI 48.34 | ELD | |
| | | | | | | | Á | | | |

PAGE 1 OF 1
943973-4466

03/25/01

Questions?
Call our Telephone
Banking Center at
1-800-841-4000

156

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| SAVINGS | BEGINNING BALANCE | DEPOSITS, OTHER CREDITS | WITHDRAWALS OTHER DEBITS | INTERES PAID | | NT ACTIVITY THER FEES | ENDING BALANCE |
|--|-------------------------|-------------------------------|--|--------------|----------------------------------|--------------------------|-------------------|
| 943973-4466 | 5.78 | 00 | .00 | | 00 | .00 | 5.78 |
| ACCOUNT NO. FLEET TELEPHON ANNUAL PERCENT INTEREST EARNE | AGE YTFIN FARN | ED THIS PERIOD FOR 90 DAYS | PERIOD 12/26/00 THROUGH 03/25/01 .70 % .01 | | | | |
| | | ACCOI | JNT ACTIVITY F | EES SUMMARY | - ITEMIZ | D | |
| | DATE | DEBITS (| -) CREDITS (| +) DESCRIPT | TON | | |
| | 01-25 02-23 03-23 | | · | SC AVG B | ALANCE = ALANCE = ALANCE = | <u>9</u> 5 | |



PAGE 1 OF 2

943973-4466

04/30/01

156

Questions? Call our Telephone Banking Center at 1-800-841-4000

| SAVINGS | BEGINNING BALANCE | DEPOSITS, OTHER CREDITS | WITHDRAWALS, OTHER DEBITS | INTEREST PAID | ACCOUNT ACTIVITY & OTHER FEES | ENDING BALANCE | | | | |
|------------------------|---|---|------------------------------|--|--|-------------------|--|--|--|--|
| 943973-4466 | 5.78 | 1090.56 | 889.00 | .18 | 5,00 | 202.52 | | | | |
| INTEREST FARM | 943973-4466 NE BANKING ACCE TAGE YIELD EARN ED THIS PERIOD PAID YEAR TO D | ED THIS PERIOD | INGS | | OD 03/26/01 THROUG .98 % .22 .18 | | | | | |
| - DEBITS AND CREDITS - | | | | | | | | | | |
| | DATE | DEBITS (- | CREDITS (| +) DESCRIPTION | | | | | | |
| • | 04-17 | | 680.56 | DEPOSIT-ATM 1665 VFW PA | BUHAV | | | | | |
| | 04-19 | | 410.00 | WEST ROXBUR DEPOSIT-ATM ROUTE 44 | Y NA | | | | | |
| | 04-19 04-23 04-23 | 200.00 141.00 101.00 | | RAYHNAM ATM WITHDRA ATM NETWORK ATM NETWORK | MA Wal (01) Withdrawal (02) Withdrawal (03) | | | | | |
| · | 04-23 04-23 04-24 04-24 04-25 | 1.50 1.50 61.00 1.50 200.00 | | ATM NETWORK | WITHDRAWAL (04) | | | | | |
| | 04-25 04-25 | 5.00 | .18 | INTEREST | POSIT ITEM FEE 6-01 TO 04-25-01 ANCE 216.42 FE .999 % | | | | | |

PAGE 2 OF 2

943973-4466

04/30/01

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Questions? Call our Telephone Banking Center at 1-800-841-4000

| ACCOUNT NO. | 943973-4466 | CONTINUED | | | PERIOD 03/26/0 | 1 THROUGH 04/30/01 |
|-------------------------|--|--|--|-------------------------|------------------------------------|--------------------|
| | <u> </u> | - ACCOUNT | ACTIVITY F | EES SUM | MARY - ITEMIZED | |
| | DATE | DEBITS (-) | CREDITS (| +) DESC | RIPTION | |
| | 04-25 | | | SC A | VG BALANCE = | 216 |
| | | - DEBIT | S AND CREDI | rs - | | |
| | DATE | DEBITS (-) | CREDITS (|) DESC | RIPTION | |
| | 04-26 04-26 | 40.00 .50 | | ATM | WITHDRAWAL (05) - STATEMENT FEE | • |
| | 04~26 | 1.00 | | HINI | - STATEMENT FEE | |
| | 04-27 04-30 | 40.00 60.00 | | | WITHDRAWAL (06) WITHDRAWAL (07) | |
| | 04-30 | 40.00 | | ATM | WITHDRAWAL (08) | |
| | | | - A | TM/POS/ | SELECT LOCATIONS | - |
| | (02) EDS/7-1 (03) 907 MAI (04) SHAWS S (05) 1415 PI (06) 134 NAI (07) 175 MAI | 44 RAYHNAM MA 90 LI W. YARMOUTH M. IN ST WALPOLE MA SHARON SHARON MA ROVIDENCE HIGHWA HATAN STREET NORT ISFIELD AVE NORT W PARKWAY WEST | 987 A MASSS TQ182 CMS41 Y NORHOOD M 400D MA 90930 N MA 90930 ROXBURY MA | A 90937 35 91136 | | |
| DATE | BALANCE | DATE | ВА | LANCE | DATE | BALANCE |
| 04-17 04-19 04-23 | 686.34 896.34 651.34 | 04-24 04-25 04-26 | 3 | 38.84 34.02 42.52 | 04-27 04-30 | 302.52 202.52 |

PAGE 1 OF 3

943973-4466

05/31/01

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Questions? Call our Telephone Banking Center at 1-800-841-4000

| SAVINGS | BEGINNING Balance | DEPOSITS, OTHER CREDITS | WITHDRAWALS, Other Debits | INTEREST PAID | ACCOUNT ACTIVITY & OTHER FEES | ENDING Balance |
|--------------------------------|---|---|------------------------------|--|---|-------------------|
| 943973-4466 | 5.78 | 2475.74 | 1272.00 | .29 | 5.00 | 1204.81 |
| AMNUAL PERCEN Interest earn | 943973-4466 ME BANKING ACCE HIAGE YIELD EARN MED THIS PERIOD PAID YEAR TO I | NED THIS PERIOD FOR 67 DAYS DATE | INGS | | OD 03/26/01 THROUG .99 % .39 .29 | H 05/31/01 |
| | DATE | DEBITS (| (-) CREDITS (+ |) DESCRIPTION | 1 | |
| | 04-17 | | 680.56 | DEPOSIT-ATI | ARKWAY | |
| | 04-19 | | 410.00 | WEST ROXBUI DEPOSIT-ATI ROUTE 44 | 1 | |
| | 04-19 04-23 04-23 | 200.00 141.00 101.00 | • | | MA NWAL (01) (WITHDRAWAL (02) (WITHDRAWAL (03) | |
| | 04 - 23 04 - 23 04 - 24 04 - 24 04 - 25 | 1.50 1.50 61.00 1.50 200.00 | · | ATM NETWORK | (FEE (WITHDRAWAL (04) | |
| | 04-25 04-25 | 5.00 | .18 | INTEREST | | |

PAGE 2 OF 3

943973-4466

05/31/01

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Questions? Call our Talephone Banking Center at 1-800-841-4000

| ACCOUNT NO. | 943973-4466 | CONTINUED | | PERIOD 03/26/01 THROUGH 05/31/01 |
|--------------|----------------|---------------|---------------|--|
| | | - ACCOUNT | ACTIVITY FEE | S SUMMARY - ITEMIZED |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION |
| | 04-25 | . | | SC AVG BALANCE = 216 |
| | <u> </u> | - DEBIT | S AND CREDITS | ; - |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION |
| | 04-26 04-26 | 40.00 | | ATH WITHDRAWAL (05) |
| | 04-26 | .50 | | MINI - STATEMENT FEE |
| | 04-27 | 1.00 40.00 | | MINI - STATEMENT FEE |
| | 04-30 | 60.00 | | ATM WITHDRAWAL (06) ATM WITHDRAWAL (07) |
| | 04-30 | 40.00 | | ATM WITHDRAWAL (08) |
| | 05-03 | 40.00 | | ATM WITHDRAWAL (09) |
| | 05-07 | 60.00 | | ATH WITHDRAWAL (10) |
| | 05-16 | 21.50 | | ATM NETWORK WITHDRAWAL (11) |
| | 05-16 | 1.50 | | ATM NETWORK FEE |
| | 05-18 | 40.00 | | ATM WITHDRAWAL (09) |
| | 05-2 5 | | .11 | INTEREST |
| | | | | PERIOD 04-26-01 TO 05-25-01 |
| | | | | AVERAGE BALANCE 130.18 |
| | - | | | INTEREST RATE .999 % |
| | | - ACCOUNT | ACTIVITY FEE | S SUMMARY - ITEMIZED |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION |
| | 05-25 | | | SC AVG BALANCE = 130 |
| | | - DEBITS | S AND CREDITS | - |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION |
| | 05-29 | | 840.09 | DEBARTT - ATM |
| | VB E. | | 94V.V7 | DEPOSIT-ATM 1857 CENTRE STREET WEST ROXBURY MA |

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943973-4466

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05/31/01

156

Questions? Call our Telephone Banking Center at 1-800-841-4000

| ACCOUNT NO. | 943973-4466 | CONTINUED | | PERIOD 03/26/0 | 1 THROUGH 05/31/01 |
|---|--|--|--|--|--|
| - | | - DEBIT | S AND CREDITS | - | |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION | |
| | 05-2 9 | | 545.09 | DEPOSIT-ATM 47 MAVERICK SQUARE | |
| | 05-29 05-29 05-29 | 100.00 80.00 40.00 | | E BOSTON HA ATM WITHDRAWAL (12) ATM WITHDRAWAL (13) ATM WITHDRAWAL (14) | |
| | | | ATM | /POS/SELECT LOCATIONS | - |
| | (03) 907 MAI (04) SHAWS S (05) 1415 PR (06) 134 NAH (07) 175 MAN (08) 1665 VF (09) 1415 PR (10) 19A EAS (11) 38 VAND (12) 1857 CE (13) 47 MAVE | 4 RAYHNAM MA 90' 1 W. YARMOUTH M. N ST WALPOLE MA HARON SHARON MA OVIDENCE HIGHWA' ATAN STREET NORT N PARKWAY WEST I OVIDENCE HWY NOI TERN AVE DEDHAM ERBILT AVE NORW NTRE STREET WES' RICK SQUARE E BE PARKWAY DEDHAM | A MA555 TQ182 CMS41 Y NORHOOD MA 90935 DN MA 90935 DN MA 90930 ROXBURY MA 91: RMOOD MA 9093; MA 90464 DOD MA MC028 F ROXBURY MA 9050; MA 90467 | 136 6 | |
| DATE 04-17 04-19 04-23 04-24 04-25 | BALANCE 686.34 896.34 651.34 588.84 384.02 | DATE 04-26 04-27 04-30 05-03 05-07 | BALAI 342 302 202 162 102 | NCE DATE .52 05-16 .52 05-18 .52 05-25 .52 05-29 | BALANCE 79.52 39.52 39.63 1,204.81 |

PAGE 1 OF 5

943973-4466

06/25/01

156

Questions? Call our Telephone Banking Center at 1-800-841-4000

DORIS H MENDES 171 BRIDE ST DEDHAM MA 02026

| SAVINGS BEGINN BALANC 943973-4466 5.7 | OTHER CREDITS | | INTEREST PAID | ACCOUNT ACTIVITY | ENDING Balance |
|---|---|------------------|--|--|-------------------|
| | 9791,55 | <u>3175.00</u> | | 5.00 | 807.69 |
| ACCOUNT NO. 943973-44 FLEET TELEPHONE BANKING / ANNUAL PERCENTAGE YIELD I INTEREST EARNED THIS PERI 2001 INTEREST PAID YEAR I | CCESS CODE 4622 ARNED THIS PERIOD | VINGS | PERI | 1.00 % .69 | <u> </u> |
| | - DE | BITS AND CREDITS | | | |
| DATE | DEBITS (| | DESCRIPTION | | |
| 04-17 | | 680.56 | DEPOSIT-ATM | | |
| 04-19 | | 410.00 | 1665 VFW PA WEST ROXBUR DEPOSIT-ATM ROUTE 44 | RKWAY | |
| 04-19 04-23 04-23 | 200.00 141.00 101.00 | | RAYHNAM ATM WITHDRAI ATM NETWORK | MA WAL (01) Withdrawal (02) Withdrawal (03) | |
| 04 - 23 04 - 23 04 - 24 04 - 24 04 - 25 | 1.50 1.50 61.00 1.50 200.00 | | ATM NETWORK ATM NETWORK ATM NETWORK ATM NETWORK | FEE FEE WITHDRAWAL (04) FFE | |
| 04-25 04-25 | 5.00 | .18 | THIEKESI | ************************************** | |

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Questions? Call our Telephone Banking Center at 1-800-841-4000

DORIS H MENDES 171 BRIDE ST DEDHAM MA 02026

| ACCOUNT NO. | 943973-4466 | CONTINUED | | PERIOD 03/26/01 THROUGH 06/25/01 |
|-------------|----------------|---------------|---------------|--|
| | | - ACCOUNT | ACTIVITY FEE | S SUMMARY - ITEMIZED |
| | DATE | DEBITS (-) | | DESCRIPTION |
| | 04-25 | | <u> </u> | SC AVG BALANCE = 216 |
| | | - DEBIT | S AND CREDITS | |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION |
| | 04-26 | 40.00 | | ATH WITHDRAWAL (05) |
| | 04-26 04-26 | 50 | | MINI - STATEMENT FEE |
| | 04-28 04-27 | 1.00 40.00 | | HINI - STATEMENT FEE |
| | 04-30 | 60.00 | | ATM WITHDRAWAL (06) |
| | v. v . | 30.00 | | ATH WITHDRAWAL (07) |
| | 04-30 | 40.00 | | ATH WITHDRAWAL (08) |
| | 05- 03 | 40.00 | | ATH WITHDRAWAL (09) |
| | 05-07 | 60.00 | | ATM WITHDRAWAL (10) |
| | 0 <u>5</u> -16 | 21.50 | | ATM NETWORK WITHDRAWAL (11) |
| | 05-16 | 1.50 | | ATM NETWORK FEE |
| | 05-18 | | | |
| | V5-18 05-25 | 40.00 | | ATM WITHDRAWAL (09) |
| | 49-25 | | .11 | INTEREST |
| | | | | PERIOD 04-26-01 TO 05-25-01 |
| | | | | AVERAGE BALANCE 130.18 INTEREST RATE .999 % |
| | | - ACCOUNT | ACTIVITY FEE | S SUMMARY - ITEMIZED |
| | DATE | | | |
| | | DEBITS (-) | CKEDTI2 (+) | DESCRIPTION |
| | 05-25 | | | SC AVG BALANCE = 130 |
| <u> </u> | | - DEBITS | AND CREDITS | - |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION |
| | 05-29 | | 960 00 | REPART ATM |
| | 72 h / | | 840.09 | DEPOSIT-ATM 1857 CENTRE STREET WEST ROXBURY MA |

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Questions? Call our Telephone Banking Center at 1-800-841-4000

DORIS H MENDES 171 BRIDE ST DEDHAM MA 02026

| ACCOUNT_NO | 943973-4466 | CONTINUED | | PERIOD 03/26/01 THROUGH 06/25/01 |
|------------|--------------|------------|---------------|--|
| | | - DEBITS | S AND CREDITS | - |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION |
| | 05-29 | | 545.09 | DEPOSIT-ATM |
| | 45.44 | | | 47 MAVERICK SQUARE E BOSTON NA |
| | 05-29 | 100.00 | | ATM WITHDRAWAL (12) |
| | 05-29 | 80.00 | | ATH WITHDRAWAL (12) |
| | 05-29 | 40.00 | | |
| | 06-01 | 500.00 | | AIM WITHDRAWAL (14) ATM WITHDRAWAL (15) |
| | 06-04 | 508.00 | | 1 Table 1 |
| | 06-06 | 20.00 | | ATM WITHDRAWAL (16) |
| | 06-07 | 60.00 | | ATM WITHDRAWAL (17) |
| | 06-13 | 90.00 | | AIM WITHDRAWAL (18) |
| | | | 753.32 | DEPOSIT-ATM |
| | | | | PROVIDENCE TURNPIKE |
| | 06-13 | 60.00 | | WALPOLE MA |
| | 40 10 | 40.00 | | ATM WITHDRAWAL (17) |
| | 06-15 | 60.00 | | |
| | 06-18 | 40.00 | | ATH WITHDRAWAL (19) |
| | 06-18 | 120.00 | | ATM WITHDRAWAL (20) |
| | 06-20 | 80.00 | | ATM WITHDRAWAL (21) |
| | 06-21 | 20.00 | | ATM WITHDRAWAL (22) |
| | 75 LI | 300.00 | • | ATH WITHDRAWAL (DS) |
| | 06-21 | 101.50 | | |
| | 06-21 | | | ATM NETWORK WITHDRAWAL (11) |
| | 06-25 | 1,50 | | AIM NETWORK FEE |
| | | • | 752.16 | DEPOSIT-ATM |
| | | | | 19A EASTERN AVENUE |
| | 06-25 | | | DEDHAM MA |
| | 06-25 | 20.00 | | ATM WITHDRAWAL (non |
| | 44 25 | 40.00 | | ATH WITHDRAWAL (23) |
| | 06-25 | /4 45 | | |
| | 06-25 | 60.00 | | ATM WITHDRAWAL (24) |
| | VG-25 | | .40 | INTEREST |
| | | | | PERIOD 05-26-01 TO 06-25-01 |
| | | | | AVERAGE BALANCE 469.16 |
| | | | | |
| | | | | INTEREST RATE 1.000 % |

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Questions? Call our Telephone Banking Center at 1-800-841-4000

DORIS H MENDES 171 BRIDE ST DEDHAM MA 02026

| ACCOUNT NO. | 943973-4466 | CONTINUED | <u> </u> | PERIOD 03/26/ | 01 THROUGH 06/25/01 |
|---------------|---|---|---|------------------|---------------------|
| - | · | - ACCOUNT | ACTIVITY FEES SUM | | |
| | DATE | DEBITS (-) | CREDITS (+) DESC | RIPTION | |
| ···· | 06-25 | | SC A | VG BALANCE = | 469 |
| <u>.</u> | | · | - ATM/POS/ | SELECT LOCATIONS | - |
| | (02) EDS/7-1 (03) 907 MAI (04) SHAWS S (05) 1415 PR (06) 134 NAH (07) 175 NAN (08) 1665 VF (10) 19A EAS (11) 38 VAND (12) 1857 CE (13) 47 MAVE (14) 300 VFM (15) PROVIDE (16) 692 OF (17) PROVIDE (16) 692 OF (17) PROVIDE (18) 134 NAH (19) 16 SCHO (20) 420 PRO (21) 355 N. (22) 31 PROV (23) 858 WAS | ATAN STREET NORM SFIELD AVE NORTO W PARKWAY WEST A OVIDENCE HWY NOR TERN AVE DEDHAM ERBILT AVE NORWO NTRE STREET WEST RICK SQUARE E BO PARKWAY DEDHAM NCE TNPK WALPOLE OT STREET EASTON NCE TURNPIKE WAL ATAN STREET FOXBOR VIAIN STREET FOXBOR VIAIN ST HANSTEFE | L MA555 Tq182 CHS41 / NORMOOD MA 90937 NOOD MA 90935 N MA 90936 NOOD MA 90936 HA 90464 NOOD MA 90936 HA 90467 MA 91156 HA 91156 HA 91156 I MA 91566 I MA 91566 I MA 90528 POLE MA 91157 NOOD MA 90934 NO MA 90536 NO MA 90536 NO MA 90536 NO MA 90536 NO MA 90528 POLE MA 91157 NOOD MA 90934 NO MA 90536 NO MA 90536 NO MA 90536 NO MA 90546 NESTWOOD MA 91247 D MA 90736 NESTWOOD MA 91246 NESTWOOD MA 91246 NESTWOOD MA 91246 NEDHAM MA 90463 NAM MA 90463 | | |
| DATE 04-17 | BALANCE 686.34 | DATE 04-19 | BALANCE 896.34 | DATE 04-23 | BALANCE 651.34 |

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Questions? Call our Talephone Benking Center at 1-800-841-4000

DORIS H MENDES 171 BRIDE ST DEDHAM MA 02026

| ACCOUNT NO. | 943973-4466 | CONTINUED | <u></u> | PERIOD 03/26 | /01 THROUGH 06/25/01 | | | |
|--|---|--|--|--|---|--|--|--|
| | - DAILY BALANCE SUMMARY - | | | | | | | |
| DATE 04-24 04-25 04-26 04-27 04-30 05-03 | BALANCE 588.84 384.02 342.52 302.52 202.52 162.52 | DATE 05-16 05-18 05-25 05-29 06-01 06-04 | BALANCE 79.52 39.52 39.63 1,204.81 704.81 204.81 | DATE 06-07 06-13 06-15 06-18 06-20 06-21 | BALANCE 124.81 838.13 798.13 598.13 578.13 175.13 807.69 | | | |

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Questions? Call our Telephone Benking Center at 1-800-841-4000

| SAVINGS | BEGINNING BALANCE | DEPOSITS, OTHER CREDITS | WITHDRAWALS, OTHER DEBITS | | TEREST PAID | ACCOUNT ACTIVIT | Y ENDING Balance |
|------------------------|---|--|---|-------------------|--|--|---------------------|
| 943973-4466 | 807.69 | .00 | 280.00 | | .00 | .00 | 527.69 |
| INTEREST EARN | 943973-4466 NE BANKING ACCE: ITAGE YIELD EARN ED THIS PERIOD PAID YEAR TO D | ED THIS PERIOD | /INGS | | <u> </u> | D 06/26/01 THROU 1.02 % .10 .69 | |
| | | - DE | BITS AND CREDI | TS - | | | |
| | DATE | DEBITS (| -) CREDITS (| +) DESC | RIPTION | - in | |
| | 06-26 06-27 06-27 06-28 06-29 | 40.00 40.00 60.00 100.00 40.00 | | MTA MTA MTA | WITHDRAWA WITHDRAWA WITHDRAWA WITHDRAWA | AL (02) AL (02) AL (03) | |
| | | | - A | | WITHDRAW/ | AL (04) DCATIONS - | |
| | (03) 1334 | HUUL SI FOXBOR Park Street St | DEDHAM MA 9046: O MA 90558 OUGHTON MA 9109 ESTWOOD MA 9124 | 5 94 15 | | | |
| DATE 06-26 06-27 | BALANCE 767.69 667.69 | 06-28 | BAL | ANCE 57.69 | DATE 06-29 | | BALANCE 527.69 |

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Questions? Call our Telephone Banking Center at 1-800-841-4000

| SAVINGS | BEGINNING BALANCE | DEPOSITS, OTHER CREDITS | WITHDRAWALS, OTHER DEBITS | INTEREST Paid | ACCOUNT ACTIVITY & OTHER FEES | ENDIN g Balan <mark></mark> ce |
|---|---|--|------------------------------|---|--|--|
| 943973-4466 | 807.69 | 2120.94 | 2560.50 | .52 | .00 | 368.65 |
| ACCOUNT NO. FLEET TELEPHONE ANNUAL PERCENTA INTEREST EARNEE 2001 INTEREST | NGE YIELD EARN THIS PERIOD | HED THIS PERIOD FOR 36 DAYS | /INGS | PERI | 0D 06/26/01 THROUGH 1.00 % .68 1.21 | H 07/31/01 |
| | | - DE | BITS AND CREDIT | s - | | |
| | DATE | DEBITS (| -) CREDITS (+ |) DESCRIPTION | | |
| | 06-26 06-27 06-27 06-28 06-29 | 40.00 40.00 60.00 100.00 40.00 | | ATM WITHDRA ATM WITHDRA ATM WITHDRA ATM WITHDRA ATM WITHDRA | WAL (02) WAL (02) WAL (03) | |
| | 07-02 07-05 07-06 07-09 | 60.00 200.00 40.00 | 1,058.13 | ATM WITHDRA ATM WITHDRA ATM WITHDRA DEPOSIT-ATM 16 SCHOOL S FOXBORO ATM WITHDRA | WAL (03) Wal (03) Treet Ma | |
| | 07-10 07-13 07-16 07-16 07-19 | 260.00 40.00 101.50 1.50 40.00 | | WITHDRAWAL ATH WITHDRA ATH NETWORK ATH NETWORK | WAL (03) WITHDRAWAL (06) | |
| | 07-20 | | 75.00 | DEPOSIT-ATM RTE 1 EMERA N ATTLEBORO | LD SQ MALL | |

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Questions? Call our Telephone Banking Center at 1-800-841-4000

| ACCOUNT NO. | 943973-4466 | CONTINUED | | PERIOD 06/26/01 THROUGH 07/31/01 |
|-------------|---|--|---------------|---|
| | | - DEBITS | S AND CREDITS | |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION |
| | 07-20 07-23 07-23 07-23 07-24 | 200.00 20.00 101.00 1.50 | 987.81 | ATM WITHDRAWAL (07) ATM WITHDRAWAL (03) ATM METWORK WITHDRAWAL (08) ATM NETWORK FEE DEPOSIT-ATM 1334 PARK STREET STOUGHTON MA |
| | 07-24 07-25 07-25 07-25 07-25 | 60.00 80.00 21.00 1.50 | .52 | ATM WITHDRAWAL (03) ATM WITHDRAWAL (03) ATM NETWORK WITHDRAWAL (09) ATM NETWORK FEE INTEREST PERIOD 06-26-01 TO 07-25-01 AVERAGE BALANCE 634.81 INTEREST RATE 1,000 % |
| | | - ACCOUNT | ACTIVITY FEES | S SUMMARY - ITEMIZED |
| | DATE | DEBITS (-) | • | DESCRIPTION |
| | 07-25 | | | SC AVG BALANCE = 634 |
| · | | - DEBITS | S AND CREDITS | - |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION |
| | 07-30 07-30 07-30 07-30 07-30 | 40.00 500.00 61.00 1.50 150.00 | | ATM WITHDRAWAL (10) ATM WITHDRAWAL (05) ATM NETWORK WITHDRAWAL (11) ATM NETWORK FEE WITHDRAWAL |
| | 07-31 | 100.00 | | ATM WITHDRAWAL (05) |

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Questions? Call our Telephone Banking Center at 1-800-841-4000

| ACCOUNT NO. | 943973-4466 | CONTINUED | | PERIOD | 06/26/01 | THROUGH 07/31/01 |
|--|--|---|---|--|-----------|---|
| ··· <u>·</u> | | | - ATM/POS/ | SELECT LO | CATIONS - | <u> </u> |
| | (02) 16 SCHC (03) 1334 PA (04) 31 PROV (05) 16 SCHC (06) 1500 LA (07) RTE 1 E (08) CITIZE (09) CUMBER (10) 1857 CE | TERN AVENUE DEDHA OL ST FOXBORO MA RK STREET STOUGHT. IZDENCE HMY WESTHO OL STREET FOXBORO IFAYETTE RD PORTSM MERALD SQ MALL N IS HYANNIS HYANNIS AND FARMS FOXBOR INTRE ST W ROXBURY 'ANNIS HYANNIS MA | 90558 DN MA 91094 DN MA 91245 MA 90559 DUTH, NH NH015 ATTLEBORO MA 908; MA CHHRI FOXBORO MA CHT37 MA 91141 CHT07 | | | |
| | | | - DATLY BAI | ANCE SUM | IARY - | |
| DATE 06-26 06-27 06-28 06-29 07-02 07-05 | BALANCE 767.69 667.69 567.69 527.69 467.69 267.69 | DATE 07-06 07-09 07-10 07-13 07-16 07-19 | BALANCE 227.69 1,085.82 825.82 785.82 682.82 642.82 | DATE 07-20 07-23 07-24 07-25 07-30 07-31 | | BALANCE 517.82 395.32 1,323.13 1,221.15 468.65 368.65 |

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Questions? Call our Telephone Banking Center at 1-800-841-4000

| SAVINGS | BEGINNING BALANCE | DEPOSITS, OTHER CREDITS | WITHDRAWALS, OTHER DEBITS | INTEREST PAID | ACCOUNT ACTIVITY | ENDING Balance |
|--------------------|---|---|------------------------------|--|--|-------------------|
| <u>943973-4466</u> | 807.69 | 3472.88 | 3978.00 | 1.30 | .00 | 303.87 |
| INTEREST EAR | 943973-4466 DNE BANKING ACCE TAGE YIELD EARN BED THIS PERIOD PAID YEAR TO D | BASIC SAV SS CODE 4622 ED THIS PERIOD FOR 70 DAYS ATE | INGS | PERI | OD 06/26/01 THROUG 1.00 % 1.39 1.99 | |
| | | | BITS AND CREDIT | s - | | |
| | DATE | DEBITS (| -) CREDITS (+ |) DESCRIPTION | | |
| | 06-26 06-27 | 40.00 40.00 | | ATM WITHDRA | WAL (01) | |
| | 06-27 06-28 06-29 | 60.00 100.00 40.00 | | ATM WITHDRA | WAL (02) WAL (03) | |
| | 07-02 | 60.00 | • | ATH WITHDRA ATH WITHDRA | | |
| | 07-05 07-06 07-09 | 200.00 40.00 | 1,058.13 | ATM WITHDRA ATM WITHDRA DEPOSIT-ATM | WAL (D3) | |
| | 07-09 | 200.00 | 1,430129 | 16 SCHOOL S FOXBORO ATM WITHDRA | MA | |
| | 07-10 07-13 | 260.00 40.00 | | WITHDRAWAL ATM WITHDRAW | | |
| | 07-16 07-16 07-19 | 101.50 1.50 40.00 | | ATM NETWORK ATM NETWORK ATM WITHDRA | WITHDRAWAL (06) FEE | |
| | 07-20 | | 75.00 | DEPOSIT-ATM RTE 1 EMERAI N ATTLEBORO | | |

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Questions? Call our Talaphone Benking Center at 1-800-841-4000

| ACCOUNT NO. | 943973-4466 | CONTINUED | <u> </u> | PERIOD 06/26/01 THROUGH 09/03/01 |
|-------------|---|-----------------------------------|---------------|---|
| | | - DEBIT | S AND CREDITS | 5 - |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION |
| | 07-20 07-23 07-23 07-23 07-24 | 200.00 20.00 101.00 1.50 | 987.81 | ATM WITHDRAWAL (07) ATM WITHDRAWAL (03) ATM NETWORK WITHDRAWAL (08) ATM NETWORK FEE DEPOSIT-ATM 1334 PARK STREET STOUGHTON MA |
| | 07-24 07-25 07-25 07-25 07-25 | 60.00 80.00 21.00 1.50 | .52 | ATH WITHDRAWAL (03) ATH MITHDRAWAL (03) ATH NETWORK WITHDRAWAL (09) ATH NETWORK FEE INTEREST PERIOD 06-26-01 TO 07-25-01 AVERAGE BALANCE 634.81 INTEREST RATE 1.000 % |
| <u> </u> | | ACCOUNT | ACTIVITY FEE | S SUMMARY - ITEMIZED |
| | DATE | DEBITS (-) | | DESCRIPTION |
| | 07-25 | | | SC AVG BALANCE = 634 |
| | | - DEBITS | AND CREDITS | - |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION |
| | 07-30 07-30 | 48.00 500.00 | | ATM WITHDRAWAL (10) |
| | 97-30 97-30 | 61.00 1.50 | | ATM WITHDRAWAL (05) ATM NETWORK WITHDRAWAL (11) |
| | 07-30 | 150.00 | | ATM NETWORK FEE |
| • | 07-31 08-03 | 100.00 20.00 | | ATM WITHDRAWAL (05) ATM WITHDRAWAL (03) |

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Questions? Call our Telephone Banking Center et 1-800-841-4000

| ACCOUNT NO. | 943973-4466 | CONTINUED | | PERIOD 06/26/01 THROUGH 09/03/01 |
|-------------|---|--|---------------|---|
| | | - DEBIT: | S AND CREDITS | |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION |
| | 08-07 | | 1,351.94 | DEPOSIT-ATM 858 WASHINGTON STREET |
| | 08-07 08-13 08-13 08-13 | 20.00 40.00 100.00 100.00 | | DEDHAM MA ATM WITHDRAWAL (03) ATM WITHDRAWAL (12) ATM WITHDRAWAL (13) ATM WITHDRAWAL (04) |
| | 08-13 08-13 08-13 08-13 08-13 | 400.00 41.00 51.00 1.50 1.50 | | ATM WITHDRAWAL (04) ATM NETWORK WITHDRAWAL (14) ATM NETWORK WITHDRAWAL (15) ATM NETWORK FEE ATM NETWORK FEE |
| | 08-21 08-21 08-23 08-24 08-24 | 61.00 1.50 400.00 40.00 | .78 | ATM NETWORK WITHDRAWAL (14) ATM NETWORK FEE ATM WITHDRAWAL (16) ATM WITHDRAWAL (17) INTEREST PERIOD 07-26-01 TO 08-25-01 AVERAGE BALANCE 923.79 INTEREST RATE 1.000 % |
| | | - ACCOUNT | ACTIVITY FEES | S SUMMARY - ITEMIZED |
| | DATE | DEBITS (-) | CREDITS (+) | • |
| | 08-24 | | | SC AVG BALANCE = 923 |
| | | - DEBITS | AND CREDITS | - |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION |
| | 08-27 08-30 | 80.00 60.00 | | ATM WITHDRAWAL (18) ATM WITHDRAWAL (19) |

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Questions? Call our Telephone Banking Center at 1-800-841-4000

| ACCOUNT_ | NO. 943973-4466 | CONTINUED | | PERIOD 06/2 | 6/01 THROUGH 09/03/01 |
|--|--|--|---|---|---|
| | | | ATN/POS/S | ELECT LOCATION | VS: - |
| | (02) 16 SCH (03) 1334 P, (04) 31 PRO (05) 16 SCH (06) 1500 L, (07) RTE 1 (08) CITIZE (09) CUMBER (10) 1857 Ci (11) STAR H (12) 1857 Ci (13) 300 VFI (14) SHAWS (15) 250 GR (16) 1665 VI (17) 180 VFI (18) 1415 PI | STERN AVENUE DEDHA DOL ST FOXBORO MA ARK STREET STOUGH ATAVETTE RD PORTSI AFAYETTE RD PORTSI AFAYETTE RD PORTSI AND FARMS FOXBOR ATAVETTE RD PORTSI AND FARMS FOXBOR ATAVETTE ST W ROXBUR ATAVENIS HYANNIS HA ANTIS HYANNIS HA ANTIS HYANNIS HA ANTIE ST W ROXBUR ANTRE ST W ROXBUR ANTRE ST W ROXBUR ANTRE ST W ROXBUR ANTRE STREET WEST ATAVENIS HARON MA (ANTIE 9300 BRAINTE W PARKWAY WEST RO ATAVENIS HARON AND AND AND AND AND AND AND AND AND AN | 90558 100 MA 91094 200 MA 91245 20 MA 90559 100TH, NH NH015 21 ATTLEBORO MA 9082: 21 MA 91141 22 CMT07 22 ROXBURY MA 91139 23 P0467 24 P0467 25 MA PN342 25 P0468 26 MA PN342 27 P0468 27 P0468 28 P0468 29 P0468 20 P0468 | | |
| DATE 06-26 06-27 06-28 06-29 07-02 07-05 07-06 07-09 | BALANCE 767.69 667.69 567.69 527.69 467.69 267.69 227.69 1,085.82 | DATE 07-13 07-16 07-19 07-20 07-23 07-24 07-25 07-30 07-31 | BALANCE 785.82 682.82 642.82 517.82 395.32 1,323.13 1,221.15 468.65 368.65 | DATE 08-03 08-07 08-13 08-13 08-21 08-23 08-24 08-27 08-30 | BALANCE 348.65 1,680.59 945.59 883.09 483.09 443.87 363.87 303.87 |

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Quastions? Call our Telephone Banking Center at 1-800-841-4000

DORIS H MENDES 171 BRIDE ST DEDHAM MA 02026

| SAVINGS | BEGINNING BALANCE | DEPOSITS, OTHER CREDITS | WITHDRAWALS, OTHER DEBITS | INTEREST PAID | ACCOUNT ACTIVITY | ENDING BALANCE |
|---|---|--|------------------------------|--|--|-------------------|
| 943973-4466 | 807.69 | 8877.65 | 6325.50 | 2.69 | .60 | 3362.53 |
| ACCOUNT NO. FLEET TELEPHONE ANNUAL PERCENTAG INTEREST EARNED 2001 INTEREST PA | E YIELD EARN THIS PERTON | IED THIS PERIOD FOR 92 DAYS PATE | INGS BITS AND CREDITS | | 0D 06/26/01 THROUG 1.00 % 2.69 3.38 | |
| | DATE | DEBITS (- | CREDITS (+) | DESCRIPTION | | <u> </u> |
| | 06-26 06-27 06-27 06-28 06-29 | 48.00 40.00 68.00 100.00 40.00 | | ATM WITHDRAI ATM WITHDRAI ATM WITHDRAI ATM WITHDRAI | AL (02) AL (02) AL (03) AL (04) | |
| | 07-05 07-06 07-09 | 60.00 200.00 40.00 200.00 | 1,058.13 | ATM WITHDRAY ATM WITHDRAY ATM WITHDRAY DEPOSIT-ATM 16 SCHOOL SI FOXBORO ATM WITHDRAY | /AL (03) /AL (03) reet Ma | |
| | 07-10 07-13 07-16 07-16 07-19 | 260.00 40.00 101.50 1.50 40.00 | | WITHDRAWAL ATM WITHDRAW ATM NETWORK ATM NETWORK ATM WITHDRAW | WITHDRAWAL (06) FEE | |
| | 07-20 | | 75.00 | DEPOSIT-ATM RTE 1 EMERAL N ATTLEBORO | D SQ MALL | |

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Questions? Call our Telephone Banking Center at 1-800-841-4000

DORIS H MENDES 171 BRIDE ST DEDHAM MA 02026

| ACCOUNT NO. | 943973-4466 | CONTINUED | | PERIOD_06/26/01_THROUGH_09/25/01 |
|-------------|---|---|---------------|---|
| | | - DEBITS | AND CREDITS | - |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION |
| | 07-20 07-23 07-23 07-23 07-23 | 200.00 20.00 101.00 1.50 | 987.81 | ATM WITHDRAWAL (07) ATM WITHDRAWAL (03) ATM METWORK WITHDRAWAL (08) ATM NETWORK FEE DEPOSIT-ATM 1334 PARK STREET STOUGHTON MA |
| | 07-24 07-25 07-25 07-25 07-25 | 60.00 80.00 21.00 1.50 | .52 | ATM WITHDRAWAL (03) ATM WITHDRAWAL (03) ATM NETWORK WITHDRAWAL (09) ATM NETWORK FEE INTEREST PERIOD 06-26-01 TO 07-25-01 AVERAGE BALANCE 634.81 INTEREST RATE 1.000 % |
| | | - ACCOUNT | ACTIVITY FEE: | S SUMMARY - ITEMIZED |
| | DATE | DEBITS (-) | | DESCRIPTION |
| | 07-25 | · | <u>.</u> | SC AVG BALANCE = 634 |
| | | - DEBITS | AND CREDITS | - |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION |
| | 07-30 07-30 07-30 07-30 07-30 07-31 08-03 | 40.00 500.00 61.00 1.50 150.00 20.00 | | ATM WITHDRAWAL (10) ATM WITHDRAWAL (05) ATM NETWORK WITHDRAWAL (11) ATM NETWORK FEE WITHDRAWAL ATM WITHDRAWAL (05) ATM WITHDRAWAL (03) |
| | | | | |

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Questions? Call our Telephone Banking Center at 1-800-841-4000

DORIS H MENDES 171 BRIDE ST DEDHAM MA 02026

| ACCOUNT NO. | 943973-4466 | CONTINUED | | PERIOD 06/26/01 THROUGH 09/25/01 |
|-------------|----------------|-----------------|---------------|---|
| | | - DEBIT | S AND CREDITS | · - |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION |
| | 08-07 | | 1,351.94 | DEPOSIT-ATM 858 WASHINGTON STREET DEDHAM MA |
| | 08-07 | 20.00 | | ATM WITHDRAWAL (03) |
| | 08-13 08-13 | 40.00 100.00 | | ATH WITHDRAWAL (12) ATH WITHDRAWAL (13) |
| | 08-13 | 100.00 | | ATH WITHDRAWAL (04) |
| | 08-13 | 400.00 | | ATM WITHDRAWAL (04) |
| | 08-13 08-13 | 41.00 51.00 | | ATM NETWORK WITHDRAWAL (14) ATM NETWORK WITHDRAWAL (15) |
| | 08-13 | 1.50 | | ATM NETWORK FEE |
| | 08-13 | 1.50 | | ATM NETWORK FEE |
| | 08-21 | 61.00 | | ATM NETWORK WITHDRAWAL (14) |
| | 08-21 08-23 | 1.50 400.00 | | ATM NETWORK FEE ATM WITHDRAWAL (16) |
| | 08-24 | 40.00 | | ATM WITHDRAWAL (17) |
| | 08-24 | | .78 | INTEREST |
| | | | | PERIOD 07-26-01 TO 08-25-01 AVERAGE BALANCE 923.79 |
| | | | | INTEREST RATE 1.000 % |
| | | - ACCOUNT | ACTIVITY FEE | S SUMMARY - ITEMIZED |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION |
| | 08-24 | | | SC AVG BALANCE = 923 |
| . | | - DEBIT | S AND CREDITS | ; - |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION |
| | 08-27 | 80.00 | | ATM WITHDRAWAL (18) |
| | 08-30 | 60.00 | | ATM WITHDRAWAL (19) |

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Questions? Call our Telephone Banking Center at 1-800-841-4000

DORIS H MENDES 171 BRIDE ST DEDHAM MA 02026

| ACCOUNT NO. | 943973-4466 | CONTINUED | | PERIOD 06/26/01 THROUGH 09/25/01 | | | |
|------------------------|---|---|-------------|--|--|--|--|
| - DEBITS AND CREDITS - | | | | | | | |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION | | | |
| | 09-04 09-04 09-04 09-05 | 101.00 1.50 150.00 | 1,303.24 | ATM NETWORK WITHDRAWAL (20) ATM NETWORK FEE WITHDRAWAL DEPOSIT—ATM 594 WASHINGTON ST | | | |
| | 09-05 | 50.00 | | STOUGHTON MA ATN WITHDRAWAL (21) | | | |
| | 09-06 09-06 09-07 | 40.00 60.00 | 221.60 | ATM WITHDRAWAL (02) ATM WITHDRAWAL (02) DEPOSIT-ATM 1334 PARK STREET | | | |
| | 09-07 09-10 | 400.00 51.00 | | STOUGHTON MA ATM WITHDRAWAL (03) ATM NETWORK WITHDRAWAL (22) | | | |
| | 09-10 09-10 09-12 09-12 09-13 | 1.50 50.00 21.00 1.50 20.00 | | ATM NETWORK FEE WITHDRAWAL ATM NETWORK WITHDRAWAL (14) ATM NETWORK FEE ATM WITHDRAWAL (23) | | | |
| | 09-13 09-14 09-17 | 20.00 60.00 | 3,000.00 | ATH WITHDRAWAL (03) ATM WITHDRAWAL (01) DEPOSIT-ATM 858 WASHINGTON ST | | | |
| | 09-17 09-17 | 40.00 50.00 | | DEDHAM MA ATH WITHDRAWAL (24) WITHDRAWAL | | | |
| | 09-18 | | 879.93 | DEPOSIT-ATM 594 Washington St Stoughton Ma | | | |

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Questions? Call our Telephone Banking Center at 1-800-841-4000

DORIS H MENDES 171 BRIDE ST DEDHAM MA 02026

| ACCOUNT NO. | 943973-4466 | CONTINUED | | PERIOD 06/26/01 THROUGH 09/25/0 |
|-------------|----------------------------------|----------------------------|---------------|--|
| | | - DEBTI: | S AND CREDITS | <u>-</u> |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION |
| | 09-19 09-24 09-24 09-25 | 400.00 360.00 450.00 | 1.39 | ATM WITHDRAWAL (03) ATM WITHDRAWAL (25) WITHDRAWAL INTEREST PERIOD 08-26-01 TO 09-25-01 AVERAGE BALANCE 1,635.09 INTEREST RATE 1.000 % |
| <u> </u> | | - ACCOUNT | ACTIVITY FEE | S SUMMARY - ITEMIZED |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION |
| | 09-25 | | | SC AVG BALANCE = 1,635 |

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Questions? Call our Telephone Banking Center at 1-800-841-4000

DORIS H MENDES 171 BRIDE ST DEDHAM MA 02026

| ACCOUNT NO. | 943973-4466 | CONTINUED | | PERIOD 06/26/01 | THROUGH 09/25/01 |
|-------------------------------------|---|--|--|-------------------------|------------------------------|
| | | _ | - ATH/POS/S | ELECT LOCATIONS - | |
| · . | (02) 16 SCH (03) 1334 PRO (04) 31 PRO (05) 16 SCH (06) 1500 L (07) RTE 1 (08) CITIZE (09) CUMBER (10) 1857 C (11) STAR H (12) 1857 C (13) 300 VF (14) SHAWS: (15) 250 GR (16) 1665 VI (17) 180 VF (18) 1415 P (19) PROVID (20) 907 MA (21) 594 WA (22) 18 NOR (23) 15 POS (24) ROCKIN | STERN AVENUE DEDHAP DOL ST FOXBORO MA 5 ARK STREET STOUGHTO VIDENCE HWY WESTWOO DOL STREET FOXBORO AFAYETTE RD PORTSMO EMERALD SQ MALL N A NS HYANNIS HYANNIS LAND FARMS FOXBOR F ENTRE ST W ROXBURY YANNIS HYANNIS MA C ENTRE ST W PARKWAY DEDHAM MA SHARON SHARON HA CH ANITE 9300 BRAINTRE FW PARKWAY WEST ROX W PARKWAY BEDHAM MA ROVIDENCE HIGHWAY W ENCE TURNPIKE WALPO IN ST WALPOLE MA TO SHINGTON ST STOUGHT TH MEADOWS ROAD HED TO FFICE SQ SHAROM GHAM MALL SALEM NH NTRE ST JAMAICA PLA | 0558 N HA 91094 D HA 91245 HA 90559 UTH, NH NH015 TTLEBORO HA 9082 HA CMHR1 OXBORO HA CHT37 HA 91141 HT07 OXBURY HA 91139 S41 E MA PN342 BURY HA 91136 90468 ORWOOD HA 90937 LE HA 91157 182 ON HA 91096 FIELD HA S4840 HA 91047 60054 IN HA 90663 | 1 ANGE SUMMARY - | |
| DATE | BALANCE | DATE | BALANCE | DATE | BALANCE |
| 06-26 06-27 | 767.69 667.69 | 07-0 <u>5</u> 07-06 | 267.69 227.69 | 07-16 07-19 | 682.82 642.82 |
| 06-28 06-2 9 07-02 | 567.69 527.69 467.69 | 07-09 07-10 07-13 | 1,085.82 825.82 785.82 | 07-26 07-23 07-24 | 517.82 395.32 1,323.13 |

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Questions? Call our Talephone Banking Center at 1-800-841-4000

DORIS H MENDES 171 BRIDE ST DEDHAM MA 02026

| ACCOUNT NO | 943973-4466 | CONTINUED - DAILY | BALANCE SUMMARY - | PERIOD 06/26 | 6/01 THROUGH 09/25/01 |
|--|---|---|--|---|---|
| DATE 07-25 07-30 07-31 08-03 08-07 08-13 08-21 08-23 | BALANCE 1,221.15 468.65 368.65 348.65 1,680.59 945.59 883.09 483.09 | DATE 08-24 08-27 08-30 09-04 09-05 09-06 09-07 | BALANCE 443.87 363.87 303.87 51.37 1,304.61 1,204.61 1,026.21 923.71 | DATE 09-12 09-13 09-14 09-17 09-18 09-19 09-24 | BALANCE 901.21 861.21 861.21 3,711.21 4,591.14 4,191.14 3,361.14 3,362.53 |

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Questions? Call our Telephone Banking Center at 1-800-841-4000

| savings | BEGINNING BALANCE | DEPOSITS, OTHER CREDITS | WITHDRAWALS, OTHER DEBITS | INTEREST PAID | ACCOUNT ACTIVITY 2 OTHER FEES | ENDING |
|--|--|---|------------------------------|---|---|--------------------|
| 943973-4466 | 3362.53 | 2679.05 | 2443.50 | 2.58 | OTHER PEES | BALANCE 3600.66 |
| ACCOUNT NO. FLEET TELEPHON ANNUAL PERCENT. INTEREST EARNEI 2001 INTEREST | RGE YIELD EARN D THIS PERIOR | FOR 36 DAYS | | PERI | OD 09/26/01 THROUGH 1.00 % 3.19 5.96 | |
| | · · · | | BITS AND CREDITS | s·- | | |
| | DATE | DEBITS (| -) CREDITS (+ |) DESCRIPTION | | |
| | 10-01 10-01 10-02 10-04 10-05 10-05 10-09 10-09 | 20.00 62.00 1.50 100.00 41.00 20.00 20.00 40.00 80.00 | | ATM METMORK ATM MITHORAN ATM NETWORK ATM MITHORAN ATM WITHORAN ATM WITHORAN ATM WITHORAN ATM WITHORAN ATM WITHORAN ATM WITHORAN | WITHDRAWAL (02) FEE WITHDRAWAL (04) FEE PAL (05) FAL (01) FAL (06) FAL (07) | |
| | 10-09 10-09 10-10 10-11 10-11 | 51.00 1.50 20.00 101.00 | 742.76 | ATM NETWORK ATM NETWORK ATM WITHDRAW | WITHDRAWAL (09) FEE Jal (01) WITHDRAWAL (10) FEE | |

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10/31/01

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Questions? Call our Telephone Banking Center at 1-800-841-4080

| ACCOUNT NO. | 943973-4466 | CONTINUED | | PERIOD 09/26/01 THROUGH 10/31/01 |
|-------------|---|-----------------------------------|---------------|--|
| | | - DEBIT | S AND CREDITS | |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION |
| | 10-15 10-16 10-16 10-18 10-19 | 80.00 301.00 1.50 300.00 | 366.29 | ATM WITHDRAWAL (11) ATM NETWORK WITHDRAWAL (12) ATM NETWORK FEE ATM WITHDRAWAL (01) DEPOSIT-ATM RTE 1 EMERALD SQ MALL N ATTLEBORO MA |
| | 10-19 10-19 10-22 | 80.00 100.00 | 970.00 | ATM WITHDRAWAL (13) ATM WITHDRAWAL (13) DEPOSIT-ATM 1334 PARK STREET STOUGHTON MA |
| | 10-22 10-22 | 40.00 100.00 | | ATH WITHDRAWAL (14) ATH WITHDRAWAL (15) |
| | 10-24 10-25 | 300.00 | 2.58 | ATM WITHDRAWAL (16) INTEREST PERIOD 09-26-01 TO 10-25-01 AVERAGE BALANCE 3,133.75 INTEREST RATE 1.000 % |
| | | - ACCOUNT | ACTIVITY FEE | S SUMMARY - ITEMIZED |
| | DATE | DEBITS (-) | | DESCRIPTION |
| | 10-25 | | | SC AVG BALANCE = 3.133 |
| <u></u> | | - DEBITS | AND CREDITS | - |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION |
| | 10-26 | | 600.00 | DEPOSIT-ATM 958 AMERICAN LEGION HWY ROSLINDALE MA |

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Questions? Call our Telephone Banking Center at 1-800-841-4000

| ACCOUNT_NO | 943973-4466 | CONTINUED | PERIO! | D 09/26/01 THROUGH 10/31/01 | | | | |
|--|--|---|--|---|--|--|--|--|
| | - DEBITS AND CREDITS - | | | | | | | |
| | DATE DEBITS (-) CREDITS (+) DESCRIPTION | | | | | | | |
| | 10-26 10-29 10-29 | 200.00 80.00 200.00 | ATM WITHDRAWA ATM WITHDRAWA ATM WITHDRAWA | AL (ĪŔ) | | | | |
| | | | - ATM/POS/SELECT_LO | · | | | | |
| | (01) 1334 PARK STREET STOUGHTON MA 91094 (02) 30 STURTEVANT ST SOMERVILLE MA TR986 (03) 16 SCHOOL STREET FOXBORO MA 90558 (04) SHAWS SHARON SHARON MA CMS41 (05) 669 WORCESTER ROAD FRAMINGHAM MA 90578 (06) 8B ALLSTATE ROAD DORCHESTER MA 90501 (07) 1665 VFW PARKWAY WEST ROXBURY MA 91136 (08) 30 ROWES WHARF BOSTON MA 90175 (09) 289 PARK STREET STOUGHTON MA 7372Y (10) 1428 MAIN STREET WALPOLE MA S7031 (11) 1415 PROVIDENCE HIGHWAY NORWOOD MA 90937 (12) CITIZENS COBBS CRN STOUGHTON MA CMXF1 (13) RTE 1 EMERALD SQ HALL N ATTLEBORO MA 90821 (14) FLEETCENTER-LEVEL 4 BOSTON MA MA717 (15) 104 CANAL STREET BOSTON MA 90117 (16) PROVIDENCE TNPK WALPOLE MA 91156 (17) 958 AMERICAN LEGION HY ROSLINDALE MA 91004 | | | | | | | |
| DATE | | | - DAILY BALANCE SUM | MARY | | | | |
| 10-01 10-02 10-04 10-05 10-09 10-10 | BALANCE 3,279.03 3,179.03 3,136.53 3,096.53 2,824.03 2,804.03 | DATE 10-11 10-15 10-16 10-18 10-19 | BALANCE DATE 2,701.53 10-22 3,364.29 10-24 5,061.79 10-25 2,761.79 10-26 2,948.08 10-29 | BALANCE 3,778.08 3,478.08 3,480.66 3,880.66 3,600.66 | | | | |

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12/02/01

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Questions? Call our Telephone Benking Center at 1-800-841-4000

| SAVINGS | BEGINNING BALANCE | DEPOSITS, OTHER CREDITS | WITHDRAWALS, OTHER DEBITS | INTEREST PAID | ACCOUNT ACTIVITY | ENDING BALANCE |
|----------------|--|--|------------------------------|---|---|-------------------|
| 943973-4466 | 3362.53 | 4072.11 | 6553.50 | 4.87 | .00 | 886.01 |
| INTEREST EARNE | 943973-4466 IE BANKING ACCE AGE YIELD EARN ID THIS PERIOD PAID YEAR TO D | ED THIS PERIOD | 'INGS | PERI | 0D 09/26/01 THROU 1.00 % 5.05 8.25 | |
| | | - DE | BITS AND CREDITS | ; - | | |
| | DATE | DEBITS (| -) CREDITS (+) | DESCRIPTION | | |
| | 10-01 10-01 10-01 10-02 10-04 | 20.00 62.00 1.50 100.00 41.00 | | ATM NETWORK | WITHDRAWAL (02) FEE | |
| | 10-04 10-05 10-05 10-09 10-09 | 1.50 20.00 20.00 40.00 80.00 | | ATM NETWORK ATM WITHDRAW ATM WITHDRAW ATM WITHDRAW ATM WITHDRAW | MAL (05) MAL (01) MAL (06) | |
| | 10-09 10-09 10-09 10-10 10-11 | 100.00 51.00 1.50 20.00 101.00 | | ATM NETWORK | WITHDRAWAL (09) | |
| , | 10-11 10-15 | 1.50 | 742.76 | ATM NETWORK DEPOSIT-ATM 594 WASHINGT STOUGHTON | - | |

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Questions? Call our Telephone Banking Center at 1-800-841-4000

| ACCOUNT NO. | 943973-4466 | CONTINUED | | PERIOD 09/26/01 THROUGH 12/02/01 |
|-------------|---|-----------------------------------|---------------|--|
| <u> </u> | | - DEBIT | S AND CREDITS | |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION |
| | 10-15 10-16 10-16 10-18 10-19 | 80.00 301.00 1.50 300.00 | 366.29 | ATM WITHDRAWAL (11) ATM NETWORK WITHDRAWAL (12) ATM NETWORK FEE ATM WITHDRAWAL (01) DEPOSIT-ATM RTE 1 EMERALD SQ MALL N ATTLEBORO MA |
| | 10-19 10-19 10-22 | 80.00 100.00 | 970.00 | ATM WITHDRAWAL (13) ATM WITHDRAWAL (13) DEPOSIT-ATM 1334 PARK STREET |
| | 10-22 10-22 | 40.00 100.00 | | STOUGHTON MA ATM WITHDRAWAL (14) ATM WITHDRAWAL (15) |
| | 10-24 10-25 | 300,00 | 2.58 | ATM WITHDRAWAL (16) INTEREST PERIOD 09-26-01 TO 10-25-01 AVERGE BALANCE 3,133.75 INTEREST RATE 1,000 % |
| | | - ACCOUNT | ACTIVITY FEE | S SUMMARY - ITEMIZED |
| | DATE 10-25 | DEBITS (-) | | DESCRIPTION |
| | | - DEBITS | AND CREDITS | SC AVG BALANCE = 3.133 |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION |
| | 10-26 | | 600.00 | DEPOSIT-ATM 958 AMERICAN LEGION HWY ROSLINDALE MA |

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943973-4466

12/02/01

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Questions? Call our Telephone Benking Center at 1-800-841-4006

| ACCOUNT NO. | 943973-4466 | CONTINUED | | PERIOD 09/26/01 THROUGH 12/02/01 |
|-------------|---|---|-------------|---|
| | | - DEBITS | AND CREDITS | |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION |
| | 10-26 10-29 10-29 11-02 11-05 | 200.00 80.00 200.00 240.00 500.00 | | ATM WITHDRAWAL (17) ATM WITHDRAWAL (18) ATM WITHDRAWAL (03) ATM WITHDRAWAL (03) ATM WITHDRAWAL (19) |
| | 11-07 11-08 11-08 11-08 11-08 | 20.00 20.00 21.00 21.00 1.50 | | ATM WITHDRAWAL (01) ATM WITHDRAWAL (01) ATM NETWORK WITHDRAWAL (09) ATM NETWORK WITHDRAWAL (04) ATM NETWORK FEE |
| | 11-08 11-13 | 1.50 | 1,293.06 | ATM NETWORK FEE DEPOSIT-ATM 15 POST OFFICE SQ SHARON MA |
| | 11-13 11-13 11-14 | 20.00 60.00 500.00 | | ATM WITHDRAWAL (20) ATM WITHDRAWAL (21) ATM WITHDRAWAL (22) |
| | 11-15 11-19 | 1,500.00 | 100.00 | WITHDRAWAL DEPOSIT-ATM 1200 WORCESTER ROAD |
| | 11-19 11-19 11-19 | 80.00 200.00 300.00 | | MATICK HA ATM WITHDRAWAL (23) ATM WITHDRAWAL (19) ATM WITHDRAWAL (24) |
| | 11-21 11-23 | 220.00 | 2.29 | ATM WITHDRAWAL (25) INTEREST PERIOD 10-26-01 TO 11-25-01 AVERAGE BALANCE 2,692.26 INTEREST RATE 1.000 % |

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Questions? Call our Telephone Banking Center st 1-800-841-4000

| ACCOUNT NO. | 943973-4466 | CONTINUED | PERIOD 09/26/01 THROUGH 12/02/01 |
|-------------|---|------------------------------------|---|
| | | - ACCOUNT | ACTIVITY FEES SUMMARY - ITEMIZED |
| | DATE | DEBITS (-) | CREDITS (+) DESCRIPTION |
| | 11-23 | · | SC AVG BALANCE = 2.692 |
| | | - DEBITS | AND CREDITS - |
| | DATE | DEBITS (-) | CREDITS (+) DESCRIPTION |
| | 11-26 11-26 11-28 11-30 11-30 | 161.00 1.50 120.00 121.00 | ATM NETWORK WITHDRAWAL (26) ATM NETWORK FEE ATM WITHDRAWAL (27) ATM NETWORK WITHDRAWAL (26) ATM NETWORK FEE |

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Questions? Call our Telephone Banking Center at 1-800-841-4000

DORIS H MENDES 171 BRIDE ST DEDHAM MA 02026

ACCOUNT NO. 943973-4466 CONTINUED PERIOD 09/26/01 THROUGH 12/02/01 (01) 1334 PARK STREET STOUGHTON MA 91094
(02) 30 STURTEVANT ST SOMERVILLE MA TR986
(03) 16 SCHOOL STREET FOXBORO MA 90558
(04) SHAWS SHARON SHARON MA CMS41
(05) 669 WORCESTER ROAD FRAMINGHAM MA 90578
(06) 8B ALLSTATE ROAD DORCHESTER HA 90501
(07) 1665 VFW PARKWAY WEST ROXBURY MA 91136
(08) 30 ROWES WHARF BOSTON MA 90175
(09) 289 PARK STREET STOUGHTON MA 7372Y
(10) 1428 MAIN STREET WALPOLE MA S7031
(11) 1415 PROVIDENCE HIGHMAY NORWOOD MA 90937
(12) CITIZENS COBBS CRN STOUGHTON MA CMXF1
(13) RTE 1 EMERALD SQ MALL N ATTLEBORO MA 90821
(14) FLEETCENTER-LEVEL 4 BOSTON MA MA717
(16) PROVIDENCE TNPK WALPOLE MA 91156
(17) 958 AMERICAN LEGION HAY ROSLINDALE MA 91004
(18) 1857 CENTRE ST W ROXBURY MA 91141
(19) 131 S. BROADMAY SALEM NH 60048
(20) 15 POST OFFICE SQ SHARON MA 91047
(21) 666 WASHINGTON STREET STOUGHTON MA 91099
(22) 15 POST OFFICE SQ SHARON MA 91047
(24) 16 SCHOOL STREET FOXBORO MA 90847
(24) 16 SCHOOL STREET FOXBORO MA 90559
(25) 19A EASTERN AVE DEDIMAM MA 90464
(26) 780 SOUTH MAIN ST SHARON MA 91064
——DATLY BALANCE DATE

BALANCE DATE

BALANCE DATE - ATM/POS/SELECT LOCATIONS -DATE DATE 10-05 10-09 BALANCE BALANCE 10-01 10-02 10-04 DATE BALANCE 2,701.53 3,364.29 3,061.79 3,279.03 3,179.03 3,096.53 2,824.03 2,804.03 10-11 10-15 10-16 3,136.53 10-10

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Questions? Call our Telephone Banking Center at 1-800-841-4000

| ACCOUNT NO. | 943973-4466 | CONTINUED | - | PERIOD 09/26 | /01 THROUGH 12/02/01 |
|---|---|---|---|--|---|
| | | - DAILY | BALANCE SUMMARY - | | 2 34 THANGO H 12/02/01 |
| DATE 10-18 10-19 10-22 10-24 10-25 10-26 10-29 | BALANCE 2,761.79 2,948.08 3,778.08 3,478.08 3,480.66 3,880.66 3,600.66 | DATE 11-02 11-05 11-07 11-08 11-13 11-14 11-15 | BALANCE 3,360.66 2,860.66 2,840.66 2,775.66 3,988.72 3,488.72 | DATE 11-19 11-21 11-23 11-26 11-28 11-30 | BALANCE 1,508.72 1,288.72 1,291.01 1,128.51 1,008.51 886.01 |

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Questions? Call our Telephone Banking Center at 1-800-841-4000

DORIS H HENDES 171 BRIDE ST DEDHAM MA 02026

ĊY

| SAVINGS | BEGINNING BALANCE | DEPOSITS, OTHER CREDITS | WITHDRAWALS, OTHER DEBITS | INTEREST PAID | ACCOUNT ACTIVITY & OTHER FEES | ry Ending Balance |
|---|-----------------------------|----------------------------|------------------------------|------------------|--|----------------------|
| 943973-4466 | 3362.53 | 4739.58 | 8015.50 | 5.22 | .00 | 91.83 |
| ACCOUNT NO. FLEET TELEPHONE ANTIAL PERCENTAG INTEREST EARNED 2001 INTEREST PA | E YIELD EARN This perion | FOR 91 DAYS OATE | | | 0D 09/26/01 THRO 1.00 % 5.21 8.60 | |
| | | - DE | BITS AND CREDIT | 'S - | | |
| | DATE | DEBITS (| (-) CREDITS (+ | DESCRIPTION | | |
| | 10-01 | 20.00 | | ATH WITHDRA | WAL CATT | |
| | 10-01 | 62.00 | | ATM NETWORK | "WİTHDRAWAL (02) | • |
| | 10-01 | 1.50 | | ATH NETWORK | FEE | |
| | 10-02 | 100.00 | | ATM WITHDRA | WAË (03) | |
| | 10-04 | 41.00 | | ATM NETWORK | WITHDRÁWAL (04) | ı |
| | 10-04 | 1.50 | | | | |
| | 10-05 | 20.00 | | ATH NETWORK | FEE | , |
| | 10-05 | 20.00 | | ATM WITHDRA | HAL (05) | • |
| | 10-09 | 40.00 | | ATH WITHDRA | MAL (01) | |
| | Īŏ-ŏģ | 80.00 | | ATH WITHDRA | MAL (06) | |
| | •, | 60.00 | | ATH WITHDRA | MAL (07) | |
| | 10-09 | 100.00 | | ATM LITTINGS | 115 (44) | |
| | ĨŎ-ŎŚ | 51.00 | | ATH WITHDRA | fAL (08) | |
| | ĪŎ-Ŏ9 | 1.50 | | ATM NETWORK | WITHDRAWAL (09) | |
| | 10-16 | 20.00 | | ATH NETWORK | FEE | |
| | ĨŎ-ĨĬ | 101.00 | | ATH WITHDRA | 7AL (01) | |
| | | 707.00 | | AIM NEIWORK | WITHDRAWAL (10) | |
| | 10-11 | 1.50 | | ATM METHERY | | |
| | Īŏ-15 | 1.50 | 742.76 | ATM NETWORK | FEE | |
| | | | 742.76 | DEPOSIT-ATM | | |
| | | | | 594 WASHING | | |
| | | | | STOUGHTON | MA | |

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Questions? Call our Telephone Benking Center at 1-800-841-4000

DORIS H MENDES 171 BRIDE ST DEDHAM MA 02026

| ACCOUNT NO. | 943973-4466 | CONTINUED | | PERIOD 09/26/01 THROUGH 12/25/01 |
|-------------|---|-----------------------------------|---------------|--|
| | <u> </u> | - DEBIT | S AND CREDITS | |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION |
| | 10-15 10-16 10-16 10-18 10-19 | 80.00 301.00 1.50 300.00 | 366.29 | ATH WITHDRAWAL (11) ATH NETWORK WITHDRAWAL (12) ATH NETWORK FEE ATH WITHDRAWAL (01) DEPOSIT-ATH RTE 1 EMERALD SQ MALL N ATTLEBORO MA |
| • | 10-19 10-19 10-22 | 80.00 100.00 | 970.00 | ATM WITHDRAWAL (13) ATM WITHDRAWAL (13) DEPOSIT-ATM 1334 PARK STREET |
| | 10-22 10-22 | 40.00 100.00 | | STOUGHTON MA ATM WITHDRAWAL (14) ATM WITHDRAWAL (15) |
| | 10-24 10-25 | 300.00 | 2.58 | ATM WITHDRAWAL (16) INTEREST PERIOD 09~26-01 TO 10-25-01 AVERAGE BALANCE 3,133.75 INTEREST RATE 1,000 % |
| | | - ACCOUNT | ACTIVITY FEES | S SUMMARY - ITEMIZED |
| | DATE | DEBITS (-) | | DESCRIPTION |
| | 10-25 | <u> </u> | | SC AVG BALANCE = 3,133 |
| | | - DEBITS | AND CREDITS | - |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION |
| | 10-26 | | 600.00 | DEPOSIT-ATM 958 AMERICAN LEGION HWY ROSLINDALE MA |

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12/25/01

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Questions? Cell our Telephone Benking Center at 1-800-841-4000

DORIS H MENDES 171 BRIDE ST DEDHAM MA 02026

| ACCOUNT NO. | 943973-4466 | CONTINUED | | PERIOD 09/26/01 THROUGH 12/25/01 |
|-------------|---|---|---------------|---|
| ` | · | - DEBIT | S AND CREDITS | |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION |
| | 10-26 10-29 10-29 11-02 11-05 | 200.00 80.00 200.00 240.00 500.00 | | ATM WITHDRAWAL (17) ATM WITHDRAWAL (18) ATM WITHDRAWAL (03) ATM WITHDRAWAL (03) ATM WITHDRAWAL (19) |
| | 11-07 11-08 11-08 11-08 11-08 | 20.00 20.00 21.00 21.00 1.50 | | ATM WITHDRAWAL (01) ATH WITHDRAWAL (01) ATM NETWORK WITHDRAWAL (09) ATM NETWORK WITHDRAWAL (04) ATM NETWORK FEE |
| , | 11-08 11-13 | 1.50 | 1,293.06 | ATM NETWORK FEE DEPOSIT-ATM 15 POST OFFICE SQ |
| | 11-13 11-13 11-14 | 20.00 60.00 500.00 | | SHARON MA ATM WITHDRAWAL (20) ATM WITHDRAWAL (21) ATM WITHDRAWAL (22) |
| | 11-15 11-19 | 1,500.00 | 100.00 | WITHDRAWAL DEPOSIT-ATH 1200 WORCESTER ROAD |
| | 11-19 11-19 11-19 | 80.00 200.00 300.00 | | NATICK HA ATM WITHDRAWAL (23) ATM WITHDRAWAL (19) ATM WITHDRAWAL (24) |
| | 11-21 11-23 | 220.00 | 2.29 | ATM WITHDRAWAL (25) INTEREST PERIOD 10-26-01 TO 11-25-01 AVERAGE BALANCE 2,692.26 INTEREST RATE 1.000 % |

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943973-4466

12/25/01

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Questions? Call our Telephone Banking Center at 1-800-841-4000

DORIS H MENDES 171 BRIDE ST DEDHAM MA 02026

| ACCOUNT NO. | 943973-4466 | CONTINUED | | PERIOD_09/26/0 | 1 THROUGH 12/25/01 |
|-------------|--|---|---------------|--|--------------------|
| | | - ACCOUNT | ACTIVITY FE | S SUMMARY - ITEMIZED | |
| | DATE | DEBITS (-) | | DESCRIPTION | |
| | 11-23 | | | SC AVG BALANCE = | 2.692 |
| | · | ~ DEBIT | S AND CREDITS | | |
| | DATE | DEBITS (-) | CREDITS (+) | DESCRIPTION | <u> </u> |
| | 11-26 11-26 11-28 | 161.00 1.50 120.00 | | ATM NETWORK WITHDRAWA ATM NETWORK FEE ATM WITHDRAWAL (27) | |
| | 11-30 11-30 | 121.00 1.50 | | ATM NETWORK WITHDRAWA ATM NETWORK FEE | L (26) |
| · | 12-03 12-03 12-03 12-04 12-07 | 80.00 60.00 1.50 400.00 21.00 | | ATH WITHDRAWAL (18) ATH NETWORK WITHDRAWA ATH NETWORK FEE ATH WITHDRAWAL (27) ATH NETWORK WITHDRAWA | |
| | 12-07 12-10 12-10 12-10 12-10 12-11 | 1.50 200.00 61.50 1.50 | 191.49 | ATH NETWORK FEE ATH WITHDRAWAL (30) ATH NETWORK WITHDRAWAL ATH NETWORK FEE DEPOSIT - ATM 15 POST OFFICE SQ SHARON MA | |
| | 12-11 12-13 12-14 12-17 | 20.00 140.00 40.00 | 475.98 | ATH WITHDRAWAL (20) ATM WITHDRAWAL (01) ATM WITHDRAWAL (22) DEPOSIT-ATM 300 VFW PARKWAY | |
| | 12-17 | 40.00 | | DEDHAM MA ATM WITHDRAWAL (32) | |

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943973-4466

12/25/01

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Questions? Call our Telephone Benking Center at 1-800-841-4000

DORIS H MENDES 171 BRIDE ST DEDHAM MA 02026

| ACCOUNT NO. | 943973-4466 | CONTINUED | PERIOD 09/26/01 THROUGH 12/25/01 |
|-------------|---|--|--|
| | | - DEBITS AND CREDITS | |
| | DATE | DEBITS (-) CREDITS (+) | DESCRIPTION |
| | 12-17 12-20 12-21 12-21 12-21 | 60.00 60.00 51.00 61.00 1.50 | ATM WITHDRAWAL (01) ATM WITHDRAWAL (33) ATM METWORK WITHDRAWAL (09) ATM METWORK WITHDRAWAL (26) ATM METWORK FEE |
| | 12-21 12-24 12-24 12-24 | 1.50 20.00 140.00 .35 | ATM NETWORK FEE ATM WITHDRAWAL (22) ATM WITHDRAWAL (07) INTEREST PERIOD 11-26-01 TO 12-25-01 AVERAGE BALANCE 434.04 INTEREST RATE .979 % |
| | _ | - ACCOUNT ACTIVITY FEE | |
| | DATE | DEBITS (-) CREDITS (+) | |
| | 12-24 | | SC AVG BALANCE = 434 |

PAGE 7 OF 7 943973-4466

12/25/01

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Questions? Call our Telephone Benking Center at 1-800-841-4000

DORIS H MENDES 171 BRIDE ST DEDHAM MA 02026

| ACCOUNT NO. | 943973-4466 | CONTINUED | · | PERIOD 09/26 | /01 THROUGH 12/25/01 |
|--|---|--|---|---|--|
| · | | - DAILY B | ALANCE SUMMARY - | | |
| DATE 10-01 10-02 10-04 10-05 10-10 10-11 10-15 10-16 10-18 10-18 10-22 10-22 | BALANCE 3,279.03 3,179.03 3,136.53 5,096.53 2,824.03 2,804.03 2,701.53 3,364.29 3,061.79 2,761.79 2,948.08 3,478.08 3,480.66 | DATE 10-26 10-29 11-02 11-05 11-07 11-08 11-13 11-14 11-15 11-19 11-23 11-23 | BALANCE 3,880.66 3,860.66 3,360.66 2,860.66 2,840.66 2,775.66 3,988.72 1,988.72 1,988.72 1,288.72 1,288.72 | DATE 11-26 11-30 12-03 12-04 12-07 12-10 12-11 12-13 12-14 12-17 12-20 12-21 12-24 | BALANCE 1,008.51 886.01 744.51 344.51 322.01 59.01 230.50 90.50 50.50 426.48 366.48 251.48 |

Case 1:05-cv-11765-DPW Doo

Document 16-2

Filed 09/22/2006

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1-800-922-9999

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Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

Citizens Circle Account Statement

1 OF 5

Beginning March 20, 2001 through April 18, 2001

US059 BR796

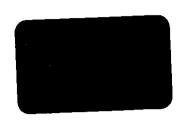
40 1

DORIS H MENDES 171 BRIDGE ST DEDHAM MA 02026

| Contents | | |
|--|------------------------------|------------------|
| Summary Checking Overdraft Line Savings | Page Page Page Page | 1 2 4 5 |

| Citizens Circle Summary | | | | (|
|--|---|--------------------------------|---------------------------|--|
| Account | Account Number | Balance Last Statement | Balance This Statement | DORIS H MENDES Citizens Circle Checking |
| DEPOSIT BALANCE | | | | 113077-003-3 |
| Checking Citizens Circle Checking | 113077-003-3 | NOT AVAILABLE | 243.09 | |
| Savings Statement Savings Passbook Savings | 1152-625096 1152-770126 | NOT AVAILABLE NOT AVAILABLE | 14.80 6,918.64 | |
| | | | • · | Total Deposit Balance |
| 1044 8444 | | | | 7,176.53 |
| LOAN BALANCE Overdraft Line of Credit | 113077-003-3 | NOT AVAILABLE | 976.53 | |
| | | • | | Total Loan Balance |
| | | • | | 976.53 |
| werage monthly combined balance to our average monthly combined balan | waive monthly fee is uce this statement period | i is | 5,000.00 8,272.23 | Total Relationship Balance |
| | , | | , = | 8,153.06 |

MEMO. If your credit card account appears on the Circle summary section of your statement, please note that your credit card balance is as of February 11, 1999. This balance will be reported on your upcoming statements until we have completed the transfer of your account to our new credit card servicing company. We are sorry for any inconvenience and we thank you for your understanding.



| | lecking Acc | ound Batan | ceWorkshe | 1 ₂ 1 /65-DP\ | W Document 16-2 | 2 Filed 09/22/2006 Page 11 of 29 Customer Service | | |
|-----|---|--|--------------------------|--|---------------------|--|--|--|
| . ! | to adjust • Adding | mpleting th your check any interes ting any fee | book registe t earned | t, please be sur er balance by charges | е | If you have any questions regarding your account or discover an error, call the numbe shown on the front of your statement or write to us at the following address: Citizens Bank Customer Service Center P.O. Box 42001 Providence, RI 02940-2001 | | |
| J | Your curre | ent balance | on this sta | tement | \$ | Deposit Accounts are Non-Transferable | | |
| 2 |) | sits which d | | | . Current Balance | Personal deposit accounts, such as CDs and savings accounts, cannot be transferred to another person or to a corporate entity, | | |
| | this state | | a- waa appa | a. 011 | | In Case of Errors or Questions about your Personal Deposit Electronic Transfers or Loan Statements | | |
| | Date | Amount | Date | Amount | | Electronic Transfers or Loan Statements If you think that your statement or receipt is wrong, or if you need more information about a transfer/transaction on your statement or receipt, call us at the number shown on the front of your statement or write us as soon as possible at the address above. We must hear from you no later than 60 days after we sent you the first statement on whice the error or problem appeared. You can call us, but you must also write to us to fully preserve your rights. | | |
| 3 | Subtotal b | by adding 1 | and 2 | - | Total of 2 | In your letter, please give us the following information: your name and account number; the dollar amount of the suspected error; and a description of the suspected error or item in question, including an explanation o why you believe there is an error or why you need more information. | | |
| 4 | List outstanding checks, transfers, or withdrawals that do not appear on this statement | | | | Subtotal of 1 and 2 | Electronic Transfers We will investigate your question and correct any error promptly. If we take me than 10 business days (10 calendar days in MA) to complete our investigation, will credit your account for the amount in question so that you have use of the time. | | |
| | Date/ Check No. | Amount | Date/ Check No. | Amount | | Loan Statements You do not have to pay any amount in question while we are investigating it. However, you do have to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount in question. | | |
| | | | | | | Finance Charge Calculations for Overdraft Line of Credit Accounts Based on Average Daily Balance Computation Method | | |
| | | | | | | . Calculating your Finance Charge We compute your finance charge by multiplying the Average Daily Balance of your account by the Daily Periodic Rate and then multiplying the result by the number of days in the billing cycle. | | |
| | | | | | | Calculating your Average Daily Balance To get the average daily balance, we take the beginning balance of your account each day (which does not include any unpaid finance charges or fees), add any new Overdraft Line of Credit transactions as of the date of those transactions, and subtract any payments or credits. This gives us the daily balance. Then we add all the daily balances for the billing cycle together and divide the total by the number of days in the billing cycle. This gives us the average daily balance for your account. | | |
| | | | | | | Change of Address | | |
| 5 | Subtract 4 | from 3. Thi | s should ma | itch vour | Total of 4 | Please call the number shown on the front of your statement to notify us of a change of address. $\label{eq:continuous}$ | | |
| | checkbook | register bal | 3000 | | Total | Thank you for banking with Citizens Bank. | | |

光 Citizens Bank

Account Statement

1-800-922-9999

Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

2 OF 5

Beginning March 20, 2001 through April 18, 2001

| Checking | | ب المسالة المساور المساور و المساور |
|---|--|---|
| SUMMARY | | DOLLE II MADDE |
| Balance Calculation | | DORIS H MENDES Citizens Circle Checking 113077-003-3 |
| Previous Balance Checks Withdrawals & Fees Deposits & Additions Current Balance | 211.32 3,968.79 - 645.34 - 4,645.90 + 243.09 = | |
| T D A M C A C T T O W | D.F. T. L. T. | Previous Balance |
| 「RANSACTION Checks * There is a br | | 211.32 |
| et | unt Date Item No. Charles | |

| 1035 1038* 1038* 1040 1044* 1047* 1048 1049 1050 1051 1052 1053 1055* 1056 | 80.00 35.00 68.75 23.75 75.00 60.00 6.43 73.92 80.00 150.00 120.00 200.00 200.00 100.00 100.00 100.00 100.00 200.00 100.00 | 03/29 03/27 03/26 03/30 04/05 | Item No. 80124402 40807587 82017740 82017739 80108410 26731389 80118778 40239411 25732788 80117109 26822277 80828492 20118829 25308202 42007380 81915698 75629622 43108957 81919517 26831007 | Check # 1063 1064 1065 1066 1068* 1069 1070 1071 1077* 1078 1079 1080 1081 1082 1083 1084 1085 1087* 1088 | Amount 60.88 26.00 109.50 551.00 328.42 65.00 35.50 100.00 80.00 80.00 83.20 44.70 110.00 100.00 16.22 10.69 78.98 18.32 | 04/02 03/29 04/03 04/06 04/09 04/10 04/10 04/09 | 80816462 43016026 12103318 82840724 |
|---|--|---|--|---|--|--|--|
|---|--|---|--|---|--|--|--|

Total Checks

Withdrawals & Fees

3,968.79

ATM/Pur chases

| , | | | |
|----------------------------------|-------------------------|---|------------------|
| Date 03/26 03/30 | Amount 7.63 11.16 | Description Point Of Sale Debit - 260539 Star Markets West Roxbury MA Point Of Sale Debit - 260539 Star Markets West Roxbury MA | Location Code |
| 04/05 | 20.00 | ATM Withdrawai | |
| 04/06 | 40.00 | ATM Withdrawal | CMUL 10 |
| 04/09 | 40.00 | ATM Withdrawal | CMZB10 |
| 04/09 | 21.00 | ATM Withdrawal - Tq1661 585 Columbia Rd Dorchester MA | CMUC10 |
| 04/09 | 20.00 | ATM Withdrawal | |
| 04/11 | 20.00 | ATM Withdrawal | CMUL10 |
| 04/11 | 20.00 | ATM Withdrawat | CMUL 10 |
| 04/12 | 60.00 | ATM Withdrawal | CMUL 10 |
| 04/12 | 40.75 | ATM Withdrawal 04000 44/ D. H. C. | CMJP20 |
| 04/12 | 40.00 | ATM Withdrawal - 91006 114 Dudley Street Roxbury MA | |
| 04/12 | 40.00 | ATM Withdrawal | CMJP20 |
| 04/12 04/12 04/13 04/16 | 40.00 | ATM Withdrawal | CMUC10 |
| 0//12 | 20.00 | ATM Withdrawal | CMUL 10 |
| 04/15 | 21.50 | ATM Withdrawal - Aw1200 229 Bowdoin St. Dorchester MA | CHOLIO |
| U4/10 | 80.75 | ATM Withdrawal - 90879 1160 Walnut St Newton MA | |
| | | | |

| Case 1:05-cv-11765-DP | W Document 16-2 | Filed 09/22/2006 Page 13 of 29 |
|--|-----------------|--|
| J | | Customer Service |
| Before completing this worksheet, please be sur to adjust your checkbook register balance by | re | If you have any questions regarding your account or discover an error, call the number shown on the front of your statement or write to us at the following address: |
| Adding any interest earned | | Citizens Bank |
| • Subtracting any fees or other charges | | Customer Service Center P.O. Box 42001 Providence, RI 02940-2001 |
| ▲ Your current balance on this statement | \$ | Deposit Accounts are Non-Transferable |
| 2 List deposits which do not appear on | Current Balance | Personal deposit accounts, such as CDs and savings accounts, cannot be transferred to another person or to a corporate entity. |
| this statement | | In Case of Errors or Questions about your Personal Deposit Electronic Transfers or Loan Statements |
| Date Amount Date Amount | | Electronic Transfers or Loan Statements If you think that your statement or receipt is wrong, or if you need more information about a transfer/transaction on your statement or receipt, call us at the number shown on the front of your statement or write us as soon as possible at the address above. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. You can call us, but you must also write to us to fully preserve your rights. |
| 3 Subtotal by adding 1 and 2 | Total of 2 | In your letter, please give us the following information: your name and account number; the dollar amount of the suspected error; and a description of the suspected error or item in question, including an explanation of why you believe there is an error or why you need more information. |
| List outstanding checks, transfers, or withdrawals that do not appear on this statement | | Electronic Transfers We will investigate your question and correct any error promptly. If we take more than 10 business days (10 calendar days in MA) to complete our investigation, we will credit your account for the amount in question so that you have use of the money during that time. |
| Date/ Date/ Check No. Amount Check No. Amount | | Loan Statements You do not have to pay any amount in question while we are investigating it. However, you do have to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount in question. |
| | | Finance Charge Calculations for Overdraft Line of Credit Accounts Based on Average Daily Balance Computation Method |
| | | Calculating your Finance Charge We compute your finance charge by multiplying the Average Daily Balance of your account by the Daily Periodic Rate and then multiplying the result by the number of days in the billing cycle. |
| | | Colculating your Average Daily Balance To get the average daily balance, we take the beginning balance of your account each day (which does not include any unpaid finance charges or fees), add any new Overdraft Line of Credit transactions as of the date of those transactions, and subtract any pay- ments or credits. This gives us the daily balance. Then we add all the daily balances for the billing cycle together and divide the total by the number of days in the billing cycle. This gives us the average daily balance for your account. |
| | | Change of Address |
| Subtract 4 from 3. This should match your | Total of 4 | Please call the number shown on the front of your statement to notify us of a change of address. |
| checkbook register balance | (=) \$ Total | Thank you for banking with Citizens Bank. |

Citizens Bank

1-800-922-9999

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Account Statement

Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

Beginning March 20, 2001 through April 18, 2001

· Checking continued from previous page

Other Withdrawals

DORIS H MENDES

Item No. 03/23 22884641 04/11 06259040

Amount Description

Citizens Circle Checking 113077-003-3

125.00 Wells Fargo Checkpaymt 032201 000000001054 16.85 Clarke American Chk Order 010407 Ymta01630300200

Fees

03/22

03/29

Date Item No.

Amount Description

.70 Point Of Sale Fee (2)

Location Code

Deposits & Additions

92314965 03/23 80501610

63513096

80136681

Total Withdrawals & Fees

645.34

Other Additions

Date Item No.

Amount Description 605.39 All Time 99801 032201 016581618 500.00

Deposit

Deutsches Altenh 99801 032901 016581618

358.07 741.58 Depos it

Deposit

04/02 04/02 80305355 230.00 04/04 Overdraft Line Transfer 33.39 04/05 35022614 412.30

Deutsches Altenh 99801 040501 016581618 04/06 77302154 575.49 Deposit

04/09 83404695 241.33 Deposit 04/12 06319225 427.40

04/13 77213764

520.95 Deposit

Deutsches Altenh 99801 041201 016581618

Total Deposits & Additions

4,645.90

Current Balance

243.09

CITIZENS ATM LOCATIONS USED

Location Times

Code Used CMJP20 002

Location

Citizens Jamaica Plain 2, Jamaica Plns MA

CMUC 10

002

Citizens Uphams Corner, Dorchester MA

CMUL 10 005

Citizens Dedham, Dedham MA

CMZB10 001

Brighton, Brighton MA

| Ch | Case 1:05-cv-11765-DP ecking Account Balance Worksheet | W | Document 16-2 | Filed 09/22/2006 | Page 15 of 29 | | |
|----|---|----------------|-----------------------|--|--|--|--|
| | | | | Customer Service | | | |
| • | Before completing this worksheet, please be sur to adjust your checkbook register balance by | e | | If you have any questions regarding your a shown on the front of your statement or w | ccount or discover an error, call the number rite to us at the following address: | | |
| | Adding any interest earned | | Citizens Bank | 3 | | | |
| | Subtracting any fees or other charges | | | Customer Service Center P.O. Box 42001 | | | |
| 1 | | | | Providence, RI 02940-2001 | | | |
| 1 | Your current balance on this statement | \$ | <u> </u> | Deposit Accounts are Non-Transferable | | | |
| 2 | List deposits which do not appear on | | Current Balance | Personal deposit accounts, such as CDs and another person or to a corporate entity. | savings accounts, cannot be transferred to | | |
| | this statement | | | In Case of Errors or Questions about your Loan Statements | Personal Deposit Electronic Transfers or | | |
| | Date Amount Date Amount | | | Electronic Transfers or Loan Statements If you think that your statement or receipt about a transfer/transaction on your statem on the front of your statement or write us a must hear from you no later than 60 days af the error or problem appeared. You can call preserve your rights. | ent or receipt, call us at the number shown is soon as possible at the address above. We fter we sent you the first statement on which | | |
| 4 | Subtotal by adding 1 and 2 | (+ |) <u>\$</u> | In your letter, please give us the following information: your name and account number; the dollar amount of the suspected error; and a description of the suspected error or item in question, including an explanation of why you believe there is an error or why you need more information. Electronic Transfers We will investigate your question and correct any error promptly. If we take mothan 10 business days (10 calendar days in MA) to complete our investigation, will credit your account for the amount in question so that you have use of the money during that time. | | | |
| | List outstanding checks, transfers, or withdrawals that do not appear on this statement | | Subtotal of 1 and 2 | | | | |
| | Date/ Date/ Check No. Amount Check No. Amount | | | Loan Statements You do not have to pay any amount in quest you do have to pay the parts of your bill tha your question, we cannot report you as delin amount in question. | it are not in question. While we investigate | | |
| | | | i I | Finance Charge Calculations for Overdraft I Based on Average Daily Balance Computati | Line of Credit Accounts on Method | | |
| | | | 1 | Calculating your Finance Charge We compute your finance charge by multiplyi account by the Daily Periodic Rate and then days in the billing cycle. | ing the Average Daily Balance of your | | |
| | | | r c l r t | Calculating your Average Daily Balance fo get the average daily balance, we take the day (which does not include any unpaid finar Line of Credit transactions as of the date of t ments or credits. This gives us the daily bala the billing cycle together and divide the total Ihis gives us the average daily balance for yo | nce charges or fees), add any new Overdraft chose transactions, and subtract any pay- nce. Then we add all the daily balances for by the number of days in the hilling cycle. | | |
| | | | | Change of Address | . | | |
| 5 | Subtract 4 from 3. This should match your | | Total of 4 P | Please call the number shown on the front of address. | your statement to notify us of a change of | | |
| | checkbook register balance | | Total 7 | Thank you for banking with Citizens | Bank. | | |

光 Citizens Bank

1-800-922-9999

Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

Account Statement

4 OF 5

Beginning March 20, 2001 through April 18, 2001

| Overdraft Line of Credi | t | | <u>— 1 </u> | | |
|---|-----------------|--|--|--|--|
| SUMMARY | ****** | | | | DORIS H MENDES |
| Balance Calculation | | | Balance | | Overdraft Line of Credit 113077-003-3 |
| Previous Balance Advances & Debits FINANCE CHARGE Payments & Credits | | 989.10 33.39 + 14.04 + 60.00 - | Average Daily Balance Credit Limit Available Credit | 948.95 1,000.00 23.47 | |
| Current Balance | | 976.53 = | Interest | | |
| | | | ANNUAL PERCENTAGE RATE Daily Periodic Rate Days in Billing Cycle | 18.00% .04932% 30 | |
| | | | Payment | | |
| | | | Statement Beginning Date Statement Closing Date Past Due Amount Payment Due Date Minimum Payment Due | 03/20/01 04/18/01 .00 05/13/01 20.00 | |
| TRANSACTION | DETA | | | | Previous Balance |
| Advances & Other Debits | | | | | 989.10 |
| Date Item No. 04/04 04/18 | 33.39 | Description Transfer To Finance Chaî | Checking | | |
| | | , | | | Total Advances & Debits |
| Payments & Other Credits | | | · . | | 47.43 |
| Date Item No. 03/22 75312577 | Amount 60.00 | Description Payment | | | |
| | | | | | Total Payments & Credits |
| | 14. | | | | 60,00 |
| | | | | | Current Balance |
| | | | | | |

976.53

| Before completing this worksheet, please be sure to adjust your checkbook register balance by * Adding any interest earned * Subtracting any fees or other charges 1 Your current balance on this statement 2 List deposits which do not appear on this statement Date Ansunt Date Amount Date Annual Dat | Ch | Case 1:05 | -cv-11765-DP | W | Docum | nent 16-2 | Filed 09/22/2006 | Page 17 of 29 | |
|--|----|---|-----------------------------|--|--|------------|---|---|--|
| to adjust your checkbook register balance by * Adding any interest earned 1 Your current balance on this statement 2 List deposits which do not appear on this statement Date Amount Date Amount Date Amount Date Amount 3 Subtotal by adding 1 and 2 List outstanding checks, transfers, or withdrawals that do not appear on this statement List outstanding checks, transfers, or withdrawals that do not appear on this statement 4 List outstanding checks, transfers, or withdrawals that do not appear on this statement Date/ Check No. Amount Check | | | | | | | Customer Service | | |
| * Adding any interest earned * Subtracting any fees or other charges 1 Your current balance on this statement 2 List deposits which do not appear on this statement Date Amount Date Amount Date Amount Date Amount Date Amount Date Amount List objects received the second of t | ~ | | | If you have any questions regarding your shown on the front of your statement or w | account or discover an error, call the numbe write to us at the following address: | | | | |
| List outstanding checks, transfers, or withdrawals that do not appear on this statement List outstanding checks, transfers, or withdrawals that do not appear on this statement Date/ Check No. Amount Date/ Check No. | 1 | Adding any interest earns | ed | | | | Citizens Bank Customer Service Center P.O. Box 42001 | · | |
| List outstanding checks, transfers, or withdrawals that do not appear on this statement List outstanding checks, transfers, or withdrawals that do not appear on this statement Date/ Check No. Amount Date/ Check No. | l | Your current balance on the | is statement | \$ | | | Deposit Accounts are Non-Transferable | | |
| Total of 4 Subtract 4 from 3. This should match your Amount Date | 2 | | | Current Balance | | | Personal deposit accounts, such as CDs and another person or to a corporate entity. | d savings accounts, cannot be transferred to | |
| Jose Amount Date Amount Jose Joseph Josep | | | appear on | | | | In Case of Errors or Questions about you Loan Statements | r Personal Deposit Electronic Transfers or | |
| Subtotal by adding 1 and 2 List outstanding checks, transfers, or withdrawals that do not appear on this statement Date/ Check No. Amount Date/ Che | | Date Amount Da | ate Amount | | | | If you think that your statement or receipt about a transfer/transaction on your stater on the front of your statement or write us must hear from you no later than 60 days a the error or problem appeared. You can call | ment or receipt, call us at the number shown as soon as possible at the address above. Wo fter we sent you the first statement on which | |
| Subtotal of 1 and 2 List outstanding checks, transfers, or withdrawals that do not appear on this statement Date/ Check No. Amount Check No. Amount Check No. Amount Date/ Check No. Amount Check No. Amount Date/ Check No. Amount Check No. Amount Date/ Check No. Amount Check No. Amount Loan Statements Subtotal of 1 and 2 List outstanding checks, transfers, or will credit your account for the amount in question so that you have use of the money during that time. Loan Statements You do not have to pay any amount in question while we are investigating it. However, you do have to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount in question. Finance Charge Calculations for Overdraft Line of Credit Accounts Based on Average Daily Balance Computation Method Calculating your Finance Charge We compute your finance charge by multiplying the Average Daily Balance of your account by the Daily Periodic Rate and then multiplying the result by the number of days in the billing cycle. Calculating your Average Daily Balance. To get the average daily balance, we take the beginning balance of your account day (which does not include any unpaid finance charges or fees), add any new Overdraft Line of Credit transactions as of the date of those transactions, and subtract any payments or credits. This gives us the daily balance for your account. Change of Address Please call the number shown on the front of your statement to notify us of a change of address. | 3 | Subtotal by adding 1 and 2 | | (+ |) s) s | Total of 2 | your name and account number; the dollar amount of the suspected e a description of the suspected error or it | rror; and tem in question, including an evolunation of | |
| Check No. Amount Check No. Amount Check No. Amount Check No. Amount You do not have to pay any amount in question while we are investigating it. However, you do have to pay the parts of your fill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount in question. Finance Charge Calculations for Overdraft Line of Credit Accounts Based on Average Daily Balance Computation Method Calculating your Finance Charge by multiplying the Average Daily Balance of your account by the Daily Periodic Rate and then multiplying the result by the number of days in the billing cycle. Calculating your Average Daily Balance To get the average daily balance, we take the beginning balance of your account each day (which does not include any unpaid finance charges or fees), add any new Overdraft line of Credit transactions as of the date of those transactions, and subtract any payments or credits. This gives us the daily balance. Then we add all the daily balances for the billing cycle together and divide the total by the number of days in the billing cycle. This gives us the average daily balance for your account. Change of Address Please call the number shown on the front of your statement to notify us of a change of address. | 4 | withdrawals that do not app | ensfers, or pear on this | Subtotal of 1 and 2 | | | Electronic Transfers We will investigate your question and correct any error promptly. If we take n than 10 business days (10 calendar days in MA) to complete our investigation will credit your account for the amount in question so that you have use of t | | |
| Based on Average Daily Balance Computation Method Calculating your Finance Charge We compute your finance charge by multiplying the Average Daily Balance of your account by the Daily Periodic Rate and then multiplying the result by the number of days in the billing cycle. Calculating your Average Daily Balance To get the average daily balance, we take the beginning balance of your account each day (which does not include any unpaid finance charges or fees), add any new Overdraft Line of Credit transactions as of the date of those transactions, and subtract any payments or credits. This gives us the daily balance. Then we add all the daily balances for the billing cycle together and divide the total by the number of days in the billing cycle. This gives us the average daily balance for your account. Change of Address Total of 4 Please call the number shown on the front of your statement to notify us of a change of address. | | | e/ ck No. Amount | | | | You do not have to pay any amount in ques you do have to pay the parts of your bill th your question, we cannot report you as deli | al are not in question. While we investigate | |
| Calculating your Finance Charge We compute your finance charge by multiplying the Average Daily Balance of your account by the Daily Periodic Rate and then multiplying the result by the number of days in the billing cycle. Calculating your Average Daily Balance To get the average daily balance, we take the beginning balance of your account each day (which does not include any unpaid finance charges or fees), add any new Overdraft Line of Credit transactions as of the date of those transactions, and subtract any payments or credits. This gives us the daily balance. Then we add all the daily balances for the billing cycle together and divide the total by the number of days in the billing cycle. This gives us the average daily balance for your account. Change of Address Please call the number shown on the front of your statement to notify us of a change of address. | | | | | | | Finance Charge Calculations for Overdraft Based on Average Daily Balance Computat | Line of Credit Accounts ion Method | |
| To get the average daily balance, we take the beginning balance of your account each day (which does not include any unpaid finance charges or fees), add any new Overdraft Line of Credit transactions as of the date of those transactions, and subtract any payments or credits. This gives us the daily balance. Then we add all the daily balances for the billing cycle together and divide the total by the number of days in the billing cycle. This gives us the average daily balance for your account. Change of Address Please call the number shown on the front of your statement to notify us of a change of address. | | | | | | | Calculating your Finance Charge We compute your finance charge by multiply account by the Daily Periodic Rate and then | ong the Average Daily Balance of your | |
| Change of Address Total of 4 Subtract 4 from 3. This should match your Subtract 4 from 3. This should match your Total of 4 Subtract 4 from 3. This should match your | | | | | | | To get the average daily balance, we take th day (which does not include any unpaid fina Line of Credit transactions as of the date of ments or credits. This gives us the daily bala the billing cycle together and divide the total | nce charges or fees), add any new Overdraft those transactions, and subtract any pay- ince. Then we add all the daily balances for I by the number of days in the billion cycle. | |
| Subtract 4 from 3. This should match your | | | | | \$ | | | | |
| | 5 | Subtract 4 from 3. This show | ild match your | | | Total of 4 | Please call the number shown on the front of address. $ \\$ | f your statement to notify us of a change of | |
| | | checkbook register balance | macen your | | <u> </u> | Total | Thank you for banking with Citizens | Bank. | |

XX Citizens Bank

1-800-922-9999

5 OF 5

Account Statement

Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

Beginning March 20, 2001 through April 18, 2001

| Savings | | | | | |
|---|--------|-------------------------|---|-----------------------------------|----------------------------------|
| SUMMARY | | | | | DORIS H MENDES |
| Balance Calculation | | | Balance | | Statement Savings 1152-625096 |
| Previous Balance Withdrawals & Fees | | 14.79 | Average Daily Balance | 14.79 | |
| Deposits & Additions Interest Paid | | .00 - .00 + | Interest | | |
| Current Balance | | .01 + 14.80 = | Current Interest Rate Annual Percentage Yield Earned Number of Days Interest Earned Interest Earned Interest Paid this Year | 1.00% .83% 30 .01 .49 | |
| *************************************** | | | | .49 | Previous Balance |
| TRANSACTION Interest | DETAI | LS | | . 9 | 14.79 |
| Date Item No. 04/18 | Amount | Description Interest | | | |
| | | | | V | Total Interest Paid |
| | | | | | .01 |
| | | | | | Current Balance |
| | | | | | 14.80 |

| NEWS FROM CITIZENS

Effective March 23, 2001, the fee for a Returned Deposited Item is lowered from \$3.08 to \$2.53.

Effective immediately, customers with Circle and Circle Gold Checking Accounts may request a replacement ATM or MasterMoney debit card at no cost. If you do not have a Circle Or Circle Gold Checking Account, there is a \$5 fee to replace an ATM or MasterMoney debit card. The fee for customers requesting overnight card delivery will change from \$10 to \$20 on all accounts, effective June 15, 2001. To become a Circle Customer, call 1-877-360-CIRCLE anytime.

Also, in our continuing effort to make banking more convenient for you, we want to authorize every transaction you request on your checking account. We can't always do that, but when we permit your MasterMoney & ATM card point of sale purchase(s) to create an overdraft on your account, the overdraft fees described in your account Fees Schedule may be charged, effective June 15th.

MasterMoney is a trademark of MasterCard International.

| • | Before completing this worksheet, please be so to adjust your checkbook register balance by | | If you have any questions regarding your account or discover an error, call the number shown on the front of your statement or write to us at the following address: |
|---|--|---------------------|--|
| 4 | Adding any interest earned Subtracting any fees or other charges | | Citizens Bank Customer Service Center P.O. Box 42001 Providence, RI 02940-2001 |
| l | Your current balance on this statement | \$ | Deposit Accounts are Non-Transferable |
| 2 | List deposits which do not appear on | Current Balance | Personal deposit accounts, such as CDs and savings accounts, cannot be transferred to another person or to a corporate entity. |
| | this statement | | In Case of Errors or Questions about your Personal Deposit Electronic Transfers or Loan Statements |
| | Date Amount Date Amount | _ | Electronic Transfers or Loan Statements If you think that your statement or receipt is wrong, or if you need more information about a transfer/transaction on your statement or receipt, call us at the number shown on the front of your statement or write us as soon as possible at the address above. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. You can call us, but you must also write to us to fully preserve your rights. |
| 3 | Subtotal by adding 1 and 2 | + \$ Total of 2 | In your letter, please give us the following information: • your name and account number; • the dollar amount of the suspected error; and • a description of the suspected error or item in question, including an explanation of why you believe there is an error or why you need more information. |
| 4 | List outstanding checks, transfers, or withdrawals that do not appear on this statement | Subtotal of 1 and 2 | Electronic Transfers We will investigate your question and correct any error promptly. If we take more than 10 business days (10 calendar days in MA) to complete our investigation, we will credit your account for the amount in question so that you have use of the money during that time. |
| | Date/ Check No. Amount Check No. Amount | - | Loan Statements You do not have to pay any amount in question while we are investigating it. However, you do have to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount in question. |
| | | - | Finance Charge Calculations for Overdraft Line of Credit Accounts Based on Average Daily Balance Computation Method |
| | | - | Calculating your Finance Charge We compute your finance charge by multiplying the Average Daily Balance of your account by the Daily Periodic Rate and then multiplying the result by the number of days in the billing cycle. |
| | | - - - | Calculating your Average Daily Balance To get the average daily balance, we take the beginning balance of your account each day (which does not include any unpaid finance charges or fees), add any new Overdraft Line of Credit transactions as of the date of those transactions, and subtract any pay- ments or credits. This gives us the daily balance. Then we add all the daily balances for the billing cycle together and divide the total by the number of days in the billing cycle. This gives us the average daily balance for your account. |
| | | \bigcap | Change of Address |
| 5 | Subtract 4 from 3. This should match your | Total of 4 | Please call the number shown on the front of your statement to notify us of a change of address. $\label{eq:please}$ |
| | checkbook register balance | Total | Thank you for banking with Citizens Bank. |

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Customer Service

Case 1:05-cv-11765-DPW Checking Account Balance Worksheet

Citizens Circle Account Statement

K Citizens Bank

1-800-922-9999

Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

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1 OF 4

Beginning April 19, 2001 through May 17, 2001

Contents

Summary Page 1
Checking Page 2
Overdraft Line Page 3
Savings Page 4

US059 BR796

DORIS H MENDES 171 BRIDGE ST DEDHAM MA 02026

| Citizens Circle Summary | | | | |
|--|--|---------------------------|---------------------------|--|
| Account | Account Number | Balance Last Statement | Balance This Statement | DORIS H MENDES Citizens Circle Checking |
| DEPOSIT BALANCE | | | | 113077-003-3 |
| Checking Citizens Circle Checking | 113077-003-3 | 243.09 | 605.29 | |
| Savings Statement Savings Passbook Savings | 1152-625096 1152-770126 | 14.80 6,918.64 | 14.82 6,428.38 | Table B. V. D. |
| | | • | | Total Deposit Balance |
| LOAN BALANCE | | | | 7,048.49 |
| Overdraft Line of Credit | 113077-003-3 | 976.53 | 913.59 | |
| | | | | Total Loan Balance |
| | · · | | | 913.59 |
| Average monthly combined balance to Your average monthly combined balan | waive monthly fee is ce this statement peri | od is | 5,000.00 7,808.90 | Total Relationship Balance 7,962.08 |

If your credit card account appears on the Circle summary section of your statement, please note that your credit card balance is as of February 11, 1999. This balance will be reported on your upcoming statements until we have completed the transfer of your account to our new credit card servicing company. We are sorry for any inconvenience and we thank you for your understanding.

| ent 16-2 Filed 09/22/2006 Page 21 of 29 |
|---|
| Customer Service ; If you have any questions regarding your account or discover an error, call the number shown on the front of your statement or write to us at the following address: Citizens Bank Customer Service Center P.O. Box 42001 Providence, RI 02940-2001 |
| Deposit Accounts are Non-Transferable Personal deposit accounts, such as CDs and savings accounts, cannot be transferred to another person or to a corporate entity. In Case of Errors or Questions about your Personal Deposit Electronic Transfers or Loan Statements |
| Electronic Transfers or Loan Statements If you think that your statement or receipt is wrong, or if you need more information about a transfer/transaction on your statement or receipt, call us at the number shown on the front of your statement or write us as soon as possible at the address above. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. You can call us, but you must also write to us to fully preserve your rights. |
| In your letter, please give us the following information: • your name and account number; • the dollar amount of the suspected error; and • a description of the suspected error or item in question, including an explanation of why you believe there is an error or why you need more information. • Electronic Transfers We will investigate your question and correct any error promptly. If we take more than 10 business days (10 calendar days in MA) to complete our investigation, we will credit your account for the amount in question so that you have use of the money during that time. |
| Loan Statements You do not have to pay any amount in question while we are investigating it. However, you do have to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount in question. |
| Finance Charge Calculations for Overdraft Line of Credit Accounts Based on Average Daily Balance Computation Method Calculating your Finance Charge We compute your finance charge by multiplying the Average Daily Balance of your account by the Daily Periodic Rate and then multiplying the result by the number of |
| days in the billing cycle. Calculating your Average Daily Bolance To get the average daily balance, we take the beginning balance of your account each day (which does not include any unpaid finance charges or fees), add any new Overdraft Line of Credit transactions as of the date of those transactions, and subtract any payments or credits. This gives us the daily balance. Then we add all the daily balances for the billing cycle together and divide the total by the number of days in the billing cycle. This gives us the average daily balance for your account. |
| Total of 4 Please call the number shown on the front of your statement to notify us of a change of address. |
| |

1-800-922-9999

2 OF 4

Account Statement

 ${\tt Call\ Citizens'}$ PhoneBank anytime for account information, current rates and answers to your questions.

Beginning April 19, 2001 through May 17, 2001

| Checking | | |
|---|---|--|
| SUMMARY | | DORIS H MENDES |
| Balance Calculation | | Citizens Circle Checking 113077-003-3 |
| Previous Balance Checks Withdrawals & Fees Deposits & Additions Current Balance | 243.09 2,408.74 - 451.96 - 3,222.90 + 605.29 = | 1130/7-003-3 |
| TRANSACTION DETA | T. C | Previous Balance |
| Checks * There is a break in ch | | 243.0 |
| Check # Amount Date 1072 80.00 04/2 | Item No. Check # Amount Date 110.00 05/07 0 43402874 1102* 110.00 05/07 9 41928115 1103 300.00 04/39 9 42031409 1104 85.00 05/07 5 10061562 1105 100.00 05/07 4 42016918 1106 60.00 05/07 4 82500744 1107 100.00 05/07 4 42016782 1109* 32.97 05/08 5 20619647 1110 47.34 05/08 6 82534590 1111 50.00 05/08 5 10805748 1112 13.74 05/09 6 43221430 1113 328.42 05/10 6 82500746 1114 100.00 05/07 | 13220022 70839158 13035478 80109151 13018939 72508457 16506780 20236359 20203663 26735035 41721884 77412858 |
| · | 70.00 03/11 | Total Checks |
| ithdrawals & Fees | | 2,408.74 |
| TM/Pur chases | | |
| ate Amount Descript 4/19 20.00 ATM With 4/20 160.00 ATM With 4/20 9.96 Point Of 5/07 60.00 ATM With | drawal drawal Sale Debit - 269037 HI-lo Foods Jamaica Diai MA | Location Code CMXI20 CMUL10 CMXI30 |
| ther Withdrawals | · | CINTO |
| 150.00 | Description Wells Fargo Checkpaymt 042601 1096 | |
| ees ate Item No. Amount | Description | Location |
| Milouite | Overdraft Fee (2) | Code |
| | | Total Withdrawals & Fees |
| posits & Additions | | 451.96 |
| her Additions | | • |
| /19 8/880035 379,82 | Description Deutsches Altenh 99801 041901 016581618 Deposit | |

Subtract 4 from 3. This should match your

checkbook register balance

Please call the number shown on the front of your statement to notify us of a change of address.

the billing cycle together and divide the total by the number of days in the billing cycle.

Thank you for banking with Citizens Bank.

Change of Address

This gives us the average daily balance for your account.

1-800-922-9999

Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

Account Statement

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Beginning April 19, 2001 through May 17, 2001

Checking continued from previous page

| Other | Additions (co | nt inued) | | DORIS H MENDES |
|---|--|--|---|--|
| Date 04/26 04/27 05/02 05/03 05/08 05/10 05/10 05/14 05/17 | 75134593 71505598 11183273 82514862 87932228 | 186.68 410.48 125.00 382.58 67.96 13.74 279.12 100.00 1.77 400.00 | Description Deutsches Altenh 99801 042601 016581618 Deposit Deposit Deutsches Altenh 99801 050301 016581618 Overdraft Line Transfer Overdraft Line Transfer Deutsches Altenh 99801 051001 016581618 Deposit Overdraft Line Transfer Deposit Deutsches Altenh 99801 051701 016581618 | Citizens Circle Checking 113077-003-3 |
| | | | | Total Deposits & Addition |
| | | | | |

ions 3,222.90

Current Balance

605.29

CITIZENS ATM LOCATIONS USED

| Location Code | Times Used | Location |
|------------------|---------------|---------------------------------------|
| CMUL 10 | 001 | Citizens Dedham, Dedham MA |
| CMXI20 | 001 | Citizens Centre St 2, West Roxbury MA |
| CWX130 | 001 | Citizens Centre St 3, West Roxbury MA |

Overdraft Line of Credit

| SUMMARY Balance Calculation | 1 4 1 4 2 - | | Balance | | DORIS H MENDES Overdraft Line of Credit 113077-003-3 |
|---|-------------------|------------------------------|--|-----------------------------|--|
| Previous Balance Advances & Debits FINANCE CHARGE Payments & Credits | \$ | 976.53 83.47 + 13.59 + | Average Daily Balance Credit Limit Available Credit | 950.25 1,000.00 86.41 | |
| irrent Balance | | 160.00 - 913.59 = I | Interest | | |
| | | | ANNUAL PERCENTAGE RATE Daily Periodic Rate Days in Billing Cycle | 18.00% .04932% 29 | |
| | | | Payment | | |
| | | | Statement Beginning Date Statement Closing Date Past Due Amount | 04/19/01 05/17/01 .00 | |
| | | | Payment Due Date Minimum Payment Due | 06/11/01 20.00 | |
| TRANSACTION | | | | | Previous Baland |

976.53

| - 1 | | | | 11765-DPV | V | Document 16-2 | Filed 09/22/2006 | Page 25 of 29 |
|------------|---|-------------------------------|--------------------|-------------------|---------------------------------------|---|---|--|
| Che | cking Acc | ount Balanc | e Workshe | et / | i | | Customer Service | |
| • | | | | t, please be sure | | | If you have any questions regarding your a shown on the front of your statement or w | account or discover an error, call the number |
| 4 | to adjust your checkbook register balance by • Adding any interest earned • Subtracting any fees or other charges | | | | | Citizens Bank Customer Service Center P.O. Box 42001 Providence, RI 02940-2001 | The to 03 at the following address: | |
| 1 2 | Your current balance on this statement | | \$ | | Deposit Accounts are Non-Transferable | | | |
| | | | | | Current Balance | | savings accounts, cannot be transferred to | |
| | List deposits which do not appear on this statement | | | | | In Case of Errors or Questions about you Loan Statements | r Personal Deposit Electronic Transfers or | |
| | Date | Amount | Date | Amount | | | on the mont of your statement or write us . | nent or receipt, call us at the number shown as soon as possible at the address above. We fter we sent you the first statement on which |
| 4 | Subtotal I | by adding 1 | and 2 | | (+ | S Total of 2 | In your letter, please give us the follow • your name and account number; • the dollar amount of the suspected e • a description of the suspected error or it why you believe there is an error or v | rror; and em in question, including an explanation of |
| | | anding check lls that do n | | | <u> </u> | Subtotal of 1 and 2 | Electronic Transfers We will investigate your question and co than 10 business days (10 calendar days will credit your account for the amount money during that time. | orrect any error promptly. If we take mon |
| | Date/ Check No. | Amount | Date/ Check No. | Amount | | | Loan Statements You do not have to pay any amount in ques you do have to pay the parts of your bill the your question, we cannot report you as delia amount in question. | at are not in question. While we investigate |
| | | | - | | | | Finance Charge Calculations for Overdraft Based on Average Daily Balance Computat | Line of Credit Accounts ion Method |
| | | | | | | | Calculating your Finance Charge We compute your finance charge by multiply account by the Daily Periodic Rate and then days in the billing cycle. | ing the Average Daily Ralance of your |
| | | | | | | | Calculating your Average Daily Balance To get the average daily balance, we take the day (which does not include any unpaid fina Line of Credit transactions as of the date of ments or credits. This gives us the daily bala the billing cycle together and divide the tota This gives us the average daily balance for yo | nce charges or fees), add any new Overdraft those transactions, and subtract any pay- nce. Then we add all the daily balances for I by the number of days in the billion cycle. |
| | | | | | | l e | Change of Address | |
| | | | | | | Total of 4 | Please call the number shown on the front of | your statement to notify us of a change of |
| • | Subtract 4 | from 3. This | s should ma | atch your | | | address. | just the many as of a change of |



Account Statement

1-800-922-9999

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Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

Beginning April 19, 2001 through May 17, 2001

Overdraft Line of Credit continued from previous page

Advances & Other Debits

DORIS H MENDES

Date Item No. Overdraft Line of Credit

05/08

Amount Description 67.96 Transfer To Checking 113077-003-3

05/09 05/14 13.74 Transfer To Checking 1.77 Transfer To Checking 13.59 Finance Charge 05/17

Total Advances & Debits

Payments & Other Credits

Date Item No. 75134473 05/16 72501896

Amount Description 60.00 Payment 100.00 Payment

Total Payments & Credits

160.00

97.06

Current Balance 913.59

Sav ings

SUMMARY

Current Balance

Balance

Current Interest Rate

Interest Paid this Year

Annual Percentage Yield Earned Number of Days Interest Earned Interest Earned

DORIS H MENDES Statement Savings

1152-625096

Previous Balance Withdrawals & Fees Deposits & Additions

Balance Calculation

14.80 Average Daily Balance .00 -

14.80

Interest Paid

.00 +Interest

: 02 +

14.82 =

1.00%

.85% 29 .01

.51

Previous Balance

TRANSACTION DETAILS Interest

14.80

Date Item No. 05/17

Amount Description .02 Interest

Total Interest Paid .02

Current Balance

14.82

| CI | ecking Account Balance Worksheet | | Customer Service |
|----|---|---------------------|--|
| - | Before completing this worksheet, please be sure to adjust your checkbook register balance by | • | If you have any questions regarding your account or discover an error, call the number shown on the front of your statement or write to us at the following address: Citizens Bank |
| 4 | Adding any interest earned Subtracting any fees or other charges | | Customer Service Center P.O. Box 42001 Providence, RI 02940-2001 |
| J | Your current balance on this statement | \$ | Deposit Accounts are Non-Transferable |
| 2 | List deposits which do not appear on | Current Balance | Personal deposit accounts, such as CDs and savings accounts, cannot be transferred to another person or to a corporate entity. |
| | this statement | | In Case of Errors or Questions about your Personal Deposit Electronic Transfers or Loan Statements |
| | Date Amount Date Amount | | Electronic Transfers or Loan Statements If you think that your statement or receipt is wrong, or if you need more information about a transfer/transaction on your statement or receipt, call us at the number shown on the front of your statement or write us as soon as possible at the address above. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. You can call us, but you must also write to us to fully preserve your rights. |
| 3 | Subtotal by adding 1 and 2 | Total of 2 | In your letter, please give us the following information: your name and account number; the dollar amount of the suspected error; and a description of the suspected error or item in question, including an explanation of why you believe there is an error or why you need more information. |
| | List outstanding checks, transfers, or withdrawals that do not appear on this statement | Subtotal of 1 and 2 | Electronic Transfers We will investigate your question and correct any error promptly. If we take more than 10 business days (10 calendar days in MA) to complete our investigation, we will credit your account for the amount in question so that you have use of the money during that time. |
| | Date/ Date/ Check No. Amount Check No. Amount | | Loan Statements You do not have to pay any amount in question while we are investigating it. However, you do have to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount in question. |
| | | | Finance Charge Calculations for Overdraft Line of Credit Accounts Based on Average Daily Balance Computation Method |
| | | | Colculating your Finance Charge We compute your finance charge by multiplying the Average Daily Balance of your account by the Daily Periodic Rate and then multiplying the result by the number of days in the billing cycle. |
| | | | Colculating your Average Daily Balance To get the average daily balance, we take the beginning balance of your account each day (which does not include any unpaid finance charges or fees), add any new Overdraft Line of Credit transactions as of the date of those transactions, and subtract any pay- ments or credits. This gives us the daily balance. Then we add all the daily balances for the billing cycle together and divide the total by the number of days in the billing cycle. This gives us the average daily balance for your account. |
| | | \bigcap | Change of Address |
| 5 | Subtract 4 from 3. This should match your | Total of 4 | Please call the number shown on the front of your statement to notify us of a change of address. |
| - | checkbook register balance | Total | Thank you for banking with Citizens Bank. |

Case 1:05-cv-11765-DPW Checking Account Balance Worksheet

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Citizens Circle Account Statement



1-800-922-9999

Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

1 OF 4

Beginning May 18, 2001 through June 19, 2001

US059 BR796

36 1

DORIS H MENDES 171 BRIDGE ST DEDHAM MA 02026 Contents

Summary Page 1
Checking Page 2
Overdraft Line Page 3
Savings Page 4

| Citizens Circle Summary | | | · | |
|--|---|---------------------------|---------------------------|--|
| Account | Account Number | Balance Last Statement | Balance This Statement | DORIS H MENDES Citizens Circle Checking |
| DEPOSIT BALANCE | ** | | | 113077-003-3 |
| Checking Citizens Circle Checking | 113077-003-3 | 605.29 | 5.14 | |
| Savings Citizens Circle Savings Citizens Circle Passbook | 1152 - 625096 1152 - 770126 | 14.82 6,428.38 | 14.83 4,933.83 | Total Deposit Balance |
| LOAN BALANCE | | | | 4,953.80 |
| Overdraft Line of Credit | 113077-003-3 | 913.59 | 908.21 | |
| | • | | | Total Loan Balance |
| e v | | | | 908.21 |
| Average monthly combined balance to Your average monthly combined balan | o waive monthly fee is nce this statement peri | iod is | 5,000.00 6,924.81 | Total Relationship Balance = 5,862.01 |

If your credit card account appears on the Circle summary section of your statement, please note that your credit card balance is as of February 11, 1999. This balance will be reported on your upcoming statements until we have completed the transfer of your account to our new credit card servicing company. We are sorry for any inconvenience and we thank you for your understanding.

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Filed 09/22/2006

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Case 1:05-cv-11765-DPW

XX Citizens Bank

Account Statement

1-800-922-9999

2 OF 4

Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

Beginning May 18, 2001 through June 19, 2001

| Checking | | |
|---|--|--|
| SUMMARY | | DORIS H MENDES |
| Balance Calcul | ation | Citizens Circle Checking 113077-003-3 |
| Previous Balan Checks Withdrawals & Deposits & Add Current Balanc | 2,243.33 - | |
| TRANSAC | TION DETAILS | Previous Balance |
| | is a break in check sequence | 605.29 |
| Check # 1086 1116* 1117 1118 1119 1120 1121 1122 1123 1124 1125 1126 1127 1128 1129 1130 1131 | Amount Date Item No. Check # Amount Date Item No. 65.00 06/18 80527178 1133 80.00 05/24 17318942 120.00 05/21 10822522 1134 60.00 05/24 17339026 50.00 05/22 11804702 1135 6.77 05/30 76106539 80.00 05/21 42210258 1136 47.03 05/30 76106539 70.00 05/21 42000725 1137 60.00 05/22 76924436 30.00 05/22 76813117 1138 110.00 05/29 25209817 100.00 05/21 43014612 1139 60.00 06/04 40600135 50.00 05/21 42214313 1141* 125.00 06/01 87405395 50.00 05/21 42214313 1141* 125.00 06/01 87405395 50.00 05/21 70910557 1143* 328.42 06/12 32019295 10.00 05/29 25121249 1144 43.44 06/13 32600510 28.17 06/04 80124830 1181* 25.00 06/19 36027484 20.00 05/25 80609005 1182 70.00 06/19 36027484 20.00 05/29 25110917 1185 30.00 06/19 36027484 50.00 05/29 25110917 1185 30.00 06/19 36236468 50.00 05/29 40720435 1186* 40.00 06/19 36028145 50.00 05/24 17318892 1190* 100.00 06/19 36300413 | Total Checks |
| Withdrawals & F | - aas | 2,243.33 |
| ATM/Purchases | | , |
| Date 05/29 06/01 06/01 06/01 06/11 06/13 | Amount Description Code 400.00 ATM Withdrawal 300.00 ATM Withdrawal 300.00 ATM Withdrawal 100.75 ATM Withdrawal - 90508 American Airlines E. Boston MA 100.00 ATM Withdrawal - 0015 Red Unicard Lima | |
| 06/14 06/14 06/18 06/18 06/18 06/18 | 17.34 Point Of Sale Debit - 269037 HI-Lo Foods Jamaica Plai MA 100.00 ATM Withdrawal 25.50 Point Of Sale Debit - 098609 Roche Bros #103 W.Roxbury MA 70.80 MMC Purchase - 314058 American Lima OK 40.75 ATM Withdrawal - 91135 1230 VFW Pkwy W Roxbury MA 20.00 ATM Withdrawal 11.78 MMC Purchase - 045737 Roman's Hallmark Shop Dedham MA | |
| Other Withdrawa | | |
| Date Item No. 06/05 67651507 06/11 | Amount Description 120.00 Ccb-Hunt 01155 Checkpaymt 066411 000000000001142 20.00 Overdraft Line Payment | |

1,626.92

Total Withdrawals & Fees

| Ch | ecking Account Balance Worksheet | PW Document 16-3 | Filed 09/22/2006 Page 2 of 38 |
|--------|---|--|---|
| | Before completing this worksheet, please be si | | Customer Service If you have any questions regarding your account or discover an error, call the number |
| 4 | to adjust your checkbook register balance by • Adding any interest earned • Subtracting any fees or other charges | | shown on the front of your statement or write to us at the following address: Citizens Bank Customer Service Center P.O. Box 42001 Providence, RI 02940-2001 |
| 1 | Your current balance on this statement | | Deposit Accounts are Non-Transferable |
| 2 | List deposits which do not appear on | Current Balance | Personal deposit accounts, such as EDs and savings accounts, cannot be transferred to another person or to a corporate entity. |
| | this statement | | In Case of Errors or Questions about your Personal Deposit Electronic Transfers or Loan Statements |
| | Date Amount Date Amount | | Electronic Transfers or Loan Statements If you think that your statement or receipt is wrong, or if you need more information about a transfer/transaction on your statement or receipt, call us at the number show on the front of your statement or write us as soon as possible at the address above. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. You can call us, but you must also write to us to fully preserve your rights. |
| 3 4 | Subtotal by adding 1 and 2 List outstanding checks, transfers, or withdrawals that do not appear on this statement | Total of 2 Subtotal of 1 and 2 Subtotal of 1 and 2 | In your letter, please give us the following information: your name and account number; the dollar amount of the suspected error; and adescription of the suspected error or item in question, including an explanation of why you believe there is an error or why you need more information. Electronic Transfers We will investigate your question and correct any error promptly. If we take more than 10 business days (10 calendar days in MA) to complete our investigation, will credit your account for the amount in question so that you have use of the money during that time. |
| | Date/ Date/ Check No. Amount Check No. Amount | L. Y. y. _ y. | coan Statements You do not have to pay any amount in question while we are investigating it. However, You do have to pay the parts of your bill that are not in question. While we investigate Your question, we cannot report you as delinquent or take any action to collect the Information of the control |
| | | - Fi B. | inance Charge Calculations for Overdraft Line of Credit Accounts lased on Average Daily Balance Computation Method |
| | | - Co - W ac | olculating your Finance Charge He compute your finance charge by multiplying the Average Daily Balance of your ccount by the Daily Periodic Rate and then multiplying the result by the number of ays in the billing cycle. |
| | | To da Lii m th | obculating your Average Daily Bolance o get the average daily balance, we take the beginning balance of your account each ay (which does not include any unpaid finance charges or fees), add any new Overdraft ine of Credit transactions as of the date of those transactions, and subtract any pay- ents or credits. This gives us the daily balance. Then we add all the daily balances for ne billing cycle together and divide the total by the number of days in the billing cycle. nis gives us the average daily balance for your account. |
| | · | _ | hange of Address |
| 5 | Subtract 4 from 3. This should match your | Total of 4 Ple | ease call the number shown on the front of your statement to notify us of a change ol ddress. |
| | checkbook register balance | Total Th | hank you for banking with Citizens Bank. |

Case 1:05-cv-11765-DPW Citizens Bank

1-800-922-9999

Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

Beginning May 18, 2001 through June 19, 2001

Account Statement

3 OF

Checking continued from previous page

| Deposits & Additions | | DORIS H MENDES |
|---|--|--|
| Other Additions | | Citizens Circle Checking 113077-003-3 |
| Date Item No. 15/18 88315821 15/22 76924439 15/24 24938896 15/25 70222816 15/31 06691876 15/31 06691875 16/01 87405391 16/07 67788747 16/08 80318024 16/18 75409099 | Amount Description 237.73 Deposit 228.36 Deposit 410.83 Deutsches Altenh 99801 052401 016581618 437.49 Deposit 410.63 Deutsches Altenh 99801 053101 016581618 203.05 Deutsches Altenh 99801 053101 016581618 200.00 Deposit 346.69 Deutsches Altenh 99801 060701 016581618 200.00 Deposit 395.32 Deposit | |
| | | Takal Day 11 A 411 |

Total Deposits & Additions
3,270.10

Current Balance

5.14

CITIZENS ATM LOCATIONS USED

Location Times Code Used Location

CMXI30 003

Citizens Centre St 3, West Roxbury MA

CMY010 002

West Roxbury, West Roxbury MA

Overdraft Line of Credit

| SUMMARY | | | | | DORIS H MENDES |
|---|-------|---------------------------------------|--|-----------------------------|--|
| Balance Calculation | | | Balance | | Overdraft Line of Credit 113077-003-3 |
| Previous Balance Advances & Debits FINANCE CHARGE Payments & Credits | | 913.59 .00 + 14.62 + 20.00 - | Average Daily Balance Credit Limit Available Credit | 898.25 1,000.00 91.79 | |
| Current Balance | | 908.21 = | Interest | | |
| | | | ANNUAL PERCENTAGE RATE Daily Periodic Rate Days in Billing Cycle | 18.00% .04932% 33 | |
| | | | Payment | | |
| | | | Statement Beginning Date Statement Closing Date Past Due Amount | 05/18/01 06/19/01 .00 | |
| | | | Payment Due Date Minimum Payment Due | 07/ 14/ 01 20.00 | |
| TRANSACTION | DETAI | | | | Previous Balance |

913.59

| ٠ | Before completing this worksheet, please be s to adjust your checkbook register balance by | | If you have any questions regarding your account or discover an error, call the number shown on the front of your statement or write to us at the following address: |
|---|---|------------------------|--|
| 4 | Adding any interest earned Subtracting any fees or other charges | | Citizens Bank Customer Service Center P.O. Box 42001 Providence, RI 02940-2001 |
| 1 | Your current balance on this statement | \$ | Deposit Accounts are Non-Transferable |
| 2 | | Current Balance | Personal deposit accounts, such as CDs and savings accounts, cannot be transferred to another person or to a corporate entity. |
| | this statement | | In Case of Errors or Questions about your Personal Deposit Electronic Transfers or Loan Statements |
| | Date Amount Date Amount | | Electronic Transfers or Loan Statements If you think that your statement or receipt is wrong, or if you need more information about a transfer/transaction on your statement or receipt, call us at the number shown on the front of your statement or write us as soon as possible at the address above. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. You can call us, but you must also write to us to fully preserve your rights. |
| 3 | Subtotal by adding 1 and 2 | Total of 2 | In your letter, please give us the following information: your name and account number; the dollar amount of the suspected error; and a description of the suspected error or item in question, including an explanation of why you believe there is an error or why you need more information. |
| 4 | List outstanding checks, transfers, or withdrawals that do not appear on this statement | Subtotal of 1 and 2 | Electronic Transfers We will investigate your question and correct any error promptly. If we take more than 10 business days (10 calendar days in MA) to complete our investigation, we will credit your account for the amount in question so that you have use of the money during that time. |
| | Date/ Date/ Check No. Amount Check No. Amount | _ | Loan Statements You do not have to pay any amount in question while we are investigating it. However, you do have to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount in question. |
| | | _ | Finance Charge Calculations for Overdraft Line of Credit Accounts Based on Average Daily Balance Computation Method |
| | | - - | Colculating your Finance Charge We compute your finance charge by multiplying the Average Daily Balance of your account by the Daily Periodic Rate and then multiplying the result by the number of days in the billing cycle. |
| | | - - - | Calculating your Average Daily Balance To get the average daily balance, we take the beginning balance of your account each day (which does not include any unpaid finance charges or fees), add any new Overdraft Line of Credit transactions as of the date of those transactions, and subtract any pay- ments or credits. This gives us the daily balance. Then we add all the daily balances for the billing cycle together and divide the total by the number of days in the billing cycle. This gives us the average daily balance for your account. |
| | | \bigcap | Change of Address |
| 5 | Subtract 4 from 3. This should match your | Total of 4 | Please call the number shown on the front of your statement to notify us of a change of address. $\label{eq:continuous}$ |
| - | checkbook register balance | Total | Thank you for banking with Citizens Bank. |
| | | | |

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Customer Service

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Case 1:05-cv-11765-DPW Checking Account Balance Worksheet



Account Statement

1-800-922-9999

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Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

Beginning May 18, 2001 through June 19, 2001

Overdraft Line of Credit continued from previous page

Advances & Other Debits

DORIS H MENDES Overdraft Line of Credit

113077-003-3

Date Item No. 06/19

Amount Description 14.62 Finance Charge

Finance Charge

Payments & Other Credits

Date Item No. 06/11

Amount Description

20.00 Payment From Checking

Total Payments & Credits

20.00

Current Balance

908.21

SUMMARY

Savings

Balance Calculation

Balance

DORIS H MENDES

Citizens Circle Savings

1152-625096

Previous Balance Withdrawals & Fees

14.82

Average Daily Balance 1

14.82

Deposits & Additions Interest Paid .00 -.00 +

Interest

Current Balance

.01 + 14.83 =

Current Interest Rate Annual Percentage Yield Earned Number of Days Interest Earned Interest Earned

1.24% .75%

33 .01

Interest Paid this Year .52

Previous Balance

TRANSACTION DE TAILS

14.82

Date Item No. 06/19

Amount Description 01 Interest

Total Interest Paid

.01

Current Balance

14.83

I NEWS FROM CITIZENS

- Apply today for a Citizens Home Equity Loan - a great way to consolidate debt, finance home improvements or pay for tuition - and receive an answer in minutes. Just call 1-800-340-LOAN, stop by a Citizens branch or visit citizensbank.com.

Citizens Circle Account Statement



1-800-922-9999

Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

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1 OF 5

Beginning June 20, 2001 through July 19, 2001

Contents

Summary Check ing Overdraft Line Sav ings

Page Page Page 2 3 Page

DORIS H MENDES 171 BRIDGE ST DEDHAM MA 02026

US059 BR796

| Citizens Circle Summary | | | | |
|--|---|---------------------------|---------------------------|--|
| Account | Account Number | Balance Last Statement | Balance This Statement | DORIS H MENDES Citizens Circle Checking |
| DEPOSIT BALANCE | | | | 113077-003-3 |
| Checking Citizens Circle Checking | 113077-003-3 | 5 .1 4 | 232.52 | |
| Savings Citizens Circle Savings Citizens Circle Passbook | 1152-625096 1152-770126 | 14.83 4,933.83 | 259.26 136.57 | |
| | | | | Total Deposit Balance |
| LOAN BALANCE Overdraft Line of Credit | 113077-003-3 | 908.21 | 903.82 | 628.35 |
| | • - | | | Total Loan Balance |
| | | | | 903.82 |
| Average monthly combined balance to Your average monthly combined(balan | o waive monthly fee is noe this statement peri | iod is | 5,000.00 5,644.88 | Total Relationship Balance |
| | | | 3,044.00 | 1,532.17 |

MEMO

If your credit card account appears on the Circle summary section of your statement, please note that your credit card balance is as of February 11, 1999. This balance will be reported on your upcoming statements until we have completed the transfer of your account to our new credit card servicing company. We are sorry for any inconvenience and we thank you for your understanding.

| | | | | 11765-DP | W | Documen | t 16-3 | Filed 09/22/2006 Page 8 of 38 |
|---|-----------------------|-------------------------------|-------------------------|---|------------------|-----------------|------------------|--|
| h | ecking Acc | ount Balanc | e Workshe | et ? | | | | Customer Service |
| _ | to adjust • Adding | | ook registe : earned | c, please be sure or balance by charges | e | | | If you have any questions regarding your account or discover an error, call the number shown on the front of your statement or write to us at the following address: Citizens Bank Customer Service Center P.O. Box 42001 |
| l | Vous ours | ent balance o | | | · · | | | Providence, RI 02940-2001 Deposit Accounts are Non-Transferable |
|) | | sits which do | | | - | Current | Balance | Personal deposit accounts, such as CDs and savings accounts, cannot be transferred to another person or to a corporate entity. |
| • | this state | | о посарреа | ar on | | | | In Case of Errors or Questions about your Personal Deposit Electronic Transfers or Loan Statements |
| | Date | Amount | Date | Amount | | | | Electronic Transfers or Loan Statements If you think that your statement or receipt is wrong, or if you need more information about a transfer/transaction on your statement or receipt, call us at the number shown on the front of your statement or write us as soon as possible at the address above. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. You can call us, but you must also write to us to fully preserve your rights. |
| | Subtotal b | by adding 1 a | and 2 | | (+) | <u>\$</u> . Tot | al of 2 | In your letter, please give us the following information: your name and account number; the dollar amount of the suspected error; and a description of the suspected error or item in question, including an explanation of why you believe there is an error or why you need more information. |
| | | anding check Is that do no | | | <u> </u> | Subtotal of 1 | | Electronic Transfers We will investigate your question and correct any error promptly. If we take more than 10 business days (10 calendar days in MA) to complete our investigation, we will credit your account for the amount in question so that you have use of the money during that time. |
| | Date/ Check No. | Amount | Date/ Check No. | Amount | | | | Loan Statements You do not have to pay any amount in question while we are investigating it. However, you do have to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount in question. |
| | | | | | | | | Finance Charge Calculations for Overdraft Line of Credit Accounts Based on Average Daily Balance Computation Method |
| | | | | | | | , | Calculating your Finance Charge We compute your finance charge by multiplying the Average Daily Balance of your account by the Daily Periodic Rate and then multiplying the result by the number of days in the billing cycle. |
| | | | | | | | - - | Colculoting your Average Boily Bolance fo get the average daily balance, we take the beginning balance of your account each day (which does not include any unpaid finance charges or fees), add any new Overdraft Line of Credit transactions as of the date of those transactions, and subtract any pay- ments or credits. This gives us the daily balance. Then we add all the daily balances for the billing cycle together and divide the total by the number of days in the billing cycle. This gives us the average daily balance for your account. |
| | | | | | \bigcirc | | | Change of Address |
| | | | | | | Fota | l of 4 | Please call the number shown on the front of your statement to notify us of a change of oldress. |
| | Subtract 4 | from 3. This | s should ma | etch vour | () | | | |

XX Citizens Bank

1-800-922-9999

2 OF 5

Account Statement

Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

Amount Description
50.00 Wells Fargo Checkpaymt 062201 1187
20.00 Overdraft Line Payment

Beginning June 20, 2001 through July 19, 2001

| Checking | | - | | |
|---|--|--|--------------------------------------|--|
| SUMMARY | | | | DORIS H MENDES |
| Balance Calcul | ation | | | Citizens Circle Checking 113077-003-3 |
| Previous Balan Checks Withdrawals & Deposits & Add Current Balanc | 5,659.07 - Fees 255.05 - itions 6 141 50 + | | | |
| | | | | Previous Balance |
| TRANSAC | TION DETAILS | | | 5.1 |
| Checks * There | is a break in check sequence | | | |
| Check # 1140 1145* 1146 1147 1148 1149 1150 1151 1153* 1154 1155 1156 1157 1158 1159 1160 1161 1162 1163 1164 | Amount Date Item No. 60.00 06/29 70933299 1,000.00 06/20 36469415 310.00 07/06 36307418 100.00 06/27 41909960 60.00 07/10 82313840 50.00 07/09 22518439 90.00 07/09 11006528 80.00 07/06 31603490 15.00 07/06 36405525 20.00 07/06 36405528 40.00 07/06 31324203 30.00 07/06 31324203 30.00 07/06 31324203 30.00 07/06 31324203 30.00 07/06 31324203 30.00 07/06 31603491 25.00 07/06 31603491 25.00 07/07 82319075 95.00 07/07 82319075 95.00 07/07 82319075 95.00 07/07 80926129 355.00 07/10 40942224 34.53 07/06 80402245 42.71 07/09 10805202 | 1165 328.4 1167* 85.0 1170* 80.0 1171 1,000.0 1172 475.0 1173 10.7 1175* 201.5 1183* 30.0 1189* 45.0 1192* 60.0 1193 30.0 1194 74.50 1195 71.18 1196 14.55 1197 20.00 1198 20.00 1199 180.00 | 0 07/09 10906164 0 07/06 73305628 | **** |
| | · \ | | | Total Checks |
| ithdrawals & F | ees | | | 5,659.07 |
| TM/Pur chases | | | | |
| late 6/21 6/25 6/26 7/02 | Amount Description 20.75 ATM Withdrawal - 91141 19 100.00 ATM Withdrawal 33.00 MMC Purchase - 841020 Ji 31.30 Point Of Sale Debit - Lks | llian's Roston Roston MA | Location Code CMY010 | · |

255.05

Total Withdrawals & Fees

Date

07/16

Other Withdrawals

Item No. 06/25 62150866 Document 16-3

Filed 09/22/2006

Case 1:05-cv-11765-DPW

1-800-922-9999

3 OF 5

Account Statement

Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

Beginning June 20, 2001 through July 19, 2001

Checking continued from previous page

| Deposits & Additions | | |
|-------------------------|--|--|
| Other Additions | | DORIS H MENDES Citizens Circle Checking 113077-003-3 |
| Date Item No. | Amount Description | |
| 06/21 72103646 | 914.17 Deposit | |
| 06/21 01211909 | 400.97 Deutsches Altenh 99801 062101 016581618 | |
| 06/25 80316227 | 527.84 Deposit | • |
| 06/25 80717000 | 100.00 Deposit | |
| 06/28 85209040 | 1,500.00 Deposit | |
| 06/28 72495745 | 356.87 Deutsches Altenh 99801 062801 016581618 | |
| 07/02 81321724 | 400.00 Deposit | |
| 07/03 82733003 | 244.17 Deposit | |
| 07/05 44317897 | 410.16 Deutsches Altenh 99801 070501 016581618 | |
| 07/09 77701946 | 200.00 Telephone Transfer From Savings 1152625 | 096 |
| 07/09 81233843 | 15/.51 Deposit | |
| 07/12 15354682 | 374.10 Deutsches Altenh 99801 071201 016581618 | |
| 07/12 85213533 | 40.00 Deposit | |
| 07/16 76714618 | 115.79 Deposit | • (|
| 07/17 07/10 96050542 | 2.40 Overdraft Line Transfer | · · |
| 07/19 86852513 | 397.52 Deutsches Altenh 99801 071901 016581618 | |
| | | T.A. I. B |

Total Deposits & Additions 6,141.50

Current Balance

232.52

CITIZENS ATM LOCATIONS USED

Location Times Code Used

CMY010 001 Location

West Roxbury, West Roxbury MA

| Overd | Iraft | Line | of | Credit |
|-------|-------|------|----|--------|
|-------|-------|------|----|--------|

| overdidit Eille of Cleaff | | ***** | | |
|--|--|---|-----------------------------|--|
| SUMMARY | 1 | | ** | DORIS H MENDES |
| Balance Calculation | | Balance | | Overdraft Line of Credit 113077-003-3 |
| Previous Balance Advances & Debits FINANCE CHARGE Payments & Credits Current Balance | 908.21 2.40 + 13.21 + 20.00 - 903.82 = | Average Daily Balance Credit Limit Available Credit Interest | 893.11 1,000.00 96.18 | |
| | | ANNUAL PERCENTAGE RATE Daily Periodic Rate Days in Billing Cycle | 18.00% .04932% 30 | |
| | | Payment | | |
| | | Statement Beginning Date Statement Closing Date Past Due Amount Payment Due Date | 06/20/01 07/19/01 .00 | |
| | | Minimum Payment Due | 08/13/01 20.00 | |
| | | | | Previous Balance |
| TRANSACTION D | ETAILS | | | 000 2 |

908.21

| cr | ockina As | Case 1 | :05-cv-1 | 11765-DP\ | W | D | ocum | ent 16-3 | Filed 09/22/2006 Page 12 of 38 | |
|----|----------------------------|--|------------------------------|-----------------------------------|----|--|------|----------------|---|--|
| ٠. | | ount Balanc | | : | | | | | Customer Service | |
| - | Before co | ompleting thi t your checkl | is worksheet book registe | t, please be sur er balance by | re | | | | If you have any questions regarding your account or discover an error, call the numb shown on the front of your statement or write to us at the following address: | |
| 4 | Adding | any interest | t earned | | | | | | Citizens Bank Customer Service Center P.O. Box 42001 Providence, RI 02940-2001 | |
| 1 | • Үошт силт | ent balance | on this sta | tement | \$ | | | | Deposit Accounts are Non-Transferable | |
| 2 |) | | | | | · · · · · · | G | urrent Balance | Personal deposit accounts, such as CDs and savings accounts, cannot be transferred to another person or to a corporate entity. | |
| | this state | osits which d ement | o not appe | ar on | | | | | In Case of Errors or Questions about your Personal Deposit Electronic Transfers o Loan Statements | |
| | Date | Amount | Date | Amount | | | | | Electronic Transfers or Loan Statements If you think that your statement or receipt is wrong, or if you need more information about a transfer/transaction on your statement or receipt, call us at the number show on the front of your statement or write us as soon as possible at the address above. It must hear from you no later than 60 days after we sent you the first statement on whith the error or problem appeared. You can call us, but you must also write to us to fully preserve your rights. | |
| 3 | Subtotal I | ubtotal by adding 1 and 2 ist outstanding checks, transfers, or rithdrawals that do not appear on this tatement | | | (+ | Total of 2 • your • the d • a des | | Total of 2 | In your letter, please give us the following information: your name and account number; the dollar amount of the suspected error; and a description of the suspected error or item in question, including an explanatio why you believe there is an error or why you need more information. | |
| 4 | List outst | | | | | Subtotal of 1 and 2 | | | Electronic Transfers We will investigate your question and correct any error promptly. If we take n than 10 business days (10 calendar days in MA) to complete our investigation will credit your account for the amount in question so that you have use of t money during that time. | |
| | Date/ Check No. | Amount | Date/ Check No. | Amount | | | | | Loon Statements You do not have to pay any amount in question while we are investigating it. Howeve you do have to pay the parts of your bill that are not in question. While we investigat your question, we cannot report you as delinquent or take any action to collect the amount in question. | |
| | | | | | | | | | Finance Charge Calculations for Overdraft Line of Credit Accounts Based on Average Daily Balance Computation Method | |
| | | | | | | | | | Calculating your Finance Charge We compute your finance charge by multiplying the Average Daily Balance of your account by the Daily Periodic Rate and then multiplying the result by the number of days in the billing cycle. | |
| | | | | | | | | | Calculating your Average Daily Balance To get the average daily balance, we take the beginning balance of your account each day (which does not include any unpaid finance charges or fees), add any new Overdra Line of Credit transactions as of the date of those transactions, and subtract any pay- ments or credits. This gives us the daily balance. Then we add all the daily balances for the billing cycle together and divide the total by the number of days in the billing cycle This gives us the average daily balance for your account. | |
| | | | | | | ١, | | | Change of Address | |
| • | Subtract 4 | from 3. This | s should ma | itch vous | | / <u>-</u> * \ . | | Total of 4 | Please call the number shown on the front of your statement to notify us of a change α | |
| | checkbook | register bal | ance | icen your | ٦ | <u>) </u> | | Total | Thank you for banking with Citizens Bank. | |

1-800-922-9999

4 OF 5

Account Statement

Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

Beginning June 20, 2001 through July 19, 2001

Overdraft Line of Credit continued from previous page

Advances & Other Debits

DORIS H MENDES

Date Item No. Overdraft Line of Credit 113077-003-3

07/17 07/19

Amount Description 2.40 Transfer To Checking

13.21 Finance Charge

Total Advances & Debits

Payments & Other Credits

Date Item No. 07/16

Amount Description

20.00 Paymen't From Checking

14.83

4.43 :+

Total Payments & Credits

20.00

15.61

Current Balance

903.82

Savings.

SUMMARY

Current Balance

Balance

DORIS H MENDES

Citizens Circle Savings

1152-625096

Previous Balance Withdrawals & Fees

Balance Calculation

Average Daily Balance

3,637.49

Interest

7,860.00 -Deposits & Additions 8,100.00 + Interest Paid

1.24% 1.49%

259.26 =

Current Interest Rate Annual Percentage Yield Earned Number of Days Interest Earned Interest Earned Interest Paid this Year

30 4.43 4.95

TRANSACTION DETAILS Withdrawals & Fees

Previous Balance 14.83

ATM/Pur chases

Date 06/29

07/18

Amount Description 500.00 ATM Withdrawal 160.00 ATM Withdrawal Location Code CMXI20 CMXI30

Other Withdrawals

Date Item No. 07/09 77700001

Amount Description

07/09 70204869

200.00 Telephone Transfer To Checking 1130770033

7,000.00 Withdrawal

Total Withdrawals & Fees

Deposits & Additions

7,860.00

Other Additions

Date Item No. 06/21 72103649

Amount Description 4,000.00 Deposit

Account Statement

1-800-922-9999

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Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

Beginning June 20, 2001 through July 19, 2001

Savings continued from previous page

Other Additions (continued)

Date Item No. 06/22 81905848 07/03 82733001

Amount Description 2,000.00 Deposit 1,100.00 Deposit

DORIS H MENDES Citizens Circle Savings 1152-625096

07/06 80412401 1,000.00 Deposit

Total Deposits & Additions 8,100,00

Interest

Date Item No. 07/19

Amount Description 4.43 Interest

Total Interest Paid

Current Balance

259.26

CITIZENS ATM LOCATIONS USED

Location Times Code Used

Locat ion

CMXI20 001

Citizens Centre St 2, West Roxbury MA

CMXI30 001

Citizens Centre St 3, West Roxbury MA

I NEWS FROM CITIZENS

- Do you live in one state and work in another? Do you travel often around New England? Remember that Citizens has convenient locations almost everywhere you are-with more than 330 branches and 800 ATMs in Massachusetts, Connecticut, New Hampshire and Rhode Island. You can now make deposits, balance transfers, and PIN changes at out-of-state Citizens ATMs. And you can cash checks, make withdrawals, loan payments and deposits at any out-of-state Citizens branch. Just call our PhoneBank at 1-800-922-9999 of visit www.citizensbank.com to find the closest Citizens location.

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Filed 09/22/2006

Case 1:05-cv-11765-DPW

Checking Account Balance Worksheet

Citizens Circle Account Statement

Citizens Bank

1-800-922-9999

Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

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Beginning July 20, 2001 through August 17, 2001

US059 BR796

39 1

DORIS H MENDES 171 BRIDGE ST DEDHAM MA 02026

| Contents | | |
|----------------|-------------|-------------|
| Summary | Page | 1 |
| Checking | Page | 2 |
| Overdraft Line | Page | 4 |
| Savings | Page | 5 |

| Citizens Circle Summary | | | | |
|--|--|---------------------------|---------------------------|--|
| Account | Account Number | Balance Last Statement | Balance This Statement | DORIS H MENDES Citizens Circle Checking |
| DEPOSIT BALANCE | | | | 113077-003-3 |
| Checking Citizens Circle Checking | 113077-003-3 | 232.52 | 655.50 | |
| Savings Citizens Circle Savings Citizens Circle Passbook | 1152 - 625096 1152 - 770126 | 259.26 136.57 | 78.73 | |
| | | | • | Total Deposit Balance =734,23 |
| LOAN BALANCE Overdraft Line of Credit | 113077-003-3 | 903.82 | 856.12 | 734.23 |
| | | | | Total Loan Balance |
| Avorage monthly and the second | en e | | | 856.12 |
| Average monthly combined balance to Your average monthly combined balan | waive monthly fee is ce this statement peri | od is | 5,000.00 1,566.56 | Total Relationship Balance |
| | : | | | 1,590.35 |

If your credit card account appears on the Circle summary section of your statement, please note that your credit card balance is as of February 11, 1999. This balance will be reported on your upcoming statements until we have completed the transfer of your account to our new credit card servicing company. We are sorry for any inconvenience and we thank you for your understanding.

| CI | Case 1:05-cv-11765-DPV | V Document 16-3 | Filed 09/22/2006 Page 18 of 38 |
|-----|--|-----------------------|---|
| , | Before completing this worksheet, please be sure to adjust your checkbook register balance by • Adding any interest earned • Subtracting any fees or other charges | | Customer Service If you have any questions regarding your account or discover an error, call the numbe shown on the front of your statement or write to us at the following address: Citizens Bank Customer Service Center P.O. Box 42001 |
| 1 2 | Your current balance on this statement | \$ Current Balance | Providence, RI 02940-2001 Deposit Accounts are Non-Transferable Personal deposit accounts, such as CDs and savings accounts, cannot be transferred to |
| | List deposits which do not appear on this statement | | another person or to a corporate entity. In Case of Errors or Questions about your Personal Deposit Electronic Transfers or Loan Statements |
| | Date Amount Date Amount | | Electronic Transfers or Loan Statements If you think that your statement or receipt is wrong, or if you need more information about a transfer/transaction on your statement or receipt, call us at the number shown on the front of your statement or write us as soon as possible at the address above. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. You can call us, but you must also write to us to fully preserve your rights. |
| 3 | Subtotal by adding 1 and 2 | + s Total of 2 | In your letter, please give us the following information: your name and account number; the dollar amount of the suspected error; and a description of the suspected error or item in question, including an explanation o |
| • | List outstanding checks, transfers, or withdrawals that do not appear on this statement | Subtotal of 1 and 2 | Electronic Transfers We will investigate your question and correct any error promptly. If we take mor than 10 business days (10 calendar days in MA) to complete our investigation, w will credit your account for the amount in question so that you have use of the money during that time. |
| | Date/ Date/ Check No. Amount Check No. Amount | | Loan Statements You do not have to pay any amount in question while we are investigating it. However, you do have to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount in question. |
| | | | Finance Charge Calculations for Overdraft Line of Credit Accounts Based on Average Daily Balance Computation Method |
| | | | Calculating your Finance Charge We compute your finance charge by multiplying the Average Daily Balance of your account by the Daily Periodic Rate and then multiplying the result by the number of days in the billing cycle. |
| | | | Calculating your Average Daily Balance To get the average daily balance, we take the beginning balance of your account each day (which does not include any unpaid finance charges or fees), add any new Overdraft Line of Credit transactions as of the date of those transactions, and subtract any payments or credits. This gives us the daily balance. Then we add all the daily balances for the billing cycle together and divide the total by the number of days in the billing cycle. This gives us the average daily balance for your account. |
| | | \sim | Change of Address |
| 5 | Subtract 4 from 3. This should match your | Total of 4 | Please call the number shown on the front of your statement to notify us of a change of address. |
| | checkbook register balance | Total | Thank you for banking with Citizens Bank. |

Account Statement

1-800-922-9999

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Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

Beginning July 20, 2001 through August 17, 2001

| Checking | | |
|---|--|--|
| SUMMARY | · | DORIS H MENDES |
| Balance Calcu | lation | Citizens Circle Checking 113077-003-3 |
| Previous Bala Checks Withdrawals & Deposits & Add Current Baland | 2,274.49 - Fees 1,446.79 - ditions 4,144.26 + | 12347, 003 3 |
| TRANSAC | TION DETAILS | Previous Balance |
| | e is a break in check sequence | 232.52 |
| Check # 1166 1168* 1169 1176* 1177 1178 1179 1180 1203* 1204 1221* 1222 1224* 1225 1226 1227 1228 1229 1232* 1233 | Amount Date Item No. Check # Amount Date Item No. 20.00 07/20 22130202 1234 62.03 07/30 32802656 40.00 07/23 37407557 1236* 5.00 07/30 87830122 30.00 07/23 37407074 1237 150.00 08/01 42307334 90.00 08/09 40205552 1238 105.81 07/31 36112819 100.00 08/09 38425937 1239 39.66 07/30 21225094 60.00 07/30 42027117 1240 60.00 07/30 71826663 50.00 07/27 35506704 1241 50.00 08/03 40717824 30.00 07/27 35506704 1241 50.00 08/03 40717824 30.00 07/23 43732352 1243 14.28 08/06 73203597 30.00 07/23 43732352 1243 14.28 08/06 73203597 13.05 07/23 37504403 1244 60.00 08/14 80131163 80.00 07/27 35515305 1245 70.00 08/09 40204949 30.00 07/27 35515305 1245 70.00 08/09 40204949 30.00 07/27 35840037 1246 30.00 08/14 80131163 30.00 07/27 35840037 1246 30.00 08/13 40920811 1247 40.00 08/13 27327951 30.00 07/30 32800326 1248 20.00 08/10 40505578 60.00 08/13 4092081 1247 40.00 08/13 27327951 1249 100.00 07/30 87402998 1249 100.00 08/10 30933474 100.00 07/30 87406975 1250 30.00 08/10 40507239 96.00 08/07 70431178 1261* 5.00 08/09 30711616 100.00 08/13 27340682 | |
| | | Total Checks |
| Withdrawals & (| Fees | 2,274.49 |
| ATM/Pur chases | | |
| Date 07/23 07/26 07/26 07/27 07/30 17/30 18/01 18/06 18/06 18/07 18/08 18/07 18/08 18/08 18/09 18/10 18/10 | Amount Description 20.98 MMC Purchase - 041019 Filenes Baseme00005371 Dedham MA 91.90 MMC Purchase - 041117 Gap #2280 Dedham MA 40.75 ATM Withdrawal - 91096 594 Washington St Stoughton MA 60.00 ATM Withdrawal 60.75 ATM Withdrawal 60.00 ATM | |



1-800-922-9999

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Account Statement

Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

Beginning July 20, 2001 through August 17, 2001

Checking continued from previous page

Other Withdrawals

DORIS H MENDES

Date Item No. 07/27 88714644 08/07 91611115

Citizens Circle Checking 113077-003-3

Amount Description 350.00 Wells Fargo Checkpaymt 072601 1223 100.00 Ccb-Hunt 01216 Checkpaymt 071226 000000000001230

Fees

Date Item No. 08/17

Amount Description

17.50 Monthly Maintenance Fee (1)

Location Code

Deposits & Additions

91774448

1,446.79

Total Withdrawals & Fees

Other Additions

Date Item No. Amount Description 07/24 76335620 07/25 81724058 07/26 58035217 07/27 87033149 300.00 Deposit Deposit 120.00 385.24 Deutsches Altenh 99801 072601 016581618 566.60 Deposit 07/27 07/30 77540309 120.00 Deposit 71826351 50.00 Deposit 08/02 20253081 Deutsches Altenh 99801 080201 016581618 296.89 08/06 08/07 77612380 246.39 Deposit 80216502 450.00 08/09

Deposit 404.69 Deutsches Altenh 99801 080901 016581618 300.00 Deposit

08/13 08/14 77408217 500.00 Deposit 78122429

08/16 62998304 404.45 Deutsches Altenh 99801 081601 016581618

> Total Deposits & Additions 4,144.26

> > Current Balance

655.50

CITIZENS ATM LOCATIONS USED

Location Times Code Used

Location

CMJP20 001

Citizens Jamaica Plain 2, Jamaica Plns MA

CMXI 10 001

Citizens Centre St 1, West Roxbury MA

CMXI30 003 Citizens Centre St 3, West Roxbury MA

CMY010 002 West Roxbury, West Roxbury MA

| Ch | Case 1:05-cv-11765-DPV | V Document 16-3 | Filed 09/22/2006 | Page 22 of 38 | |
|----|---|---------------------|---|--|--|
| C. | . , | | Customer Service | | |
| ٠ | Before completing this worksheet, please be sure to adjust your checkbook register balance by | 9 | If you have any questions regarding your shown on the front of your statement or | account or discover an error, call the number | |
| 4 | Adding any interest earned Subtracting any fees or other charges | | Citizens Bank Customer Service Center P.O. Box 42001 Providence, RI 02940-2001 | one in coloning doubless. | |
| | Your current balance on this statement | \$ | Deposit Accounts are Non-Transferable | | |
| 2 | | Current Balance | | nd savings accounts, cannot be transferred to | |
| | List deposits which do not appear on this statement | | | ur Personal Deposit Electronic Transfers or | |
| | Date Amount Date Amount | | on the front of your statement or write us must hear from you no later than 60 days | ot is wrong, or if you need more information ement or receipt, call us at the number shown i as soon as possible at the address above. We after we sent you the first statement on which Il us, but you must also write to us to fully | |
| 3 | Subtotal by adding 1 and 2 | Total of 2 | In your letter, please give us the following information: your name and account number; the dollar amount of the suspected error; and a description of the suspected error or item in question, including an explanation why you believe there is an error or why you need more information. | | |
| 4 | List outstanding checks, transfers, or withdrawals that do not appear on this statement | Subtotal of 1 and 2 | than 10 business days (10 calendar day | correct any error promptly. If we take more s in MA) to complete our investigation, we in question so that you have use of the | |
| | Date/ Date/ Check No. Amount Check No. Amount | | Loan Statements You do not have to pay any amount in que you do have to pay the parts of your bill ti your question, we cannot report you as del amount in question. | stion while we are investigating it. However, hat are not in question. While we investigate inquent or take any action to collect the | |
| | | | Finance Charge Calculations for Overdraft Based on Average Daily Balance Computa | t Line of Credit Accounts tion Method | |
| | | | Calculating your Finance Charge We compute your finance charge by multipl account by the Daily Periodic Rate and ther days in the billing cycle. | ving the Average Daily Ralance of your | |
| | | | ments or credits. This gives us the daily bal | ance charges or fees), add any new Overdraft f those transactions, and subtract any pay- lance. Then we add all the daily balances for ial by the number of days in the billing cycle. | |
| | | _ | Change of Address | • | |
| 5 | Subtract 4 from 3. This should match your | Total of 4 | Please call the number shown on the front address. | of your statement to notify us of a change of | |
| | checkbook register balance | Total | Thank you for banking with Citizen | s Bank. | |
| | | | | | |

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XX Citizens Bank

Account Statement

1-800-922-9999

Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

4 OF 5

Beginning July 20, 2001 through August 17, 2001

| Overdraft Line of Cred | iit | | | — | |
|---|-----------------|---------------------------------------|--|--|--|
| SUMMARY | | | | | DORIS H MENDES |
| Balance Calculation | | | Balance | | Overdraft Line of Credit 113077-003-3 |
| Previous Balance Advances & Debits FINANCE CHARGE Payments & Credits | | 903.82 .00 + 12.30 + 60.00 - | Average Daily Balance Credit Limit Available Credit | 859.95 1,000.00 143.88 | |
| Current Balance | | 856.12 = | Interest | | |
| | | | ANNUAL PERCENTAGE RATE Daily Periodic Rate Days in Billing Cycle | 18.00% .04932% 29 | |
| | | | Payment | | |
| | | | Statement Beginning Date Statement Closing Date Past Due Amount Payment Due Date Minimum Payment Due | 07/20/01 08/17/01 .00 09/11/01 20.00 | |
| | | | | | Previous Balance |
| TRANSACTION | | I L S | , | | 903.82 |
| Advances & Other Debit | s | | | | |
| Date Item No. 08/17 | Amount 12.30 | Description Finance Char | ge` | | |
| | | , , | | | Total Advances & Debits + |
| Payments & Other Credit | ts | , · · | | | |
| Date Item No. 07/30 71 826353 | Amount 60.00 | Description Payment | | | |
| | , | | | | Total Payments & Credits |
| | -, | ₹. | | | 60.00 |
| | | * | | | Current Balance |
| | | | | | 856.12 |

| Case 1:05-cv-11765-DPW | V Document 16-3 | Filed 09/22/2006 Page 24 of 38 |
|--|-----------------|--|
| ecking Account Balance Worksheet | | Customer Service |
| Before completing this worksheet, please be sure to adjust your checkbook register balance by | | If you have any questions regarding your account or discover an error, call the number shown on the front of your statement or write to us at the following address: |
| Adding any interest earnedSubtracting any fees or other charges | | Citizens Bank Customer Service Center P.O. Box 42001 Providence, RI 02940-2001 |
| Your current balance on this statement | \$ | Deposit Accounts are Non-Transferable |
| List deposits which do not appear on | Current Balance | Personal deposit accounts, such as CDs and savings accounts, cannot be transferred to another person or to a corporate entity. |
| this statement | | In Case of Errors or Questions about your Personal Deposit Electronic Transfers or Loan Statements |
| Date Amount Date Amount | | Electronic Transfers or Loan Statements If you think that your statement or receipt is wrong, or if you need more information about a transfer/transaction on your statement or receipt, call us at the number shown on the front of your statement or write us as soon as possible at the address above. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. You can call us, but you must also write to us to fully preserve your rights. |
| Subtotal by adding 1 and 2 | total of 2 | In your letter, please give us the following information: • your name and account number; • the dollar amount of the suspected error; and • a description of the suspected error or item in question, including an explanation of why you believe there is an error or why you need more information. |
| List outstanding checks, transfers, or withdrawals that do not appear on this statement | | Electronic Transfers We will investigate your question and correct any error promptly. If we take more than 10 business days (10 calendar days in MA) to complete our investigation, we will credit your account for the amount in question so that you have use of the money during that time. |
| Date/ Date/ Check No. Amount Check No. Amount | | Loan Statements You do not have to pay any amount in question while we are investigating it. However, you do have to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount in question. |
| | | Finance Charge Calculations for Overdraft Line of Credit Accounts Based on Average Daily Balance Computation Method |
| | | Calculating your Finance Charge We compute your finance charge by multiplying the Average Daily Balance of your account by the Daily Periodic Rate and then multiplying the result by the number of days in the billing cycle. |
| | | Calculating your Average Daily Balance To get the average daily balance, we take the beginning balance of your account each day (which does not include any unpaid finance charges or fees), add any new Overdraft Line of Credit transactions as of the date of those transactions, and subtract any pay- ments or credits. This gives us the daily balance. Then we add all the daily balances for the billing cycle together and divide the total by the number of days in the billing cycle. This gives us the average daily balance for your account. |
| | | Change of Address |
| Subtract 4 from 3. This should match your | Total of 4 | Please call the number shown on the front of your statement to notify us of a change of address. |
| .zovera i 4 ilbili 3 ilbis shallid match valit - / | = 15 | |

Account Statement

1-800-922-9999

5 OF 5

Cali Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

Beginning July 20, 2001 through August 17, 2001

| | | | | | | *** **** ****** 1/, 2001 |
|---|---------------------|---------------------|------------------------------------|---|-------------------------------------|--|
| Savings | | <u> </u> | | | | |
| SUMMARY | | • | | | | DODIC H MENDEC |
| Balance Calculat | ion | | | Balance | | DORIS H MENDES Citizens Circle Savings 1152-625096 |
| Previous Balance Withdrawals & Fed Deposits & Addit | es | | 259.26 180.75 - | Average Daily Balance | 220.27 | |
| Interest Paid | 10112 | .00 + | | Interest | | |
| Current Balance | | | .22 + 78.73 = | Current Interest Rate Annual Percentage Yield Earned Number of Days Interest Earned Interest Earned Interest Paid this Year | 1.24% 1.24% 31 .23 5.17 | |
| | | | | | | Previous Balance |
| RANSACTI /ithdrawals & Fee | [ON ≥s | DETAI | LS | | | 259.2 |
| ATM/Pur chases | | | | | | |
| 8/08 | 8 20.75 ATM Without | awal - 91136 1665 1 | 1665 VFW Parkway West Roxbury MA | Location Code | | |
| 8/14 1 | | ATM Withdrawal | 1005 With Falkway West Roxbully MA | CMXI10 | | |
| | | | | | * * | Total Withdrawals & Fees |
| nterest | | | | | | 180.75 |
| ate Item No. B/17 | | Amount .22 | Description Interest | . • • • • • • • • • • • • • • • • • • • | | |
| | | | | | | Total Interest Paid |
| | | | | • | | .22 |
| | | | | • | | |
| | | . ; | | | | Current Balance |
| | | | - | | | 78.73 |

CITIZENS ATM LOCATIONS USED

Location Times Code Used CMXI10 001

Location.

Citizens Centre St 1, West Roxbury MA

| CI | Case 1:05-cv-11/65-DF recking Account Balance Worksheet | W Document 16-3 | Filed 09/22/2006 Page 26 of 38 |
|----|--|-----------------|--|
| | | , | Customer Service |
| ٠ | Before completing this worksheet, please be su to adjust your checkbook register balance by | ıre | If you have any questions regarding your account or discover an error, call the numbe shown on the front of your statement or write to us at the following address: |
| 1 | Adding any interest earned Subtracting any fees or other charges | | Citizens Bank Customer Service Center P.O. Box 42001 Providence, RI 02940-2001 |
| _1 | Your current balance on this statement | \$ | Deposit Accounts are Non-Transferable |
| 2 | List deposits which do not appear on | Current Balance | Personal deposit accounts, such as CDs and savings accounts, cannot be transferred to another person or to a corporate entity. |
| | this statement | | In Case of Errors or Questions about your Personal Deposit Electronic Transfers or Loan Statements |
| | Date Amount Date Amount | - | Electronic Transfers or Loan Statements If you think that your statement or receipt is wrong, or if you need more information about a transfer/transaction on your statement or receipt, call us at the number shown on the front of your statement or write us as soon as possible at the address above. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. You can call us, but you must also write to us to fully preserve your rights. |
| 3 | Subtotal by adding 1 and 2 | Total of 2 | In your letter, please give us the following information: • your name and account number; • the dollar amount of the suspected error; and • a description of the suspected error or item in question, including an explanation why you believe there is an error or why you need more information. |
| 4 | List outstanding checks, transfers, or withdrawals that do not appear on this statement | | Electronic Transfers We will investigate your question and correct any error promptly. If we take monthan 10 business days (10 calendar days in MA) to complete our investigation, will credit your account for the amount in question so that you have use of the money during that time. |
| | Date/ Date/ Check No. Amount Check No. Amount | | Loan Statements You do not have to pay any amount in question white we are investigating it. However, you do have to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount in question. |
| | | | Finance Charge Calculations for Overdraft Line of Credit Accounts Based on Average Daily Balance Computation Method |
| | | | Calculating your Finance Charge We compute your finance charge by multiplying the Average Daily Balance of your account by the Daily Periodic Rate and then multiplying the result by the number of days in the billing cycle. |
| | | | Colculating your Average Daily Balance To get the average daily balance, we take the beginning balance of your account each day (which does not include any unpaid finance charges or fees), add any new Overdraft Line of Credit transactions as of the date of those transactions, and subtract any pay- ments or credits. This gives us the daily balance. Then we add all the daily balances for the billing cycle together and divide the total by the number of days in the billing cycle. This gives us the average daily balance for your account. |
| | | | Change of Address |
| 5 | Subtract 4 from 3. This should match your | Total of 4 | Please call the number shown on the front of your statement to notify us of a change of address. |
| | checkbook register balance | Total | Thank you for banking with Citizens Bank. |

XX Citizens Bank

1-800-922-9999

 $\label{lem:call citizens' Phone Bank anytime for account information, current rates and answers to your questions.$

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Citizens Circle Account Statement

. 01 0

Beginning August 18, 2001 through September 20, 2001

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Summary Page 1 Checking Page 2 Overdraft Line Page 4 Savings Page 5

US059 BR796 31 1

DORIS H MENDES 171 BRIDGE ST DEDHAM MA 02026

| izens Circle Summary | | | | |
|---|--|---------------------------|---------------------------|--|
| ount | Account Number | Balance Last Statement | Balance This Statement | DORIS H MENDES Citizens Circle Checking |
| POSIT BALANCE | | | ·== | 113077-003-3 |
| ecking izens Circle Checking | 113077-003-3 | 655 50 | : | |
| - | 1150//-005-5 | 655.50 | 353.47 | |
| v i n g s Izens Circle Savings Izens Circle Passbook | 1152-625096 1152-770126 | 78.73 .00 | 867.50 2,299.14 | |
| | | | | Total Deposit Balance |
| | | • | | 3,520.11 |
| AN BALANCE draft Line of Credit | 113077-003-3 | 856.12 | 947 . 44 | , |
| | | | | Total Loan Balance |
| | | • | | 947.44 |
| age monthly combined balance to average monthly combined balan | waive monthly fee is ce this statement peri | od is | 5,000.00 3,058.36 | Total Relationship Balance |
| age monthly combined balance to average monthly combined balan | waive monthly fee is ce this statement peri | od is | | Total Rela |

| ~ I. | | | 11765-DPW | Document 16-3 | Filed 09/22/2006 | Page 28 of 38 |
|------|---|--------------------|----------------|---|---|--|
| .ne | ecking Account Balar | ice Workshe | et) | | Customer Service | |
| • | Before completing to adjust your check | | | | If you have any questions regarding your shown on the front of your statement or w | account or discover an error, call the numbe rrite to us at the following address: |
| 4 | Adding any intere Subtracting any fe | st earned | - | | Citizens Bank Customer Service Center P.O. Box 42001 Providence, RI 02940-2001 | , |
| 1 | Your current balance | e on this sta | tement \$ | | Deposit Accounts are Non-Transferable | |
| 2 | List deposits which | | | Current Balance | | savings accounts, cannot be transferred to |
| | this statement | по пот арре | ar on | | In Case of Errors or Questions about you Loan Statements | r Personal Deposit Electronic Transfers or |
| | Date Amount | Date | Amount | | about a transfer/transaction on your stater on the front of your statement or write us | is wrong, or if you need more information ment or receipt, call us at the number show as soon as possible at the address above. W fter we sent you the first statement on whic lus, but you must also write to us to fully |
| 3 | Subtotal by adding | 1 and 2 | | Total of 2 | In your letter, please give us the follow • your name and account number; • the dollar amount of the suspected e • a description of the suspected error or is why you believe there is an error or is | rror; and tem in question, including an explanation o |
| + | List outstanding checks, transfers, or withdrawals that do not appear on this statement | | | Subtotal of 1 and 2 | Electronic Transfers We will investigate your question and cotthan 10 business days (10 calendar days will credit your account for the amount money during that time. | in MA) to complete our investigation, w |
| | Date/ Check No. Amount | Date/ Check No. | Amount | | Loan Statements You do not have to pay any amount in ques you do have to pay the parts of your bill th your question, we cannot report you as deli amount in question. | at are not in guestion. While we investigate |
| | | | | | Finance Charge Calculations for Overdraft Based on Average Daily Balance Computat | Line of Credit Accounts ion Method |
| | | | | Calculating your Finance Charge We compute your finance charge by multiply account by the Daily Periodic Rate and then days in the billing cycle. | ring the Average Daily Balance of your | |
| | | | | | Calculating your Average Daily Balance To get the average daily balance, we take th day (which does not include any unpaid fina Line of Credit transactions as of the date of ments or credits. This gives us the daily bala the billing cycle together and divide the tota This gives us the average daily balance for y | ince charges or fees), add any new Overdrafi those transactions, and subtract any pay- ince. Then we add all the daily balances for il by the number of days in the billing cycle. |
| | | | $\overline{}$ | | Change of Address | |
|) | Subtract 4 from 3. TI | hic chould = | | Total of 4 | Please call the number shown on the front o address. | f your statement to notify us of a change o |
| | checkbook register b | | accii your (=) | Total | Thank you for banking with Citizens | : Bank |

XX Citizens Bank

Account Statement

1-800-922-9999

2 OF 6

Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

Beginning August 18, 2001 through September 20, 2001

| Checking | | |
|---|---|--|
| SUMMARY | | DORIS H MENDES |
| Balance Calcul | lation | Citizens Circle Checking 113077-003-3 |
| Previous Balan Checks Withdrawals & Deposits & Add Current Balanc | 2,687.79 - Fees 884.19 - Ittions 3 269 05 + | |
| TRANSAC | TION DETAILS | Previous Balance |
| | e is a break in check sequence | 655.50 |
| Check # 1205 1206 1208* 1209 1210 1211 1212 1213 1214 1215 1216 1217 1218 1219 1220 1252* | Amount Date Item No. Check # Amount Date Item No. 60.00 09/10 81900383 1253 25.00 08/27 83032528 100.00 09/17 26500747 1254 50.00 08/22 71534407 30.00 08/30 30118706 1256* 6.77 09/17 26836581 90.00 08/30 30142170 1257 100.00 09/95 80126293 15.00 08/31 81828837 1260* 25.00 09/17 10805303 60.00 09/04 40912255 1501* 500.00 08/28 73218657 50.00 08/30 30154436 1502 35.00 09/04 76614716 45.00 08/31 30203756 1503 35.00 09/04 77614716 45.00 08/31 81810260 1504 30.30 09/06 77002580 70.00 08/31 30313842 1505 359.00 09/10 20310769 | |
| | | Total Checks |
| Withdrawals & 1 | Fees | 2,687.79 |
| ATM/Pur chases | | |
| Date 08/22 08/23 08/23 | Amount Description Location 15.55 Point Of Sale Debit - 000200 Sssc Dedham MA 20.75 ATM Withdrawal - 91135 1230 VFW Pkwy W Roxbury MA 18.84 MMC Purchase - 054186 Friendly Restaurant #2 Dedham MA | |
| 08 ['] /24 08/27 | 20.00 ATM Withdrawał 33.91 MMC Purchase - 041019 Office Max 00001289 Dedham MA | |
| 09/04 09/04 09/07 | 200.00 AIM Withdrawal CMY010 40.00 ATM Withdrawal CMXI30 38.14 Point Of Sale Debit - 000200 Sssc Dedbam MA | |
| 09/10 09/10 09/14 | 120.00 ARM Withdrawal 100.00 ATM Withdrawal 29.78 Point Of Sale Debit - 002010 Cns CVS Pharmacy Ing31666 W Roy | |
| 09/17 09/17 | 40.90 POINT Of Sale Debit - 044704 Sssc W Roxbury MA 20.00 ATM Withdrawal CMYT30 | |
| 09/17 09/19 | 2.82 Point Of Sale Debit - 044704 Sssc W Roxbury MA 20.00 ATM Withdrawal CMXI30 | |
| | UMI30 | |

Amount Description
100.00 Ccb-Hunt 01242 Checkpaymt 069719 000000000001258
20.00 Overdraft Line Payment

Other Withdrawals

Item No.

36366244

Date

08/31 09/11

| | | Case | .UJ-UV- | ישט-1765 | VV DOC | ument 16-3 | Filed 09/22/2006 Page 30 of 38 |
|-----|---|---|--------------------|-----------------------------------|--|-----------------|--|
| une | cking Acc | ount Balanc | e Workshe | et ,) | | | Customer Service |
| - | | | | , please be sure or balance by | 2 | | If you have any questions regarding your account or discover an error, call the number shown on the front of your statement or write to us at the following address: |
| • | Adding | any interest ting any fee | earned | - | | | Citizens Bank Customer Service Center P.O. Box 42001 Providence, RI 02940-2001 |
| | Your curr | Your current balance on this statement List deposits which do not appear on | | | <u>\$</u> | | Deposit Accounts are Non-Transferable |
|) | | | | | | Current Balance | Personal deposit accounts, such as CDs and savings accounts, cannot be transferred to another person or to a corporate entity. |
| | this state | | о посарреа | ii on | | | In Case of Errors or Questions about your Personal Deposit Electronic Transfers or Loan Statements |
| | Date | Amount | Date | Amount | | | Electronic Transfers or Loan Statements If you think that your statement or receipt is wrong, or if you need more information about a transfer/transaction on your statement or receipt, call us at the number shown on the front of your statement or write us as soon as possible at the address above. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. You can call us, but you must also write to us to fully preserve your rights. |
| | Subtotal I | by adding 1 | and 2 | | + <u>s</u> | Total of 2 | In your letter, please give us the following information: your name and account number; the dollar amount of the suspected error; and a description of the suspected error or item in question, including an explanation of why you believe there is an error or why you need more information. |
| | List outstanding checks, transfers, or withdrawals that do not appear on this statement | | | | Electronic Transfers We will investigate your question and correct any error promptly. If we take more than 10 business days (10 calendar days in MA) to complete our investigation, we will credit your account for the amount in question so that you have use of the money during that time. | | |
| | Date/ Check No. | Amount | Date/ Check No. | Amount | | | Loan Statements You do not have to pay any amount in question while we are investigating it. However, you do have to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount in question. |
| | | | | | | | Finance Charge Calculations for Overdraft Line of Credit Accounts Based on Average Daily Balance Computation Method |
| - | | | | | | | Colculating your Finance Charge We compute your finance charge by multiplying the Average Daily Balance of your account by the Daily Periodic Rate and then multiplying the result by the number of days in the billing cycle. |
| - | | | | | | | Colculating your Average Daily Balance To get the average daily balance, we take the beginning balance of your account each day (which does not include any unpaid finance charges or fees), add any new Overdraft Line of Credit transactions as of the date of those transactions, and subtract any pay- ments or credits. This gives us the daily balance. Then we add all the daily balances for the billing cycle together and divide the total by the number of days in the billing cycle. This gives us the average daily balance for your account. |
| | | | | | \bigcirc | | Change of Address |
| | | | | | <u></u> | Total of 4 | Please call the number shown on the front of your statement to notify us of a change of address. |
| | C., Land | from 3. Thi | | | | | |

Citizens Bank

1-800-922-9999

3 OF

Account Statement

Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

Beginning August 18, 2001 through September 20, 2001

Checking continued from previous page

Fees

Item No.

Date 09/11 09/20 Amount Description 26.00 Overdraft Fee (1)

17.50 Monthly Maintenance Fee (1)

Deutsches Altenh 99801 082301 016581618

DORIS H MENDES

Location Code

Citizens Circle Checking 113077-003-3

Total Withdrawals & Fees

884.19

Deposits & Additions

MTA

Date 09/11

Amount Description 50.00 ATM Deposit

Location Code CMY010

Other Additions

Amount Description Date Item No. 08/23 34280943 300.51 08/30 05513100 253, 15 08/31 71338493 09/05 09/06 09/06 87408752 76801218 09/11 86608256 09/13 48379915

Deutsches Altenh 99801 083001 016581618 447.64 96.45 Deposit Overdraft Line Transfer Deutsches Altenh 99801 090601 016581618 408.29 240.00 Deposit 280.55 Deposit 478.20 Deutsches Altenh 99801 091301 016581618 09/17 76219390 100.00 Deposit 200.00 09/18 77701094 Telephone Transfer From Savings 1152625096 09/20 10698008 415.16 Deutsches Altenh 99801 092001 016581618

Total Deposits & Additions 3,269.95

Current Balance

353.47

CITIZENS ATM LOCATIONS USED

Location Times Code Used CMUL 10 001

Location

Citizens Dedham, Dedham MA

CMXI20 001

Citizens Centre St 2, West Roxbury MA

CMXI30 004

Citizens Centre St 3, West Roxbury MA

CMY010

002

West Roxbury, West Roxbury MA

Line of Credit transactions as of the date of those transactions, and subtract any payments or credits. This gives us the daily balance. Then we add all the daily balances for the billing cycle together and divide the total by the number of days in the billing cycle. This gives us the average daily balance for your account. Total of 4

Subtract 4 from 3. This should match your

checkbook register balance

Please call the number shown on the front of your statement to notify us of a change of

Thank you for banking with Citizens Bank.

Citizens Bank

1-800-922-9999

Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

Account Statement

4 OF 6

Beginning August 18, 2001 through September 20, 2001

| Overdraft Line of Cre | | <u> </u> | | |
|---|--|--|--|--|
| SUMMARY | | | | DORIS H MENDES |
| Balance Calculation | | Balance | | Overdraft Line of Credit 113077-003-3 |
| Previous Balance Advances & Debits FINANCE CHARGE Payments & Credits | 856.12 96.45 + 14.87 + 20.00 - | Credit Limit Available Credit | 889.63 1,000.00 52.56 | |
| Current Balance | 947.44 = | | | |
| | | ANNUAL PERCENTAGE RATE Daily Periodic Rate Days in Billing Cycle | 18.00% .04932% 32 | |
| | | Payment Payment | • | |
| | | Statement Beginning Date Statement Closing Date Past Due Amount Payment Due Date Minimum Payment Due | 08/18/01 09/20/01 .00 10/15/01 20.00 | |
| TRANSACTION | DETATIS | | • | Previous Balance |
| Advances & Other Debit | | | , · · | 856.1 |
| Date Item No. 09/05 09/20 | Amount Description 96.45 Transfer To 14.87 Finance Cha | Checking . | · | |
| | | | | Total Advances & Debits |
| Payments & Other Credi | ts | | | 111.32 |
| Date Item No. 09/11 | Amount Description 20,00 Payment Fro | m Checking | | |
| | , | J | | Total Payments & Credits |
| | | | | 20.00 |
| | | | | Current Balance |

947.44

Subtract 4 from 3. This should match your checkbook register balance

Total of 4

Thank you for banking with Citizens Bank,

Account Statement

1-800-922-9999

Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

5 OF 6

Beginning August 18, 2001 through September 20, 2001

| | | | | | em oddu pehremper 50, 5001 |
|---|----------------------------------|---------------------------------|---|---|--|
| Savings | | - | | | ************************************** |
| SUMMARY | | | | | DORIS H MENDES |
| Balance Calculation | | | Balance | | Citizens Circle Savings 1152-625096 |
| Previous Balance Withdrawals & Fees Deposits & Additions Interest Paid | | 78.73 285.00 - 1,073.57 + | Average Daily Balance Interest | 172.77 | |
| Current Balance | | .20 + 867.50 = | Current Interest Rate Annual Percentage Yield Earn Number of Days Interest Earn Interest Earned Interest Paid this Year | 1.24% ed 1.26% ed 32 .19 5.37 | Previous Balance |
| TRANSACTION Withdrawals & Fees | DETA | ILS | | 7 | 78.7: |
| ATM/Purchases | | | | | 76.7. |
| Date Amount 60.00 | Descript AIM With AIM With | drawat | | Location Code CMXI20 CMJP20 | |
| Other Withdrawals | | | | | |
| Date Item No. 09/18 77700001 | Amount 200.00 | Description Telephone Tr | ansfer To Checking 1130770033 | | |
| Fees | | | | | |
| Date Item No. 09/20 | Amount 5.00 | Description Monthly Main | tenance Fee (1) | Location Code | |
| | | • | ÷ • | | Total Withdrawals & Fees |
| Deposits & Additions | - | | | | 285.00 |
| Other Additions | | : | | | |
| Date Item No. 09/17 81830824 | Amoùnt 1,073.57 | Descriptión Deposit | | | |
| | | | | | Total Deposits & Additions |
| Interest | | | | | 1,073.57 |
| Date Item No. 09/20 | Amount .20 | Description Interest | | | |
| | | | | | Total Interest Paid |
| | | | | | .20 |
| | | | | | Current Balance |
| | | | | | 867.50 |
| | | | | | |

Document 16-3 Filed 09/22/2006 Page 36 of 38 Case 1:05-cv-11765-DPW **Checking Account Balance Worksheet Customer Service** Before completing this worksheet, please be sure If you have any questions regarding your account or discover an error, call the number to adjust your checkbook register balance by shown on the front of your statement or write to us at the following address: Citizens Bank Adding any interest earned Customer Service Center • Subtracting any fees or other charges P.O. Box 42001 Providence, RI 02940-2001 Your current balance on this statement Deposit Accounts are Non-Transferable Current Balance Personal deposit accounts, such as CDs and savings accounts, cannot be transferred to another person or to a corporate entity. List deposits which do not appear on In Case of Errors or Questions about your Personal Deposit Electronic Transfers or this statement Loan Statements Electronic Transfers or Loan Statements Date If you think that your statement or receipt is wrong, or if you need more information Amount about a transfer/transaction on your statement or receipt, call us at the number shown on the front of your statement or write us as soon as possible at the address above. We must hear from you no later than 60 days after we sent you the first statement on which the error or problem appeared. You can call us, but you must also write to us to fully preserve your rights. In your letter, please give us the following information: your name and account number; the dollar amount of the suspected error; and Total of 2 a description of the suspected error or item in question, including an explanation of Subtotal by adding 1 and 2 why you believe there is an error or why you need more information. Subtotal of 1 and 2 Electronic Transfers We will investigate your question and correct any error promptly. If we take more List outstanding checks, transfers, or than 10 business days (10 calendar days in MA) to complete our investigation, we withdrawals that do not appear on this will credit your account for the amount in question so that you have use of the statement money during that time. Loan Statements Date/ Date You do not have to pay any amount in question while we are investigating it. However, Check No. Amount Check No. Amount you do have to pay the parts of your bill that are not in question. While we investigate your question, we cannot report you as delinquent or take any action to collect the amount in question. Finance Charge Calculations for Overdraft Line of Credit Accounts Based on Average Daily Balance Computation Method Calculating your Finance Charge We compute your finance charge by multiplying the Average Daily Balance of your account by the Daily Periodic Rate and then multiplying the result by the number of days in the billing cycle.

Calculating your Average Daily Balance

Change of Address

Total of 4

Total

Subtract 4 from 3. This should match your

checkbook register balance

This gives us the average daily balance for your account.

Thank you for banking with Citizens Bank.

To get the average daily balance, we take the beginning balance of your account each day (which does not include any unpaid finance charges or fees), add any new Overdraft Line of Credit transactions as of the date of those transactions, and subtract any payments or credits. This gives us the daily balance. Then we add all the daily balances for the billing cycle together and divide the total by the number of days in the billing cycle.

Please call the number shown on the front of your statement to notify us of a change of



Account Statement

1-800-922-9999

6 OF 6

Call Citizens' PhoneBank anytime for account information, current rates and answers to your questions.

Beginning August 18, 2001 through September 20, 2001

Savings continued from previous page

CITIZENS ATM LOCATIONS USED

DORIS H MENDES Citizens Circle Savings

1152-625096

Location Times Code CMJP20 Used

Location

001

Citizens Jamaica Plain 2, Jamaica Plns MA

CMXI20 001 Citizens Centre St 2, West Roxbury MA

| Ch | Case 1:05-cv-11765-DPV ecking Account Balance Worksheet | W Document 16-3 | Filed 09/22/2006 Page 38 of 38 |
|----|---|-----------------|--|
| | ;=- · | | Customer Service |
| | Before completing this worksheet, please be sur to adjust your checkbook register balance by | re | If you have any questions regarding your account or discover an error, call the numb shown on the front of your statement or write to us at the following address: |
| | Adding any interest earned | | Citizens Bank |
| 4 | Subtracting any fees or other charges | | Customer Service Center P.O. Box 42001 Providence, RI 02940-2001 |
| Ţ | Your current balance on this statement | \$ | Deposit Accounts are Non-Transferable |
| 2 | List deposits which do not appear on | Current Balance | Personal deposit accounts, such as CDs and savings accounts, cannot be transferred to another person or to a corporate entity. |
| _ | this statement | | In Case of Errors or Questions about your Personal Deposit Electronic Transfers or Loan Statements |
| | Date Amount Date Amount | - | Electronic Transfers or Loan Statements If you think that your statement or receipt is wrong, or if you need more information about a transfer/transaction on your statement or receipt, call us at the number show on the front of your statement or write us as soon as possible at the address above. Wrongs the front you no later than 60 days after we sent you the first statement on whithe error or problem appeared. You can call us, but you must also write to us to fully preserve your rights. |
| 3 | Subtotal by adding 1 and 2 | | In your letter, please give us the following information: your name and account number; the dollar amount of the suspected error; and a description of the suspected error or item in question, including an explanation why you believe there is an error or why you need more information. |
| 4 | List outstanding checks, transfers, or withdrawals that do not appear on this statement | | Electronic Transfers We will investigate your question and correct any error promptly. If we take mo than 10 business days (10 calendar days in MA) to complete our investigation, will credit your account for the amount in question so that you have use of the money during that time. |
| | Date/ Date/ Check No. Amount Check No. Amount | | Loan Statements You do not have to pay any amount in question while we are investigating it. However you do have to pay the parts of your bill that are not in question. While we investigat your question, we cannot report you as delinquent or take any action to collect the amount in question. |
| | | | Finance Charge Calculations for Overdraft Line of Credit Accounts Based on Average Daily Balance Computation Method |
| | | | Calculating your Finance Charge We compute your finance charge by multiplying the Average Daily Balance of your account by the Daily Periodic Rate and then multiplying the result by the number of days in the billing cycle. |
| | | | Calculating your Average Daily Balance To get the average daily balance, we take the beginning balance of your account each day (which does not include any unpaid finance charges or fees), add any new Overdraf Line of Credit transactions as of the date of those transactions, and subtract any pay- ments or credits. This gives us the daily balance. Then we add all the daily balances for the billing cycle together and divide the total by the number of days in the billing cycle This gives us the average daily balance for your account. |
| | | | Change of Address |
| 5 | Subtract 4 from 3. This should match your | Total of 4 | Please call the number shown on the front of your statement to notify us of a change of address. $\label{eq:call}$ |
| | checkbook register balance | Total | Thank you for banking with Citizens Bank |

09/22/2006 15:59 IFAX CANON27@foley.com

 \rightarrow P. Ast1

☑ 001/012

Exhibit H

Case 1:05-cv-11765-DPW

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Page 2 of 12

UNITED STATES DISTRICT COURT DISTRICT OF MASSACHUSETTS

| ANTHONY MENDES And DORIS MENDES, | |)) Civil Action No. 05CV11765DPW |
|-------------------------------------|-------------|-----------------------------------|
| | Plaintiffs, |) |
| v. | |) |
| CENDANT MORTGAGE, | |) |
| | Defendant. |)) |

ANTHONY MENDES' RESPONSES TO **DEFENDANT'S FIRST SET OF INTERROGATORIES**

Pursuant to Federal Rule of Civil Procedure 33, Plaintiff, Anthony Mendes, hereby responds to Defendant's First Set of Interrogatories.

DEFINITIONS AND OBJECTIONS

"Mendes" means Anthony and Doris Mendes, their attorneys and persons acting at their direction or on their behalf.

"Cendant" means Cendant Mortgage, its predecessors, successors, affiliates, agents, servants, employees, attorneys and persons acting at its direction or on its behalf.

RESPONSES

INTERROGATORY NO. 1

Please state the name, home and business address, and home and business telephone number, of the person answering these interrogatories, and whether the person answering these interrogatories has complied with all of the instructions set forth above. If the person answering has not fully complied with any instruction, please identify the instruction and how the person answering has failed to comply therewith.

Filed 09/22/2006 Page 3 of 12

☑ 003/012

INTERROGATORY 1 RESPONSE

Anthony Mendes

INTERROGATORY NO. 2

For each expert whom you expect to call as a witness at trial, please state:

- the name and business and home address of the expert; a.
- b. state the subject matter on which the expert is expected to testify, including the substance of the facts, opinions and conclusions to which the expert is expected to testify at trial, and a summary of the grounds for each opinion and conclusion;
- state the profession, occupation, or field in which you claim the witness is an c. expert; provide a summary of the expert's qualifications, including educational background, specialized training or experience, organizational memberships, past and present positions, and the name and address of the employer for each position; and identify all publications, papers, speeches, technical writings or other documents authored or edited by the expert;
- identify any proceedings including depositions, trials, hearings, agency or other d. proceedings, at which the expert has testified or submitted comments, whether orally, in writing, or both, including the issues involved and the substance of the expert's testimony or comments;
- identify all reports, memoranda, documents or other materials reviewed, e. considered or relied on by the expert in reaching each opinion or conclusion;
- f. identify all reports, memoranda, notes, or documents of any kind prepared in connection with this litigation by, for, or under the direction or supervision of any witness whom you expect to call as an expert at trial, and identify any person in addition to such expert who participated in the preparation of such reports, memoranda, notes, or documents.

☑ 004/012

INTERROGATORY 2 RESPONSE

Anthony Mendes has not yet selected any experts.

INTERROGATORY NO. 3

State the name, and business and home address and telephone number, of each person with knowledge (whether first hand or otherwise), or likely to have knowledge (whether first hand or otherwise), of the facts or circumstances raised by the pleadings filed in this action. For each such person, state with particularity what facts you anticipate such person to know, and your reasons for believing the person to have such knowledge or information.

<u>INTERROGATORY 3 RESPONSE</u>

Greg Abbott - knowledge as to discussions and potential sale.

Anthony and Doris Mendes - knowledge as to discussions and potential sale.

Cendant employees named in defendant's initial disclosures - knowledge as to discussions and potential sale.

Anthony Mendes reserves the right to supplement this response.

<u>INTERROGATORY NO.</u> 4

Please identify all communications between Mendes and Cendant Mortgage concerning the allegations in the Complaint or the property located at 1-3 Chilson Street, Mansfield, Massachusetts (the "Property").

INTERROGATORY 4 RESPONSE

Anthony Mendes states that various written communication are evidenced in the documents that he produced. In addition, he spoke with a Cendant employee concerning the application for the loan. Further communications may be more fully addressed in the deposition of Ms. Mendes.

Filed 09/22/2006

☑ 005/012

INTERROGATORY NO. 5

Please identify all communications between Anthony Mendes and any real estate broker concerning the allegations in the Complaint or the Property.

INTERROGATORY 5 RESPONSE

Mr. Mendes had communications with real estate brokers concerning the sale of the property and the loan to be made by Cendant. These and any other communication may be more fully addressed in the deposition of Mr. Mendes.

INTERROGATORY NO. 6

Please identify any contracts, including conditional or unconditional loan commitments, that you had with Cendant Mortgage concerning the Property. Please include in your answer as complete a description as possible of the terms of the contract.

INTERROGATORY 6 RESPONSE

Anthony Mendes refers Cendant to the documents produced by him and Doris Mendes. Anthony Mendes also states that Cendant agreed to provide a mortgage loan to him and his wife. In reliance on that agreement, Mr. and Mrs. Mendes executed a purchase and sale agreement and did not seek financing from any other entity.

INTERROGATORY NO. 7

If you contend that Cendant Mortgage made an unconditional commitment to make you a loan to purchase the Property, State the Basis for this contention.

INTERROGATORY 7 RESPONSE

Please see Response to Interrogatory 6.

Page 6 of 12

Case 1:05-cv-11765-DPW

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INTERROGATORY NO. 8

If you contend that PHH Mortgage breached any contract or commitment identified in your answers to Interrogatory numbers 6 or 7, State the Basis for this contention.

INTERROGATORY 8 RESPONSE

Cendant breached its agreement by failing to provide a mortgage loan.

INTERROGATORY NO. 9

If you contend that all conditions of any Final Commitment that Cendant Mortgage made to you were fulfilled, State the Basis for this contention.

INTERROGATORY 9 RESPONSE

Anthony Mendes objects to this interrogatory on the ground that it is without foundation. Cendant agreed to provide him and his wife with a mortgage loan. None of the information allegedly requested in the "Final Commitment" altered that agreement.

INTERROGATORY NO. 10

If you contend that Cendant Mortgage made any false statements of material fact to you, State the Basis for this contention.

<u>INTERROGATORY 10 RESPONSE</u>

Mr. Mendes states that Cendant indicated that it would provide Mr. and Mrs. Mendes with a mortgage loan.

INTERROGATORY NO. 11

If you contend that you relied on any false statement that Cendant Mortgage made to you, State the Basis for this contention.

INTERROGATORY 11 RESPONSE

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Mr. and Mrs. Mendes relied on Cendant's contention by locating and agreeing to purchase a home, by agreeing to pay Cendant the fees associated with closing a loan, and by not seeking assistance from any other lender as to approval for a mortgage commitment.

INTERROGATORY NO. 12

State the Basis for the allegations in paragraph 4 of the Complaint that "Cendant directed Mr. and Mrs. Mendes to apply for an FHA loan. Mr. and Mrs. Mendes did so only because Cendant directed them to do so."

INTERROGATORY 12 RESPONSE

Mr. Mendes directs Cendant to the loan application and Cendant's agreement which indicates that he and his wife would receive an FHA loan. Cendant sought an FHA loan without explaining its parameters and without any discussion with Mr. and Mrs. Mendes.

INTERROGATORY NO. 13

State the Basis for the allegations in paragraph 8 of the Complaint that "The rental amounts [for the Property] that [you] would have received amounted to more than \$1,500 per month."

INTERROGATORY 13 RESPONSE

Mr. and Mrs. Mendes did not need to satisfy this requirement based on Cendant's representations. Even if applicable, however, Mr. and Mrs. Mendes could have received rents in excess of \$2,300. Cendant also now claims that the rents which it set forth in the loan application would not be sufficient even though it had previously approved Mr. and Mrs. Mendes for an FHA loan based on the receipt of such rents.

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INTERROGATORY NO. 14

State the Basis for the allegations in paragraph 14 of the Complaint that "FHA requirements did not require the rents even to exist, never mind be higher."

INTERROGATORY 14 RESPONSE

Mr. Mendes objects to this interrogatory on the ground that it calls for a legal conclusion. INTERROGATORY NO. 15

State the Basis for the allegations in paragraph 15 of the Complaint that "Mr. and Mrs. Mendes generated sufficient income through employment to qualify for the mortgage." Please specify in your answer the type of mortgage that you are referencing in paragraph 15 of the Complaint, i.e., an FHA mortgage or some other type of mortgage.

INTERROGATORY 15 RESPONSE

Mrs. Mendes directs Cendant to the loan application and Cendant's agreement that Mr. and Mrs. Mendes would receive a mortgage loan. Mr. and Mrs. Mendes also obtained based on this income a second loan as to a second property after the proposed sale of the Chilson Road property failed.

INTERROGATORY NO. 16

State the Basis for the allegations in paragraph 22 of the Complaint that "The addition of rental income to be received by Mr. and Mrs. Mendes to the home Located at 1-3 Chilson Street would have provided additional income which would have further enabled their ability to pay the \$297,000 mortgage on the Chilson Street property."

INTERROGATORY 16 RESPONSE

Please see response to Interrogatory 13.

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INTERROGATORY NO. 17

State the Basis for the allegations in paragraph 27 of the Complaint that "Cendant agreed to provide Mr. and Mrs. Mendes with \$307,545 in financing to purchase a home."

INTERROGATORY 17 RESPONSE

Mrs. Mendes directs Cendant to its correspondence indicating that it would provide Mr. and Mrs. Mendes a mortgage loan.

INTERROGATORY NO. 18

State the Basis for the allegations in paragraph 28 of the Complaint that "Cendant breached that agreement by refusing to provide the insurance" [sic].

INTERROGATORY 18 RESPONSE

INTERROGATORY 19 RESPONSE

Mrs. Mendes states that insurance should be changed to mortgage loan. Cendant failed to provide a mortgage loan.

INTERROGATORY NO. 19

State the Basis for the allegations in paragraph 37 of the Complaint that "Cendant committed unfair and deceptive acts in violation of Section 2 of Mass. Gen. Laws Chapter 93A."

Cendant agreed to provide Mr. and Mrs. Mendes with a mortgage loan. Cendant knew that Mr. and Mrs. Mendes would not therefore seek mortgage approval from another loan company. Cendant also told Mr. and Mrs. Mendes to execute a purchase and sale agreement. Cendant then understood that it would not provide the loan. As a result, Mr. and Mrs. Mendes lost the opportunity to purchase the property located on Chilson Street and lost the opportunity to obtain alternative financing for the purchase.

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INTERROGATORY NO. 20

State the Basis for the allegations in paragraph 39 of the Complaint that "Cendant's actions were willful."

INTERROGATORY 20 RESPONSE

Anthony Mendes states that several examples of willful conduct include: Cendant intended to breach its agreement; Cendant knew that it would or could breach its agreement at the time it agreed to provide a mortgage loan to Mr. and Mrs. Mendes; Cendant breached its agreement when it knew that Mr. and Mrs. Mendes would lose the opportunity to purchase the property located on Chilson Street; Cendant failed to locate a second loan to facilitate Mr. and Mrs. Mendes purchasing of the property located on Chilson Street; Cendant instructed Mr. and Mrs. Mendes to execute a purchase and sale agreement but failed to inform them beforehand that Cendant would not provide such a loan based on the information submitted and; Cendant failed to provide Mr. and Mrs. Mendes with a loan even though the data in the application indicated that they qualified for such a loan.

INTERROGATORY NO. 21

For each item of damages that you claim, please state with as much detail as you can:

- (a) A full description of the item of damage;
- The amount of each item of damage; (b)
- (c) The components, if any, of each item of damage; and
- How you calculate each component or item of damage. (d)

INTERROGATORY 21 RESPONSE

(a) Lost rental income and lost appreciation as to the property located on Chilson Street;

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- (b) (1) Lost rental amounts of more than \$200,000. This amount will be further refined based on the consideration of additional facts. Mr. and Mrs. Mendes will supplement this response;
 - (2) Loss as to valuation of property (more than \$200,000).
 - (c) See (b).
 - (d) See (b).

<u>INTERROGATORY NO. 22</u>

Please state the date on which you initially agreed to purchase the Property, and state the date(s) to which the closing was rescheduled and the reason for the rescheduled date(s).

INTERROGATORY 22 RESPONSE

Please see acceptance of offer to purchase, purchase and sale agreement, and relevant correspondence produced by Mr. and Mrs. Mendes.

<u>INTERROGATORY</u> NO. 23

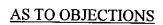
Please describe in as complete detail as possible your home at 895 School Street, Mansfield, Massachusetts, including the rooms in the house, the square footage of each room, and the square footage of the lot.

INTERROGATORY 23 RESPONSE

The home located at 895 School Street is a one family home. It does not generage any rent. The square footage of the lot is approximately 41,395 square feet. The home's square footage is approximately 1,392 square feet.

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Signed under the penalties of perjury.



ANTHONY AND ANTHONY MENDES,

By their attorney,

Christopher J. Trombetta, BBO# 556923

Law Office of Christopher J. Trombetta

310 North Main Street, Suite 6

Mansfield, Massachusetts 02048

(508) 339-5900

Dated: March &, 2006

CERTIFICATE OF SERVICE

I, Christopher J. Trombetta, do hereby certify that on March 2006 a copy of the foregoing document has been served via first class mail on opposing counsel in this action.

Christopher J. Trombetta

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図 001/011

UNITED STATES DISTRICT COURT DISTRICT OF MASSACHUSETTS

| ANTHONY MENDES AND DORIS MENDES, | |)) Civil Action No. 05CV11765DPW) |
|-------------------------------------|-------------|-------------------------------------|
| v. | Plaintiffs, |))) |
| CENDANT MORTGAGE, | |))) |
| | Defendant. |) |

DORIS MENDES' RESPONSES TO **DEFENDANT'S FIRST SET OF INTERROGATORIES**

Pursuant to Federal Rule of Civil Procedure 33, Plaintiff, Doris Mendes, hereby responds to Defendant's First Set of Interrogatories.

DEFINITIONS AND OBJECTIONS

"Mendes" means Anthony and Doris Mendes, their attorneys and persons acting at their direction or on their behalf.

"Cendant" means Cendant Mortgage, its predecessors, successors, affiliates, agents, servants, employees, attorneys and persons acting at its direction or on its behalf.

<u>RESPONSES</u>

<u>INTERROGATORY</u> NO. 1

Please state the name, home and business address, and home and business telephone number, of the person answering these interrogatories, and whether the person answering these interrogatories has complied with all of the instructions set forth above. If the person answering has not fully complied with any instruction, please identify the instruction and how the person answering has failed to comply therewith.

図 002/011

<u>INTERROGATORY 1 RESPONSE</u>

Doris Mendes

INTERROGATORY NO. 2

For each expert whom you expect to call as a witness at trial, please state:

- the name and business and home address of the expert; a.
- state the subject matter on which the expert is expected to testify, including the b. substance of the facts, opinions and conclusions to which the expert is expected to testify at trial, and a summary of the grounds for each opinion and conclusion;
- state the profession, occupation, or field in which you claim the witness is an c. expert; provide a summary of the expert's qualifications, including educational background, specialized training or experience, organizational memberships, past and present positions, and the name and address of the employer for each position; and identify all publications, papers, speeches, technical writings or other documents authored or edited by the expert;
- identify any proceedings including depositions, trials, hearings, agency or other d. proceedings, at which the expert has testified or submitted comments, whether orally, in writing, or both, including the issues involved and the substance of the expert's testimony or comments;
- identify all reports, memoranda, documents or other materials reviewed, e, considered or relied on by the expert in reaching each opinion or conclusion;
- f. identify all reports, memoranda, notes, or documents of any kind prepared in connection with this litigation by, for, or under the direction or supervision of any witness whom you expect to call as an expert at trial, and identify any person in addition to such expert who participated in the preparation of such reports, memoranda, notes, or documents.

☑ 003/011

INTERROGATORY 2 RESPONSE

Doris Mendes has not yet selected any experts.

INTERROGATORY NO. 3

State the name, and business and home address and telephone number, of each person with knowledge (whether first hand or otherwise), or likely to have knowledge (whether first hand or otherwise), of the facts or circumstances raised by the pleadings filed in this action. For each such person, state with particularity what facts you anticipate such person to know, and your reasons for believing the person to have such knowledge or information.

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INTERROGATORY 3 RESPONSE

Greg Abbott - knowledge as to discussions and potential sale.

Anthony and Doris Mendes - knowledge as to discussions and potential sale.

Cendant employees named in defendant's initial disclosures - knowledge as to discussions and potential sale.

Doris Mendes reserves the right to supplement this reponse.

INTERROGATORY NO. 4

Please identify all communications between Mendes and Cendant Mortgage concerning the allegations in the Complaint or the property located at 1-3 Chilson Street, Mansfield, Massachusetts (the "Property").

<u>INTERROGATORY 4 RESPONSE</u>

Doris Mendes does not recall any verbal communication with Cendant. Various written communication are evidenced in the documents that she produced

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INTERROGATORY NO. 5

Please identify all communications between Doris Mendes and any real estate broker concerning the allegations in the Complaint or the Property.

INTERROGATORY 5 RESPONSE

Doris Mendes does not recall any verbal communication with the broker.

INTERROGATORY NO. 6

Please identify any contracts, including conditional or unconditional loan commitments, that you had with Cendant Mortgage concerning the Property. Please include in your answer as complete a description as possible of the terms of the contract.

INTERROGATORY 6 RESPONSE

Doris Mendes refers Cendant to the documents produced by her and Anthony Mendes.

Doris Mendes also states that Cendant agreed to provide a mortgage loan to her and her husband.

In reliance on that agreement, Mr. and Mrs. Mendes executed a purchase and sale agreement, and did not seek financing from any other entity.

INTERROGATORY NO. 7

If you contend that Cendant Mortgage made an unconditional commitment to make you a loan to purchase the Property, State the Basis for this contention.

INTERROGATORY 7 RESPONSE

Please see Response to Interrogatory 6.

INTERROGATORY NO. 8

If you contend that PHH Mortgage breached any contract or commitment identified in your answers to Interrogatory numbers 6 or 7, State the Basis for this contention.

図 005/011

<u>INTERROGATORY 8 RESPONSE</u>

Cendant breached its agreement by failing to provide a mortgage loan.

INTERROGATORY NO. 9

If you contend that all conditions of any Final Commitment that Cendant Mortgage made to you were fulfilled, State the Basis for this contention.

INTERROGATORY 9 RESPONSE

Doris Mendes objects to this interrogatory on the ground that it is without foundation. Cendant agreed to provide her and her husband with a mortgage loan. None of the information allegedly requested in the "Final Commitment" altered that agreement.

INTERROGATORY NO. 10

If you contend that Cendant Mortgage made any false statements of material fact to you, State the Basis for this contention.

INTERROGATORY 10 RESPONSE

Cendant indicated that it would provide Mr. and Mrs. Mendes with a mortgage loan.

INTERROGATORY NO. 11

If you contend that you relied on any false statement that Cendant Mortgage made to you, State the Basis for this contention.

INTERROGATORY 11 RESPONSE

Mr. and Mrs. Mendes relied on Cendant's contention by locating and agreeing to purchase a home, by agreeing to pay Cendant the fees associated with closing a loan, and by not seeking assistance from any other lender as to approval for a mortgage commitment.

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INTERROGATORY NO. 12

State the Basis for the allegations in paragraph 4 of the Complaint that "Cendant directed Mr. and Mrs. Mendes to apply for an FHA loan. Mr. and Mrs. Mendes did so only because Cendant directed them to do so."

INTERROGATORY 12 RESPONSE

Mrs. Mendes directs Cendant to the loan application and Cendant's agreement which indicates that she and her husband would receive an FHA loan. Cendant sought an FHA loan without explaining its parameters and without any discussion with Mr. and Mrs. Mendes.

INTERROGATORY NO. 13

State the Basis for the allegations in paragraph 8 of the Complaint that "The rental amounts [for the Property] that [you] would have received amounted to more than \$1,500 per month."

INTERROGATORY 13 RESPONSE

Mr. and Mrs. Mendes did not need to satisfy this requirement based on Cendant's representations. Even if applicable, however, Mrs. Mendes directs Cendant to the correspondence regarding rents. In addition, the relevant statement refers only to rents on two units. The rent on three units would have exceeded \$2,300. Furthermore, the rents set forth by Cendant in the application for a loan are approximately \$2,300. Cendant later claimed that such rents would not be sufficient even though it had indicated that Mr. and Mrs. Mendes would receive an FHA loan based on the receipt of such rents.

INTERROGATORY NO. 14

State the Basis for the allegations in paragraph 14 of the Complaint that "FHA requirements did not require the rents even to exist, never mind be higher."

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INTERROGATORY 14 RESPONSE

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INTERROGATORY NO. 15

State the Basis for the allegations in paragraph 15 of the Complaint that "Mr. and Mrs. Mendes generated sufficient income through employment to qualify for the mortgage." Please specify in your answer the type of mortgage that you are referencing in paragraph 15 of the Complaint, i.e., an FHA mortgage or some other type of mortgage.

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Mrs. Mendes directs Cendant to the loan application and Cendant's agreement that Mr. and Mrs. Mendes would receive a mortgage loan. Mr. and Mrs. Mendes also obtained based on this income a second loan as to a second property after the proposed sale of the Chilson Road property failed.

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INTERROGATORY 16 RESPONSE

Please see response to Interrogatory 13.

INTERROGATORY NO. 17

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INTERROGATORY 17 RESPONSE

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<u>INTERROGATORY</u> NO. 18

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INTERROGATORY NO. 20

State the Basis for the allegations in paragraph 39 of the Complaint that "Cendant's actions were willful."

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INTERROGATORY 20 RESPONSE

Several examples of willful conduct include: Cendant intended to breach its agreement; Cendant knew that it would or could breach its agreement at the time it agreed to provide a mortgage loan to Mr. and Mrs. Mendes; Cendant breached its agreement when it knew that Mr. and Mrs. Mendes would lose the opportunity to purchase the property located on Chilson Street; Cendant failed to locate a second loan to facilitate Mr. and Mrs. Mendes purchasing of the property located on Chilson Street; Cendant instructed Mr. and Mrs. Mendes to execute a purchase and sale agreement but failed to inform them beforehand that Cendant may not provide such a loan and; Cendant failed to provide Mr. and Mrs. Mendes with a loan even though the data in the application indicated that they qualified for such a loan.

<u>INTERROGATORY NO. 21</u>

For each item of damages that you claim, please state with as much detail as you can:

- (a) A full description of the item of damage;
- (b) The amount of each item of damage;
- (c) The components, if any, of each item of damage; and
- (d) How you calculate each component or item of damage.

INTERROGATORY 21 RESPONSE

- (a) Lost rental income and lost appreciation as to the property located on Chilson Street;
- (b) (1) Lost rental amounts of more than \$200,000. This amount will be further refined based on the consideration of additional facts. Mr. and Mrs. Mendes will supplement this response;
 - (2) Loss as to valuation of property (more than \$200,000).
 - (c) See (b).

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(d) See (b).

INTERROGATORY NO. 22

Please state the date on which you initially agreed to purchase the Property, and state the date(s) to which the closing was rescheduled and the reason for the rescheduled date(s).

INTERROGATORY 22 RESPONSE

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Mansfield, Massachusetts, including the rooms in the house, the square footage of each room,
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INTERROGATORY 23 RESPONSE

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Signed under the penalties of perjury.

Doris Mendes

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AS TO OBJECTIONS

DORIS AND ANTHONY MENDES,

By their attorney,

Christopher J. Trombetta, BBO# 556923 Law Office of Christopher J. Trombetta

310 North Main Street, Suite 6 Mansfield, Massachusetts 02048 (508) 339-5900

Dated: March \$2006

CERTIFICATE OF SERVICE

I, Christopher J. Trombetta, do hereby certify that on March 2, 2006 a copy of the foregoing document has been served via first class mail on opposing counsel in this action.

Christophen J. Trombetta